

# Report of the

Defense Science Board Task Force on Defense Intelligence

Counterinsurgency (COIN)
Intelligence, Surveillance, and
Reconnaissance (ISR) Operations

February 2011

Office of the Under Secretary of Defense for Acquisition, Technology and Logistics

Washington, D.C. 20301-3140

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1. REPORT DATE FEB 2011		2. REPORT TYPE		3. DATES COVE 00-00-2011	RED 1 to 00-00-2011
4. TITLE AND SUBTITLE				5a. CONTRACT	NUMBER
Counterinsurgency Reconnaissance (IS	(COIN) Intelligence	ce, Surveillance, and	d	5b. GRANT NUMBER	
Recomaissance (18	ok) Operations			5c. PROGRAM ELEMENT NUMBER	
6. AUTHOR(S)				5d. PROJECT NUMBER	
				5e. TASK NUMBER	
				5f. WORK UNIT	NUMBER
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			11. SPONSOR/M NUMBER(S)	IONITOR'S REPORT	
12. DISTRIBUTION/AVAIL Approved for publ	ABILITY STATEMENT ic release; distributi	ion unlimited			
13. SUPPLEMENTARY NO	OTES				
14. ABSTRACT					
15. SUBJECT TERMS					
16. SECURITY CLASSIFIC	ATION OF:		17. LIMITATION OF ABSTRACT	18. NUMBER OF PAGES	19a. NAME OF RESPONSIBLE PERSON
a. REPORT <b>unclassified</b>	b. ABSTRACT <b>unclassified</b>	c. THIS PAGE unclassified	Same as Report (SAR)	122	

**Report Documentation Page** 

Form Approved OMB No. 0704-0188

This report is a product of the Defense Science Board (DSB). The DSB is a Federal Advisory Committee established to provide independent advice to the Secretary of Defense. Statements, opinions, conclusions, and recommendations in this report do not necessarily represent the official position of the Department of Defense. The DSB Advisory Group on Defense Intelligence Task Force on Counter Insurgency (COIN) Intelligence, Surveillance and Reconnaissance (ISR) Operations completed its information gathering in January 2011. This report is UNCLASSIFIED and releasable to the public.



#### OFFICE OF THE SECRETARY OF DEFENSE 3140 DEFENSE PENTAGON WASHINGTON, DC 20301-3140

April 25, 2011

### MEMORANDUM FOR UNDER SECRETARY OF DEFENSE FOR ACQUISITION, TECHNOLOGY & LOGISTICS UNDER SECRETARY OF DEFENSE FOR INTELLIGENCE

SUBJECT: Final Report of the Defense Science Board (DSB) Advisory Group on Defense Intelligence on Counterinsurgency Intelligence, Surveillance, Reconnaissance Operations

I am pleased to forward the final report of the DSB Advisory Group on Defense Intelligence on Counterinsurgency (COIN) Intelligence, Surveillance, Reconnaissance (ISR) Operations.

The Advisory Group was tasked to identify the most effective support of COIN operations by the Department of Defense. This report includes detailed observations and provides nine significant findings and associated recommendations. Underlying the study's key findings is the multi-phase challenge where counter-terrorism, contingency operations (force-on-force hostilities), and COIN may be occurring simultaneously, driving disparate and sometimes conflicting collection strategies on limited ISR resources. The study looked at ISR uniquely developed for Afghanistan to balance against ISR suited for other emerging COIN environments so the U.S. could prepare for the future.

I endorse all of the study's recommendations and strongly encourage you to implement them through your organizations.

Dr. Paul Kaminski

Paul B. Kanunder

Chairman



#### OFFICE OF THE SECRETARY OF DEFENSE 3140 DEFENSE PENTAGON WASHINGTON, DC 20301-3140

February 23, 2011

## MEMORANDUM FOR THE CHAIRMAN, DEFENSE SCIENCE BOARD

SUBJECT: Final Report of the Defense Science Board (DSB) Task Force on Defense Intelligence – Counterinsurgency (COIN) Intelligence, Surveillance, and Reconnaissance (ISR) Operations

Attached is the final report of the DSB Task Force on Defense Intelligence, Counterinsurgency (COIN) Intelligence, Surveillance, and Reconnaissance (ISR) Operations study. The Task Force was asked to identify how Department of Defense (DoD) intelligence can most effectively support COIN operations. The principal objective of the Terms of Reference was to influence investment decisions by recommending appropriate intelligence capabilities to assess insurgencies, understand a population in their environment, and support COIN operations. To arrive at the principal objective the Terms of Reference (TOR) requested the Task Force address five areas to include the developing role of DoD ISR in COIN operations, to include relevant customers and their respective requirements; allocation of DoD ISR resources to support COIN capabilities; changes to the ISR process to improve support to COIN; immediate improvements in network agility and information sharing across mission partners conducting COIN; and emerging technologies and methodologies likely to provide the highest payoff.

To respond to the TOR, the Task Force reviewed existing literature and met with more than 100 senior- and mid-level officials and representatives from across DoD, the Intelligence Community (IC), industry, non-profit community, and academia involved in irregular warfare, COIN, ISR, and related activities. The Task Force examined the multi-phase COIN challenge, which includes the need to continue to support COIN operations in Afghanistan; prepare for emerging and urgent COIN ISR operations that will have to be met using current resources; and building a capability to deal with long-term COIN scenarios using new concepts of operations (CONOPS) and resources.

Based on its investigation the Task Force arrived at the following observations:

- DoD lacks a common understanding of COIN
- DoD has assumed responsibility for COIN ISR by default

- DoD ISR is narrowly interpreted to mean technical intelligence collection by airborne platforms
- ISR capabilities have not been applied effectively against COIN operations that deal with populations in part because a comprehensive set of intelligence requirements for COIN does not exist
- The U.S. Government is not investing adequately in the development of social and behavioral science information that is critically important to COIN
- ISR support for COIN is currently being overshadowed by counterterrorism and force protection requirements
- Increasing the focus of ISR for COIN on incipient insurgencies would provide more whole-of-government options and reduce the need for major commitment of military forces
- New S&T solutions must address the crisis in processing, exploitation, and dissemination (PED) and associated communications caused by the deluge of sensor data
- New and emerging technologies and techniques can be employed to improve our understanding of COIN environments

The attached report provides the rationale for the Task Force's findings and recommendations, responds to five specific TOR tasks, and notes substantial policy guidance on aspects of COIN and ISR as well as numerous and inconsistent definitions of key terms associated with the study.

We appreciate the contributions made by the Department of Defense, Intelligence Community, industry, and academia who took the time to provide us with their knowledge and expertise; the members of this study; the Executive Secretary; the DSB Secretariat and its military assistant.

Maj Gen Richard O'Lear, USAF (Ret)
Co-Chairman

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#### **EXECUTIVE SUMMARY: TASKING AND KEY FINDINGS**

Why this study was conducted. This report was conducted at the request of then Under Secretary of Defense for Intelligence (USD(I)), The Honorable James R. Clapper, and assigned by the Defense Science Board (DSB) to its Permanent Defense Intelligence Task Force. This request followed the publication of Major General Michael T. Flynn's "blueprint" paper on intelligence support to counterinsurgency (COIN) operations in Afghanistan. In his paper, MG Flynn provided a candid assessment of intelligence support:

Ignorant of local economics and landowners, hazy about who the powerbrokers are and how they might be influenced, incurious about the correlations between various development projects and the levels of cooperation among villagers, and disengaged from people in the best position to find answers - whether aid workers or Afghan soldiers - U.S. intelligence officers and analysts can do little but shrug in response to high level decision-makers seeking the knowledge...to wage a successful counterinsurgency.<sup>1</sup>

MG Flynn's comments come at a time when Department of Defense (DoD) resource constraints and challenges are becoming more evident, even as the Department faces a wide range of prospective COIN operations in the future. As a result, the Department must take into account what it has learned in recent and current COIN operations, the need to continue supporting current operations as effectively as possible, and the challenges of preparing for the future. This report represents an effort to understand the balance that will be required to meet these challenges, and to plan accordingly.

This study comes at an important moment in the evolution of United States (U.S.) national security. A Defense Science Board 2004 Summer Study examined the need to put capabilities in place to prepare – on a Government-wide basis – for hostilities, as well as the need to diminish U.S. military involvement in those activities in an orderly and effective manner.<sup>2</sup> The report noted the need for capabilities in "stabilization and reconstruction; strategic communication; knowledge, understanding and intelligence; and identification, location, and tracking for asymmetric warfare." The price of not having these capabilities in place or of not planning to use these capabilities was still unfolding as that study was written. The enormous cost of not fielding these capabilities is clear today. It's a price the U.S. is paying in lives and in national treasure. The 2004 report noted the wide set of requirements that must be met to address the full life-cycle of hostilities. This study takes into account the observations and recommendations of that effort, extending its recommendations into concepts to enhance the capabilities of the U.S. Government (USG) in

<sup>&</sup>lt;sup>1</sup> Michael T. Flynn, Matt Pottinger, and Paul D. Batchelor, Fixing Intel: A Blueprint for Making Intelligence Relevant in Afghanistan (Washington, DC: Center for a New American Security, January 2010): 7. Emphasis added.

<sup>&</sup>lt;sup>2</sup> Report of the Defense Science Board 2004 Summer Study on Transition to and from Hostilities (Washington, DC: Defense Science Board, December 2004).

<sup>&</sup>lt;sup>3</sup> Ibid., v. Emphasis added.

general, and the Intelligence Community (IC) in particular, to put in place intelligence capabilities that support emerging requirements for COIN operations throughout the entire life-cycle of those operations, from planning, to exit.

Finally, the pertinence of this report is amplified by the words of Secretary of Defense Robert Gates, who noted in an address at the United States Military Academy at West Point that the U.S. Army and the rest of the U.S. Government need capabilities to "prevent festering problems from growing into full-blown crises which require costly - and controversial — large-scale American military intervention."4

As the nation builds a new national security structure that addresses both global challenges and fiscal realities, these capabilities will be difficult to obtain. This report makes specific recommendations regarding the ISR approaches and resources needed to gain these COIN capabilities.

Terms of Reference (TOR). The USD(I)'s TOR for the study (Appendix A) identified five tasks:

- 1. What is the developing role of DoD intelligence, surveillance, and reconnaissance (ISR) in COIN operations; who are the customers and what are the requirements?
- 2. What is the recommended allocation and use of DoD ISR resources to sustain COIN capability along with other competing intelligence requirements, for example, counterterrorism?
- 3. What changes can be made to the ISR process to improve support to COIN?
- 4. What can be done in the immediate future to improve network agility and information sharing across the broad spectrum of mission partners conducting COIN and during the promotion of regional stability?
- 5. What emerging methodologies and technologies, combinations of sensors, and investments in information fusion and analysis are likely to provide the highest payoff?

Study Methodology. Over the last six months the Task Force conducted a comprehensive literature review on issues relevant to the TOR, and met with more than 100 senior- and mid-level officials and representatives from across the DoD Components, the IC, industry, academia, and the non-profit community. These experts in COIN, irregular warfare, and ISR included serving and retired military officers from four-star generals to non-commissioned officers, field commanders, and senior civilian leaders and policymakers. The Task Force also engaged intelligence collection and analysis experts, physical scientists, engineers,

<sup>&</sup>lt;sup>4</sup> Robert Gates, Speech to the United States Military Academy, West Point, NY (Washington, DC: Office of the Assistance Secretary of Defense for Public Affairs Press Release, February 25, 2011).

social scientists, and a variety of leading think tank scholars. A complete listing of briefings received by the Task Force can be found in Appendix C.

<u>Key Findings</u>. Underlying this study's key findings is the multi-phase COIN challenge: the need to continue supporting COIN operations in Afghanistan; simultaneously preparing for emerging and urgent COIN scenarios that will have to be met using existing resources; and building a capability to deal with long-term COIN scenarios using new Concept of Operations (CONOPS) and resources. Key findings are presented in summary below, and in detail in Section 4, which also provides recommendations.

#### 1. DoD lacks a common understanding of COIN.

The lack of a single authoritative definition of COIN is impeding a common understanding and unified approach to COIN operations within the DoD and across the USG. Accompanying this lack of definition is a multiplicity of COIN CONOPS.

### 2. DoD assumed responsibility for COIN ISR by default.

Despite a national strategy and civil-military campaign plan that calls for a whole-ofgovernment, population-centric approach to COIN, the USG is not employing all elements of national power in the planning and conduct of COIN operations. DoD assumed responsibility for virtually all COIN intelligence requirements by default. Indeed, apart from being a signatory to the 2009 U.S. Government Counterinsurgency Guide, the Department of State has shown little evident interest in building or supporting the partnership described by the *Guide*.<sup>5</sup> This lack of partnership impedes progress toward a wider approach to COIN.

## 3. DoD and IC officials tend to focus narrowly on airborne technical collection capabilities and systems rather than on the wider capabilities needed to support COIN.

This observation is supported by the fact that technical collection platforms command larger portions of the budget and produce more immediate effects rather than longer term, foundational information for population-centric operations. The Task Force notes that discussions with DoD senior officials regarding ISR for COIN turned frequently to the subject of technical collection systems and capabilities while excluding other collection sources (e.g. Open Source Intelligence (OSINT), Human Intelligence (HUMINT)) and processing, exploitation, and dissemination (PED) issues. The Defense Science Board's Summer Study of 2010 noted that in 2009 DoD represented 62 percent of the requirements for OSINT, but provided only 3 percent of OSINT funding.<sup>6</sup> The lack of attention to OSINT is buttressed by the report's finding that in 2009 DoD had only 14 percent of the IC's OSINT manpower, and funded that proportion largely through Defense budget supplementals.<sup>7</sup>

<sup>&</sup>lt;sup>5</sup> United States Government Counterinsurgency Guide (Washington, DC: USG, January 2009).

<sup>&</sup>lt;sup>6</sup> Report of the Defense Science Board 2010 Summer Study on Enhancing Adaptability of U.S. Military Forces (Washington, DC: Defense Science Board, January 2011): 66.

<sup>7</sup> Ibid.

Overall, these problems tend to exclude valuable sources of social and behavioral science data, including human geography.

## 4. ISR capabilities have not been applied effectively against COIN operations that deal with populations in part because a comprehensive set of intelligence requirements for COIN does not exist.

The defense intelligence community has not translated those aspects of commander's intent dealing with COIN into intelligence requirements, though the United States Government Integrated Civilian-Military Campaign Plan for Support to Afghanistan describes in detail the need to focus on population security, governance, and economic development.8 reasons for this apparent reluctance to engage on this issue are varied, but one key reason is that intelligence agencies, at least those in the Washington, D.C. area, tend to be reactive, waiting for questions to be asked, rather than trying to anticipate them. This approach may be too conservative in a period of rapid social change, promoted by instant communications.

## 5. The USG is not investing adequately in the development of social and behavioral science information that is critically important for COIN.

Many, if not most, specific COIN ISR requirements are population-centric and are not exclusively solvable with hardware or hard, physical science scientific and technical (S&T) solutions. One senior intelligence officer with years of field experience pointed out that 80 percent of useful operational data for COIN does not come from legacy intelligence disciplines. Good intelligence on COIN exists outside the traditional intelligence organizations. Anthropological, socio-cultural, historical, human geographical, educational, public health, and many other types of social and behavioral science data and information are needed to develop a deep understanding of populations. Such data, collected and analyzed using the scientific method, is vital to COIN success.

## 6. ISR support for COIN is currently overshadowed by counterterrorism (CT) and force protection requirements.

In real terms, ISR support of COIN is not as high a priority for the Combatant Commands, Military Departments, and Defense Agencies as CT and force protection, thus adversely impacting the effectiveness of COIN operations. COIN is not necessarily an alternative to CT; some ISR requirements are common to both kinds of operations, but COIN, particularly population-centric COIN, requires some ISR of its own.

7. COIN ISR has not been addressed early in the conflict spectrum and has not sufficiently included a whole-of-government approach. The lack of focus on incipient insurgencies limits options and increases risk of unrecoverable COIN problems, despite the commitment of major military forces.

<sup>&</sup>lt;sup>8</sup> United States Government Integrated Civilian-Military Campaign Plan for Support to Afghanistan (Kabul, Afghanistan: United States Embassy – Kabul/USFOR, August 2009).

Insurgency has been the most prevalent form of armed conflict since at least 1949. Despite that fact, following the Vietnam War and through the balance of the Cold War, the U.S. military establishment turned its back on insurgency, refusing to consider operations against insurgents as anything other than a "lesser-included case" for forces structured for and prepared to fight two major theater wars.9

Historical studies of insurgencies over the years highlight the fact that insurgencies are more likely if a state cannot provide fundamental services and if the population believes they are at risk. In addition, other factors, such as the quality of leadership in a particular country and that country's political culture can be important factors in whether or not an insurgency develops. The Task Force does not propose that any specific combination of factors will result in an insurgency. Nonetheless, recent history can be instructive. Colombia, for example, has been gripped by a tenacious insurgency, even as the drug trade has imperiled that government's ability to govern effectively. Colombia's strong political leadership, however, has made effective use of U.S. security and development assistance, as well as the political and diplomatic support of U.S. leaders. As a result, the U.S. has not been compelled to commit substantial U.S. forces to combat an insurgency and defend the sovereign prerogatives of Colombia's government. In contrast, the years leading up to 9/11 witnessed little U.S. government involvement in Afghanistan. As a result, U.S. information sources in Afghanistan were limited, which constrained U.S. potential to help shape in Afghanistan a situation less dangerous to U.S. interests. The events of 9/11 left the U.S. with few options in Afghanistan; combat a regime that allowed terrorists to attack us, or live with a dangerous status quo. The Task Force therefore judges that early intervention prior to an insurgency taking hold would give the U.S. more options and reduce the likelihood of major combat intervention.<sup>10</sup>

In light of this record, it is the view of the Task Force that irregular warfare and insurgencies will continue to be an enduring challenge to regional stability and U.S. national security interests. Emerging and enduring COIN issues need attention now. Addressing potential insurgencies in their incipient phase (i.e., "left of bang") will provide policymakers and commanders more whole-of-government options and a better prospect for deterring or preventing the need for combat operations. Building a collection and analytic effort "left of bang" also provides the means for sustained, consistent, and more effective ISR support should an insurgency become active. This makes necessary a more focused approach to COIN intelligence support, including a National Intelligence Manager (NIM) for COIN, intelligence requirements directed specifically to COIN (including population-centric knowledge), and a strategic indications and warning (I&W) model to enable early

<sup>9</sup> Christopher Paul, Colin P. Clarke, and Beth Grill, Victory Has a Thousand Fathers: Sources of Success in Counterinsurgency (Santa Monica, CA: The RAND Corporation, 2010): xiii.

<sup>&</sup>lt;sup>10</sup> The Task Force reviewed 53 case studies of insurgencies. In every case the actions taken were reactive and occurred after the insurgency had taken hold. See Kalev I. Sepp, "Best Practices in Counterinsurgency," Military Review (May-June 2005): 8-12.

implementation of whole-of-government options. Some I&W indicators are probably already available.

## a. Effective COIN, and intelligence for COIN, must reflect a whole-of-government effort and whole-of-government capabilities.

As noted in the 2004 DSB Summer Study, the U.S. requires the means to transition into an out of hostilities. Nowhere is this need more salient than for COIN. Addressing the entire life-cycle of COIN requires knowledge management capabilities that serve a wide variety of U.S. Government departments and agencies (DoD, Department of State, the Intelligence Community, etc.) A NIM for COIN would be able to facilitate efficient and effective intelligence support to COIN enabling a knowledge management capability that supports whole-of-government efforts and which would encourage use of a broader range of information sources that go beyond legacy intelligence collection.

## 8. The deluge of sensor data is creating a crisis in processing, exploitation, and dissemination (PED) and associated communication, as well as an increasing need for advanced analysis that addresses behavior of groups and the cultural framework of group decisions.

The insatiable demand for information and emphasis on collection is producing a deluge of data, overwhelming the ability to provide useful, actionable intelligence in a timely manner. This crisis in PED is exacerbated by planned and programmed collection assets and demands new S&T solutions to improve the efficiency and effectiveness of ISR support for COIN.

Moreover, there is a need to develop and train people to do Advanced Analysis – and this must be done much earlier in the careers of the best analysts. This level of analysis is needed at the very front end of any future conflict, not several years down the road. Training for Advanced Analysis would start at the very beginning of an analyst's career and continue throughout his/her career. It includes language, deep cultural awareness, and select forms of environmental training which encourages and supports analysis on the health of a region. Analysts need to make progress to understand the culture first hand and they need to return to critical assignments within their intelligence agency. More and more, the analysts will need to be placed in the field in order to be best postured for intelligence operations and conflicts as they arise.

## 9. New and emerging technologies and techniques can be employed to improve understanding of COIN environments.

Technologies are emerging to improve understanding of the physical attributes (mineral resources, climates, geographies, including cultural geography), as well as those pertinent to identifying pattern of life activities of groups and individuals. Technologies can relate these attributes to incipient and real insurgencies. New analytic technologies hold the promise of "scaling up" the ability to filter raw data, identify meaning patterns of activity, and present analysts with material useful to understanding COIN situations, thus allowing analysts to perform real analysis, rather than exhaust themselves culling raw data. Technology can also

# x COIN ISR OPERATIONS

be employed to understand what is "normal" in a particular environment, helping to spot trends that represent anomalies that may portend long-term changes and the rise of instability.

## 1. Introduction, Tasking, and Study Structure

This report conveys the findings and recommendations of the Permanent Defense Intelligence Task Force (Task Force or TF) of the Defense Science Board relative to ISR in support of COIN operations. This report is submitted in response to the Terms of Reference of March 8, 2010, provided by the Office of the Under Secretary of Defense for Intelligence (OUSD(I)). A copy of the TOR is provided in Appendix A to this report.

This study comes at an important moment in the evolution of U.S. national security. A study published by the Defense Science Board in 2004, examined the need to put capabilities in place to prepare – on a Government-wide basis – for hostilities, as well as to diminish U.S. military involvement in those activities in an orderly and effective manner. 11 The 2004 report noted the need for capabilities in "stabilization and reconstruction; strategic communication; knowledge, understanding and intelligence; and identification, location, and tracking for asymmetric warfare."12 The price of not having these capabilities in place, or planning to use these capabilities was still unfolding as that study was written. The enormous dimensions of that price are clear today. It's a price the U.S. is paying in lives and in national treasure. The 2004 report noted the wide set of requirements that must be met to address the full life-cycle of hostilities. This study takes into account the observations and recommendations of that report, extending its recommendations into concepts to enhance the capabilities of the USG in general, and the IC in particular, to put in place intelligence capabilities that support emerging requirements for COIN operations throughout the entire life-cycle of those operations, from planning, to exit.

The TOR directed the Task Force to provide findings that can be used to influence ISR investment decisions as they relate to COIN. Although the TOR emphasized science and technology given their potentially significant contribution to intelligence support to COIN, the TOR also directed the Task Force to "assess insurgencies" and "understand a population in their environment." The TOR also noted that "host nation civilian sentiment critically impacts COIN success, indicating anthropological and socio-cultural factors must also be addressed." These factors, and the multi-dimensional, coalition nature of COIN operations, have implications for the scope of this Task Force's efforts, a point made clear by the discussions offered in Sections 3.1.2 ("Who are the customers?") and 3.2.1 ("The diversity of intelligence mission."), and elsewhere in Section 3.

The TOR posed five specific questions for the Task Force to address:

1. What is the developing role of DoD ISR in COIN operations; who are the customers, and what are the requirements?

<sup>&</sup>lt;sup>11</sup> Report of the Defense Science Board 2004 Summer Study on Transition to and from Hostilities.

<sup>&</sup>lt;sup>12</sup> Ibid., v. Emphasis added.

- 2. What is the recommended allocation and use of DoD ISR resources to sustain COIN capability along with other competing intelligence requirements, for example, counterterrorism?
- 3. What changes can be made to the ISR process to improve support to COIN?
- 4. What can be done in the immediate future to improve network agility and information sharing across the broad spectrum of mission partners conducting COIN and during the promotion of regional stability?
- 5. What emerging methodologies and technologies, combinations of sensors, and investments in information fusion and analysis are likely to provide the highest payoff?

With the concurrence of the OUSD(I), the Task Force (members are identified in Appendix B of this report) chose a broad interpretation of the TOR as reflected in the derived questions shown in red in Figure 1. As the TF examined the TOR's five specific tasks, it developed these derived questions which it believed were necessary adjuncts to the five basic tasks.

#### Terms of Reference – Tasks & Derived Tasks

- What is the developing role of DoD ISR in COIN ops; who are the customers and what are the requirements?
  - A. How should we define COIN and ISR?
  - What's the right balance among COIN vs. CT vs. Force Protection vs. population-centric activities for ISR resources?
  - What's the proper balance between COIN and major contingency ops (Force structure, training, etc.)?
  - D. What's the role of DoD in COIN vs. other US agencies?
  - Role of social science in the DSB's examination of "technology fixes"—How much emphasis on eliminating grievances prior to COIN/insurgency?
  - Phase of conflict for COIN ops (pre-hostilities, conflict, post-conflict)—Should US put more energy into pre-hostilities phase? Is so, how, and what ISR would be needed?
  - Balance between Afghanistan and Pakistan (AFPAK) ops (current fight) and future COIN ops—How much of a "standard" COIN template can we build?
  - Does a solid list of COIN intelligence requirements exist?
- What is the recommended allocation and use of DoD ISR resources to sustain COIN 2. capability along with other competing intelligence requirements, for example
- What changes can be made in the ISR process to improve support to COIN? 3.
  - Do we emphasize collection too much? What PED improvements are necessary?
  - What kinds of DoD intelligence analysts do we need?
- What can be done in the immediate future to improve network agility and information sharing across the broad spectrum of mission partners conducting COIN and during the promotion of regional stability? 4.
- What emerging technologies and methodologies, combinations of sensors, and investments in information fusion and analysis are likely to provide the highest payoff?

#### FIGURE 1. TOR AND "DERIVED" TASKS

The five specific tasks in the TOR on first glance seemed straight forward. As the Task Force began to examine the first task ("What is the developing role of DoD ISR in COIN ops?"), the Task Force decided to use an "authoritative" definition for each term—ISR and COIN to establish a clear baseline for what to address in the study.

The Task Force found several inconsistent definitions for the term COIN included in a variety of authoritative sources, as well as differing CONOPS. These different definitions allow DoD organizations and IC members to choose the one(s) they like best, causing confusion and different interpretations among decision-makers and operators. These differences are significant when one tries to relate COIN to other military actions; e.g., counterterrorism, irregular warfare, and force protection.

"DoD ISR" also has a number of definitions. In its simplest form, "DoD ISR" is used by most DoD and IC members to mean technical collection from manned or unmanned airborne platforms like the MQ-9/Reaper, RQ 4/Global Hawk, or MC-12/Liberty. This view, when applied to COIN, tends to exclude other traditional sources of intelligence; e.g., OSINT and HUMINT. It also ignores and precludes the use of other extremely valuable sources of data and knowledge from the social sciences that have particular utility for COIN. These terms, and a description of how the Task Force used them, are addressed in greater detail in Section 2 of the report.

The second part of the first task ("...who are the customers and what are the requirements?") also raises some very significant issues. A number of different U.S. policy documents state the need for a whole-of-government approach to national security challenges.<sup>13</sup> For example, a number of U.S. policy documents give the Department of State (DoS) and U.S. Agency for International Development (USAID) prominent COIN responsibilities. In the preface to the 2009 U.S. Government Counterinsurgency Guide, signed by the Secretaries of State and Defense, and the Administrator of the USAID, the Counselor of the Department of State notes:

Irregular warfare is far more varied than conventional conflict: hence the importance of an intellectual framework that is coherent enough to provide guidance, and flexible enough to adapt to circumstances. Counterinsurgency places great demands on the ability of bureaucracies to work together, with allies, and increasingly, with non-governmental organizations (NGOs). That it is co-signed by the leaders of the Departments of State and Defense and the U.S. Agency for International Development says a great deal about the partnership between these and other departments that has been, and will be, required if we are to succeed in the future. Although much of our ability to knit together lines of effort arises from the field, there is an important role for policy-relevant thought about first order questions. This Guide provides that. 14

The *Guide's* preface also notes:

<sup>&</sup>lt;sup>13</sup> See Appendix F for a more detailed explanation of the whole-of-government concept from the 2010 National Security Strategy.

<sup>&</sup>lt;sup>14</sup> United States Government Counterinsurgency Guide.

American counterinsurgency practice rests on a number of assumptions: that the decisive effort is rarely military (although security is the essential prerequisite for success); that our efforts must be directed to the creation of local and national governmental structures that will serve their populations, and, over time, replace the efforts of foreign partners; that superior knowledge, and in particular, understanding of the 'human terrain' is essential; and that we must have the patience to persevere in what will necessarily prove long struggles.<sup>15</sup>

Despite these words, the absence of the necessary DoS and other resources and capabilities means that the burden of conducting most COIN operations fell to the DoD by default. Hence, the DoD acquired a series of new (or at least non-traditional) ISR requirements for COIN operations that may or may not match well with their capabilities and Tactics, Techniques, and Procedures (TTP). As one looks at specific COIN ISR requirements, one can conclude that many, if not most, are "population-centric" and are not readily solvable with hardware or even hard, physical science S&T solutions.

The Task Force discovered that although ISR for COIN in Afghanistan gets considerable lip service, most senior civilian and military leaders take a fairly constrained view, concluding that more technical collectors (e.g., Reapers or Predators) will answer the requirements. Non-traditional sources of military ISR get very little support in terms of funding, manpower, or tasking priorities. In Afghanistan, the priority for DoD ISR for COIN is overshadowed by ISR requirements for CT and force protection.

The Task Force discerned two imperatives for the near-term and future ISR requirements for COIN. The conflict in Afghanistan is and should be the top current priority. The TF makes a number of near-term recommendations to improve ISR support for COIN/CT operations in Afghanistan. However, as the U.S. phases down combat operations and moves toward a 2014 withdrawal of most forces from Afghanistan, the TF concluded that in the post-Afghanistan environment, COIN will be an enduring issue for the U.S. This second priority, "emerging COIN challenges," should be planned for now so that a gradual shift in emphasis can occur as operations in Afghanistan draw down. The Task Force notes, however, that several potential COIN scenarios may require U.S. engagement with resources substantially the same as those in use today. As witnessed in the recent Middle East unrest, these surprise scenarios may erupt even as the U.S. undertakes the shift shown in Figure 2.

<sup>15</sup> Ibid.

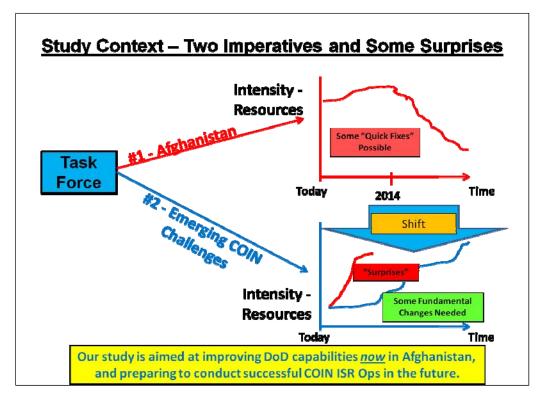


FIGURE 2. STUDY CONTEXT - TWO IMPERATIVES

The TF makes a number of recommendations with respect to these "emerging COIN challenges," even as the U.S. may have to deal with more urgent COIN scenarios. The Task Force believes now is the time to consider how to address COIN intelligence requirements for the future. As the *U.S. Government Counterinsurgency Guide's* preface notes: "Whether the United States should engage in any particular counterinsurgency is a matter of political choice, but that it will engage in such conflicts during the decades to come is a near certainty.<sup>16</sup>

ISR for COIN may differ from country to country, but there are some generic basic ISR requirements (that underlie the Task Force's findings and recommendations) that can be identified and then modified to suit a specific country depending on current strategic requirements. The Task Force identified, as illustrated in Figure 3, a representative list of countries that currently pose a potential COIN challenge. Some of these countries may represent an emerging COIN challenge, while others may become more urgent. It should be emphasized that this list is provided for illustrative purposes and does not necessarily represent any assessment by the DoD or the IC regarding emerging COIN situations, nor is the list in priority order. Setting the actual priorities would be a very dynamic process based on current national security objectives.

<sup>&</sup>lt;sup>16</sup> Ibid., v.

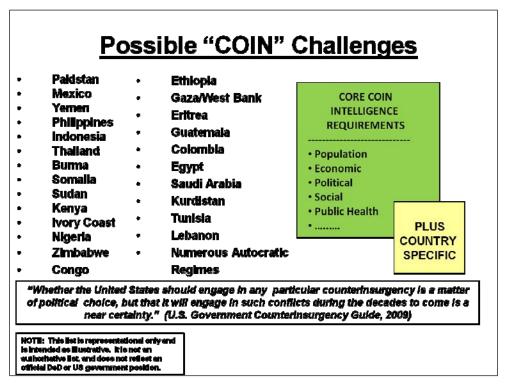


FIGURE 3. POSSIBLE "COIN" CHALLENGES

The Task Force observed that economic crises, climate change, demographic pressures, resource scarcity, or poor governance could cause these states (or others) to fail or become so weak that they become targets for aggressors/insurgents. The Task Force believes that a government's loss of its ability to exercise sovereign prerogatives in important regions, including border areas, allowing an insurgency to gain "critical mass," may represent an important COIN predictor. Instability can assume regional dimensions – rapidly. Information, global information infrastructure, and social media can amplify the speed, intensity, and momentum of events that challenge regime stability. The threat of the proliferation of weapons of mass effects in the hands of more nations and non-state actors further complicates the matter. Such areas could become sanctuaries from which to launch attacks on the U.S. homeland, recruit personnel, and finance, train, and supply operations.

Therefore, in addition to S&T, the TF chose to examine the contributions that social sciences (including anthropology and sociology) can make to ensuring effective ISR support to COIN, as well as the investments that might be made in human resources/professional development. The Task Force's considerations were influenced as well by discussions that illustrated differences among the current COIN operations (Afghanistan and Iraq), and past and prospective COIN operations such as in Vietnam, the Horn of Africa, Lebanon, or Mexico.

The Task Force concluded that if U.S. policy is to deter and prevent COIN situations from becoming major conflicts more emphasis should be placed "left of bang" (before the need to

make a major commitment of combat troops) and while the insurgency is still in its incipient phase. As the 2011 *National Military Strategy of the United States of America* notes: "Preventing wars is as important as winning them, and far less costly." <sup>17</sup> There are many reasons to consider this shift to "left of bang." Figure 4 summarizes the key advantages and disadvantages of making this shift.

# Why Move "Left of Bang"?

#### <u>Advantages</u>

- More options; fewer surprises
- Pro-active: Better chance to shape, influence, deter
- Whole-of-government approach

   employs <u>all</u> aspects of national power
- Fewer casualties
- Longer-term savings (lives & resources)
- Possibility for precluding traditional combat ops
- Addresses grievances without major combat

#### <u>Disadvantages</u>

- More non-military actions required
- Non-DoD players not wellprepared
- Not a traditional military role
- Greater intelligence demands beyond military
- Potential for greater resource costs in near-term
- May create false expectations cannot predict correctly all of the time

FIGURE 4. ADVANTAGES AND DISADVANTAGES OF MOVING "LEFT OF BANG"

Should the U.S. move to a "left of bang" approach to COIN, useful indicators to help predict insurgency scenarios and deal with them early are needed, thus making indications and warnings (I&W) indicators an important component of future COIN planning and operations (see Figure 5). It is important to note that it is possible to have simultaneous operations (e.g., COIN, CT, conventional, etc.) depending on the definition(s) chosen.

<sup>&</sup>lt;sup>17</sup> The National Military Strategy of the United States of America: Redefining America's Military Leadership (Washington, DC: Chairman of the Joint Chiefs of Staff, 8 February 2011): 7.

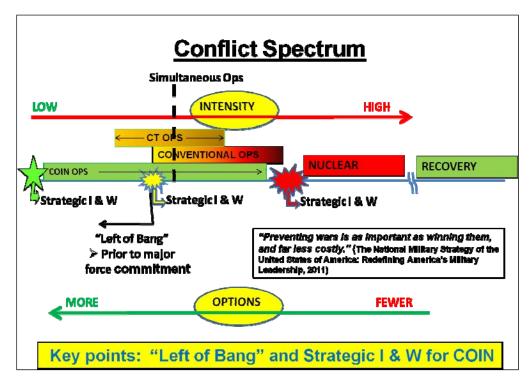


FIGURE 5. COIN AND THE CONFLICT SPECTRUM

During the Cold War, the U.S. was able to develop a strategic I&W model that was well-understood. It produced clearly defined intelligence requirements intended to prevent a surprise nuclear attack. It drove ISR physical technologies, collection methods, and analysis; it yielded key "indicators" (principally military in nature); and it required "activity norms" to discover significant changes.

It is the Task Force's belief that a similar strategic I&W model can be designed for COIN. This model would need new and different ISR requirements; a clear understanding of the environment critical to determining causes/origins of problem(s); and the addition of social sciences to the physical sciences. Key indicators will most likely be non-military such as political, economic, social, and loss of government sovereign prerogatives in key regions. Such an approach would require a whole-of-government plan to determine requirements, collection, analytical, and dissemination priorities.

While a population-centric approach to Afghanistan appears well-suited to the village-based nature of Afghan society, a different approach may be required to counter insurgencies that draw their strength from drug cartels or other motivating forces. Nonetheless, recent COIN thinking has been influenced greatly by the population-centric view of COIN, one that emphasizes social, political, and cultural context as much as detailed information about the adversary. As MG Flynn notes, "...tendency to overemphasize detailed information about the enemy at the expense of the political, economic, and cultural environment..." 18

<sup>&</sup>lt;sup>18</sup> Flynn, et al., Fixing Intel, 7.

This view of current COIN doctrine appears to exert more or less influence on military leaders, depending on their orientation and experience. While this Task Force does not express an opinion on COIN doctrine and concepts of operations, it views the social sciences as important to understanding target populations, the role of insurgencies within and connected to these populations, and the need to separate the interests of target populations from those of insurgencies. The Task Force also notes that post-World War II scientific research included work in the development of organizational design and dynamics and systems analysis as ways to approach results driven military operations and the efficient allocation of resources to achieve results.

In general, the Task Force views U.S. counterinsurgency as an effort to deny success to insurgent movements who would use the territory they control to endanger the safety of the United States and its allies. As a result, the scope of the Task Force's consideration included the wide range of potential COIN scenarios and operations; a wide variety of science, technology, and other resources; and a view that science includes the use of the scientific method of hypothesis generation, data collection, and analysis associated with the social sciences. Any "left of bang" approach to COIN will require the use of social sciences in ISR, in addition to the application of the physical sciences.

## 2. DEFINING COIN AND ISR

The Task Force reviewed current policy, doctrine, strategy, and plans that establish the vision, objectives, guidelines, and responsibilities within the USG and the DoD for COIN; other aspects of irregular warfare including CT, unconventional warfare (UW), foreign internal defense (FID), and stability operations (SO); as well as ISR. The purpose of the review was to establish a clear baseline for this study.

In reviewing these authoritative sources, the Task Force found that there is substantial policy guidance on key aspects of COIN and ISR as well as numerous, and inconsistent definitions of the key terms associated with this study. Examples of these discrepancies are displayed in Tables 1 and 2.

Counterinsurgency (COIN)			
Definition	Source		
The blend of comprehensive civilian and military efforts designed to simultaneously contain insurgency and address its root causes. Unlike conventional warfare, non-military means are often the most effective elements, with military forces playing an enabling role.	U.S. Government Interagency COIN Guide (Jan 2009)		
2 - Those military, paramilitary, political, economic, psychological, and civic actions taken by a government to defeat insurgency.	Joint Publication (JP) 1-02 Department of Defense Dictionary of Military and Associated Terms (April 2001, amended 2010)		
3 - Comprehensive civilian and military efforts taken to defeat an insurgency and to address any core grievances.	JP 3-24 COIN Operations (Oct 2009)		
4 - A counterinsurgency campaign is a mix of offensive, defensive, and stability operations conducted along multiple lines of operations.	Army Field Manual (FM) 3- 24 Counterinsurgency (Dec 2006)		
5 - COIN operations include supporting a Host Nation's military, paramilitary, political, economic, psychological, and civic actions taken to defeat an insurgency. Avoiding the creation of new insurgents and forcing existing insurgents to end their participation is vital to defeating an insurgency. COIN operations often include security assistance programs such as foreign military sales programs, the foreign military financing program, and international military training and education programs.  Seven key COIN Lines of Effort:  1) Establish civil security 2) Establish civil control 3) Support HN security forces 4) Support to governance 5) Restore essential services 6) Support to economic and infrastructure development 7) Conduct information engagement	FMI 3- 24.2 Tactics in COIN (March 2009)		
6 - Support to COIN is defined as support provided to a government in the military, paramilitary, political, economic, psychological, and civic action it undertakes to defeat insurgency (JP 1-02). Implicit in this definition is a legitimate partner nation (PN) government in power with some capacity to direct and conduct COIN operations. Support to COIN can include indirect support, direct support (not involving combat) and direct support (involving combat).	Air Force Doctrine Document (AFDD) 2-3 Irregular Warfare (August 2007)		
7 - The set of political, economic, social, military, law enforcement, civil and psychological activities with the aim to defeat insurgency and address any core grievances.	Bi-SC Joint Operations Guidelines (JOG) 10/01 (NATO) (May 2010)		
8 - Attributes of COIN:  • Political primacy (and a clearly-defined political objective)  • It is a struggle for the population, not against the population  • The relevance of legitimacy  • Intelligence drives operations  • Unity of effort (the requirement of a coordinated government structure)  • Neutralize the insurgency and isolate the insurgents from their support  • Prepare for a protracted campaign  • Security under the rule of law is essential  • Hand over responsibility to the local forces as soon as practicable  • Learn and adapt quickly	Allied Joint Doctrine (AJP) 3.4.4 Joint Doctrine for COIN (NATO pub on COIN) (Nov 2008)		

TABLE 1. DEFINITIONS OF COIN

Intelligence, Surveillance, and Reconnaissance (ISR)			
Definition	Source		
1 - An activity that synchronizes and integrates the planning and operation of sensors, assets, and processing, exploitation, and dissemination systems in direct support of current and future operations. This is an integrated intelligence and operations function.	JP 1-02 Dictionary of Military and Associated Terms (April 2001, amended 2010)		
2 - Intelligence, surveillance, and reconnaissance is an activity that synchronizes and integrates the planning and operation of sensors, assets, and processing, exploitation, and dissemination of systems in direct support of current and future operations. This is an integrated intelligence and operations function. For Army forces, this combined arms operation focuses on priority intelligence requirements while answering the commander's critical information requirements. (JP 2-01 contains ISR doctrine.) Through ISR, commanders and staffs continuously plan, task, and employ collection assets and forces. These collect, process, and disseminate timely and accurate information, combat information, and intelligence to satisfy the commander's critical information requirements (CCIR) and other intelligence requirements. When necessary, ISR assets may focus on special requirements, such as information required for personnel recovery operations. It supports full spectrum operations through four tasks: ISR synchronization, ISR integration, Surveillance, Reconnaissance.	FM 3-0 Operations (Feb 2008)		
3 - The purpose of intelligence, surveillance, and reconnaissance (ISR) operations during a COIN is to develop the intelligence needed to address the issues driving the insurgency. Several factors are particularly important for ISR operations in COIN environments. These include the following: a focus on the local populace; collection occurring at all echelons; localized nature of insurgencies.	FM 3-24 Counterinsurgency (Dec 2006)		
4 - The goal of ISR operations is to provide accurate, relevant, and timely intelligence to decision makers. The Air Force best achieves this goal through effective employment of ISR capabilities, and by capitalizing on the interoperability existing among our ISR systems, as well as non-traditional sources, to create synergy through integration.	AFDD 2-9 ISR (Jul 2007)		
5 - Surveillance and reconnaissance refer to the means by which the information is observed. Surveillance is "systematic" observation to collect whatever data is available, while reconnaissance is a specific mission performed to obtain specific data.	Military Transformation: Intelligence Surveillance, and Reconnaissance (Jan 2003)		

TABLE 2. DEFINITIONS OF ISR

As indicated previously, different definitions of terms and associated interpretations of their meaning allow the DoD components, including the intelligence components of the military departments and combatant commands and the combat support agencies that are part of the IC, to choose the one(s) they prefer. This, in turn, produces a lack of clarity and causes confusion about what is meant by both COIN and ISR.

Some defense officials, for example, neither differentiate COIN from other irregular warfare operations such as CT nor distinguish it from traditional kinetic military operations. While irregular warfare can be conducted independently or in combination with traditional warfare (see Figure 5), COIN is part of a spectrum of irregular warfare activities and operations including CT, UW, FID, and SO. However, real distinctions exist among traditional warfare and irregular warfare and the failure to understand the differences between COIN, CT, force protection, and conventional strike operations has adverse consequences for the execution of U.S. national security policy and strategy. This failure has a deleterious effect on the DoD and IC's understanding of the intelligence requirements for effective support of U.S., multinational, and coalition COIN operations.

The Task Force discovered a similar lack of clarity and confusion within and between DoD components and the IC about the term "ISR." The aggregation of ISR is itself somewhat confusing since it equates the importance of intelligence, surveillance, and reconnaissance. In fact, intelligence is the objective of ISR, and surveillance and reconnaissance are carried out to contribute to that objective.

Moreover (and as noted previously), the Task Force found that some equate "Defense ISR" with technical collection in general and manned and unmanned aircraft in particular. Such misinterpretation unnecessarily constrains the view of policymakers, planners, and warfighters to a relatively narrow set of technical collection platforms rather than the broad array of assets resourced by the Military Intelligence Program (MIP), much less the overall capabilities and capacity of the nation's intelligence enterprise.

ISR for COIN (and ISR in general) includes all intelligence disciplines, all sources of information, and all aspects of the process of collecting data and turning it into operationally useful intelligence upon which to establish context, create knowledge, and inform decisions and actions. It encompasses planning and direction of intelligence, mission and collection management, tasking, human and technical collection, processing, exploitation, production, and dissemination. Moreover, with respect to OSINT it includes non-traditional sources of political, socio-cultural, behavioral, economic, and other social science information found in the public and private sectors.

For the purposes of this study, the Task Force used the definitions found in Joint Publication (JP)1-02, Department of Defense Dictionary of Military and Associated Terms:<sup>19</sup>

- Irregular Warfare (IW): "A violent struggle among state and non-state actors for legitimacy and influence over the relevant population(s). Irregular warfare favors indirect and asymmetric approaches, though it may employ the full range of military and other capacities, in order to erode an adversary's power, influence, and will." (246)
- Insurgency: "The organized use of subversion or violence by a group or movement that seeks to overthrow or force change of a governing authority. Insurgency can also refer to the group itself." (233)

<sup>&</sup>lt;sup>19</sup> JP 1-02 Department of Defense Dictionary of Military and Associated Terms (Washington, DC: The Joint Staff, April 2010).

- Counterinsurgency (COIN): "Comprehensive civilian and military efforts taken to defeat an insurgency and to address any core grievances." (111)
- Counterterrorism (CT): "Actions taken directly against terrorist networks and indirectly to influence and render global and regional environments inhospitable to terrorist networks." (113)
- Intelligence: "The product resulting from the collection, processing, integration, evaluation, analysis, and interpretation of available information concerning foreign nations, hostile or potentially hostile forces or elements, or areas of actual or potential operations. The term is also applied to the activity which results in the product and to the organizations engaged in such activity." (234)
- Surveillance: "The systematic observation of aerospace, surface, or subsurface areas, places, persons, or things by visual, aural, electronic, photographic, or other means." (456)
- Reconnaissance: "A mission undertaken to obtain, by visual observation or other detection methods, information about the activities and resources of an enemy or adversary, or to secure data concerning the meteorological, hydrographic, or geographic characteristics of a particular area." (393)
- ISR: "An activity that synchronizes and integrates the planning and operation of sensors, assets, and processing, exploitation, and dissemination systems in direct support of current and future operations. This is an integrated intelligence and operations function." (237)

In summary, influencing foreign governments and populations is a complex and inherently political activity. The military role in irregular warfare campaigns in general, and COIN in particular requires the ability to plan, conduct, and sustain integrated operations of interagency and multinational civilian and military organizations to support a foreign government or population threatened by irregular adversaries. In other words, it requires the whole-of-government approach described by the Secretaries of State and Defense in the U.S. Government Counterinsurgency Guide. While U.S. forces are superbly trained in the traditional aspects of violent combat, these irregular warfare and COIN campaigns may fail if waged by military means alone. Given that it is USG policy to deter and counter insurgencies, then the defense intelligence community should place more emphasis on "left of bang" - before the need for a large commitment of U.S. combat troops - while an insurgency is still in an incipient stage of development, and that the whole-of-government approach should be given the capabilities necessary to succeed. ISR should be crafted and resourced to support this approach.

## 3. TOR TASKS

## 3.1. TOR TASK 1: WHAT IS THE DEVELOPING ROLE OF DOD ISR IN COIN OPERATIONS; WHO ARE THE CUSTOMERS AND WHAT ARE THE REQUIREMENTS?

A key objective of the Task Force was to examine the developing role of defense intelligence in COIN operations, and to identify the customers and requirements for COIN.

The Task Force recognizes that the global security environment is complex, uncertain, and dangerous. Threats to the United States, its allies, and regional stability may arise from weak or failing states as well as failed states and ungoverned areas. Poor governance, resource scarcity, economic crises, and even climate change could exacerbate such instability. Non-state adversaries will, of course, seek to exploit such circumstances for their own ends. Throughout history this has always been the case. Indeed, the majority of conflicts involved a state fighting a non-state actor.<sup>20</sup> As recent and ongoing conflicts in Lebanon, Iraq, and Afghanistan demonstrate, adversaries may choose to employ both traditional and irregular modes of warfare concurrently to achieve their political objectives.

The DoD in general and the defense intelligence community in particular, must recognize that irregular warfare is strategically important in an era of hybrid or multi-modal armed conflict. Consequently, the Task Force notes that in accordance with DoD Directive 3000.07, Irregular Warfare, it is DoD policy to maintain capabilities and capacity so that the Department is as effective in irregular warfare as it is in traditional warfare to ensure that, when directed, it can:

- 1. Identify and prevent or defeat irregular threats from state and non-state actors across operational areas and environments.
- 2. Extend U.S. reach into denied areas and uncertain environments by operating with and through indigenous foreign forces.
- 3. Train, advise, and assist foreign security forces and partners at the ministerial, service, and tactical levels to ensure security in their sovereign territory or to contribute forces to operations elsewhere.
- 4. Through direct or indirect means, and on a large scale when required, support a foreign government or population threatened by irregular adversaries.
- 5. Create a safe, secure environment in fragile states and, if required, provide essential governmental services, emergency infrastructure restoration, humanitarian relief. 21

<sup>&</sup>lt;sup>20</sup> Sebastian L.v. Gorka and David Kilcullen, "An Actor-centric Theory of War: Understanding the Difference Between COIN and Counterinsurgency," Joint Force Quarterly No. 60 (Winter 2011): 17.

<sup>&</sup>lt;sup>21</sup> Department of Defense Directive 3000.07: Irregular Warfare (Washington, DC: Department of Defense, 1 December 2008): 2.

The USD(I) is assigned responsibility to:

- a. Maintain standards and guide the development of capabilities and capacity for persistent intelligence, surveillance, and reconnaissance and assessment of operational areas and environments that may serve as safe havens for irregular threats.
- b. Advance intelligence and information partnerships with interagency and international partners, as appropriate, to identify and prevent or defeat irregular threats from state and non-state actors across operational areas and environments.
- c. In accordance with strategic guidance documents, improve all-source collection to identify irregular threats from state and non-state actors. Ensure timely information dissemination from the strategic to the tactical level, recognizing that irregular warfare places particular reliance on releasable products to facilitate working with foreign security partners.
- d. Manage the development of appropriate analytical intelligence models, tools, and data to provide intelligence support to U.S. Armed Forces for irregular warfare.
- e. Incorporate into intelligence products information derived from social and behavioral science sources in the public and private sectors.
- f. Project activity patterns on a regional and global scale for analyzing both friendly and adversary human networks through modeling and simulation capabilities.
- g. In conjunction with the CCDRs, prioritize capabilities to identify, locate, track, and target adversary networks, cells, and individuals in order to neutralize their influence and operational capacity.
- h. Promote intelligence and counterintelligence career paths that attract and retain the quantity and quality of personnel with irregular warfare-relevant skills, in coordination with the Secretaries of the Military Departments and the Under Secretary of Defense for Personnel and Readiness (USD(P&R)). <sup>22</sup>

There is a substantial gap between the policy guidance and its implementation. This report examines those reasons, including the exigencies of ongoing combat operations.

## 3.1.1. DEVELOPING ROLE OF DOD ISR IN COIN OPERATIONS

Since the end of the Cold War, the focus of the defense intelligence community has changed to address new threats to U.S. national interests. In addition to the large formations of relatively static targets comprising the armed forces and supporting infrastructure of an adversarial state, the defense intelligence community must now focus on small, dispersed targets that characterize such non-state actors as terrorist and insurgent networks. It may

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<sup>&</sup>lt;sup>22</sup> Ibid., 6.

also need to support whole-of-government COIN strategies, as well as support the efforts of allies with which the U.S. may desire to work with in meeting COIN challenges around the world. Section 3.4.1 notes that networks of allies and NGOs are often incompatible with U.S. systems, thus hindering operations that require resources beyond those of the U.S. government.

These threats and needs do not have a common doctrine or CONOPS. They have neither big signatures to observe nor enduring signals to intercept. They conceal themselves within the local population and utilize global communications, finance, and telecommunications infrastructures to help command, control, and execute their operations. These threats are hidden, masked, and fleeting. Moreover, counteracting these threats and denying them the ability to achieve their political-military objectives requires new and different types and combinations of intelligence/information.

Addressing these new threats thus requires intelligence/information not only from traditional intelligence sources and methods, but also from all echelons of warfighters as well as non-traditional sources. There is no dominant or single intelligence discipline or source of information to solve the challenges posed by COIN operations. Indeed, all-source and multi-INT intelligence is essential for achieving the persistent, predictive, activity-based ISR required to successfully counter an insurgency as shown in Table 3.

Selected ISR Sources for IW			
COMINT	GMTI		
ELINT	Thermal Analysis		
FISINT	Cyber Activity		
EO IMINT (e.g., PAN, MSI, FMV)	HUMINT Interrogation		
RADAR IMINT	Source Operations		
RF MASINT	Debriefings		
EO MASINT	Biometrics		
RADAR MASINT	Human Geography / Terrain Analysis		
Geophysical MASINT	Document Exploitation (DOCEX)		
Post event forensics	Debriefings		
Human/Cultural Geography	Social Group/Network Dynamics		

TABLE 3. SELECTED ISR SOURCES FOR IRREGULAR WARFARE

Unlike traditional ISR, where the focus typically is on the location of an anticipated activity, ISR for irregular warfare must focus on discovering the unknown activity of an adversary, characterizing it, and exploiting it. For support of COIN operations it also requires a clear and sustained focus on population-centric activities such as governance, development, and local population - sometimes before the start of hostilities. This demands a thorough understanding of historical, socio-cultural, economic, educational, and environmental aspects of the area of operations in addition to political and military factors and trends. This in turn requires more basic or fundamental intelligence as well as associated social,

behavioral, and political sciences information from sources in the public and private sectors. Table 4 compares and contrasts other aspects of ISR for traditional versus irregular warfare.

Traditional Warfare vs. Irregular Warfare Surveillance			
Traditional Warfare Concepts		Irregular Warfare Paradigm	
War Time Horizon	Relatively Short Decisive Battles	Long War	
Persistent ISR	Unblinking Eye	Smart collection management based on the frequency of change	
Persistent Surveillance	Single Sensor 24/7, IMINT PED	Activity Surveillance, multi-INT PED, Exploitation and collection no longer temporally synchronized	
Geo-registration	Discovery to geo-register	Geo-register to discover	
Collection Focus	Target driven	Activities and transactions driven	
Intent of collection	Find remained pieces to a puzzle	Understand mysteries; Unravel networks	
Collection Period	Minutes / hours	Weeks / months	
PED philosophy	IMINT	Multi-INT	
Exploitation Process	1 <sup>st</sup> , 2 <sup>nd</sup> , 3 <sup>rd</sup> phase exploitation	Time phased, layered approach, Real- time and forensics	
PED Products	IPB / BDA / Over-watch	PED may not yield a finished intelligence product	
Targets	Military Order of Battle	People and networks	
Target Signatures	Soviet style military signatures	Non-conventional signatures such as organizational structure, communications, movement	
Target Identifier	BE Number	Proper Name	
Data Tagging	Stovepiped within INT	Metadata tagged to link sensor to activity to geo-reference to action	
Sensor utilization	Not integrated	Fully integrated	
Doctrine and TTPs	Well Established	New concepts, learning while doing	
Training	Single INT specialization	Multi-INT Ops-Intel specialization	
Information sharing	Need to know	Need to share / multi-INT synergy	

TABLE 4. TRADITIONAL WARFARE VS. IRREGULAR WARFARE SURVEILLANCE

As noted above, there are major gaps in ISR capabilities and capacities for COIN operations, particularly in population-focused collection and analysis. Moreover, there is an absence of analytical capability that adheres to methodologies of modern social science and psychological research techniques and assessment tools. The absence of this expertise in the field denies analysts, planners, and operators an important "what if" tool for assessing the consequences of plans.

To that end, the Task Force focused on how ISR can support those aspects of COIN, as defined in the broadest sense. The Task Force appreciates the pitfalls of considering the application of DoD ISR capabilities that go beyond traditional military operations, but there is an implicit need to apply some ISR capabilities against aspects of COIN that are primarily civilian in nature. If winning over the local populace is the goal, then the U.S. must employ ISR capabilities in a population-centric manner without, however, precluding ISR's inherent value in dealing with insurgents through kinetic means.

In particular, a key developing role of Defense ISR in COIN and other irregular warfarerelated network operations is to provide activity-based intelligence (ABI). ABI is crossdiscipline and multi-INT and is applicable both to physical and non-physical activities and transactions, including socio-cultural beliefs and behaviors, financial transactions, opensource information, and cyber activities. It lends itself to understanding "patterns of life," larger social networks, and unusual or suspicious activity.

The blending of ABI with wide area surveillance, human geography, and other capabilities appears to be a particularly promising path for DoD ISR to support COIN operations. Such a blend will help support:

- Detection, geolocation, and characterization of transactions/activities;
- Identification and geolocation of the entities conducting transactions/activities;
- Identification and geolocation of networks among actors/entities;
- Development of patterns of life supporting I&W, predictive analysis, and counter denial and deception; and
- Understanding the broader interactions between/among networks.

#### 3.1.2. Who are the Customers?

The Task Force believes that the commanders and warfighters of U.S. military forces planning and conducting COIN operations are no longer the only customers of the DoD ISR enterprise. In order to effectively plan, conduct, and sustain the integrated operations of interagency and multinational civilian and military organizations in support of a foreign government or population threatened by irregular adversaries, there must be an understanding of the broader array of defense intelligence customers, and some customers outside of the DoD (consistent with the approach described in the U.S. Government Counterinsurgency Guide). Customers include other U.S. Government departments and agencies, foreign security partners, and selected international and non-governmental organizations. In Afghanistan today, for example, the set of customers for defense intelligence includes the Department of State, USAID, Provisional Reconstruction Teams (PRTs), and a plethora of NGOs in addition to the coalition forces

## 3.1.3. WHAT ARE THE REQUIREMENTS?

Based on assimilated data and received briefings, the Task Force believes that ISR capabilities in Afghanistan are primarily employed in support of force protection and CT missions. As a result, many aspects of the COIN campaign, broadly defined, are relatively under-served by ISR, including intelligence that supports achieving the transformative effects called for by the Commander of the International Security Assistance Force (ISAF) and the United States Ambassador to Afghanistan, as well as to support to stability operations and foreign internal defense.

To say that ISR under-served these aspects of COIN is not meant as a criticism of how ISR is operating today. In many respects, ISR is enormously successful in supporting the operations of U.S. forces to defeat terrorists and insurgents.

Why have ISR capabilities not been applied consistently against those aspects of COIN operations that deal with populations? One member of the Task Force, who interviewed intelligence managers, collection managers, and intelligence analysts at three of the regional commands in late 2010, concluded that:

The *United States Government Integrated Civilian-Military Campaign Plan for Support to Afghanistan* had not been widely read, dissected, and mapped into specific intelligence requirements or translated into integrated concepts of operation. Intelligence shops had not yet received a demand signal from commanders in the field for this type of data and analysis. Competing needs for force protection and the find, fix, and finish mission made reallocation of intelligence resources against the broader COIN missions problematic.

ISR in COIN has always been a tough job, and it becomes nearly impossible to do well if support to kinetic missions is not balanced with support to efforts focused on population security, economic development, and governance.

There are many intelligence requirements on the books pertinent to supporting the broad missions of COIN, but few examples of how intelligence collection and analysis are actually targeted to answer these questions. There are fewer that describe the direct and indirect signatures that should be collected and analyzed, and none at all that propose improvements in ISR operations. In a similar vein, ISR requirements "left of bang" and for whole-of-government efforts have yet to be well described.

One set of requirements that could be used as a point of departure for guiding future ISR operations are the detailed tasks outlined in the *United States Government Integrated Civilian-Military Campaign Plan for Support to Afghanistan* (also cited as the *McChrystal/Eikenberry campaign plan*). There are 116 such tasks (called Main Efforts) that are associated with the Transformative Effects called for in the plan. Each of these tasks could be mapped into specific observables, both direct and indirect, that would become part of an ISR collection and analysis plan. To illustrate how this might be done, the Task Force considered the key issue of population security.

Achieving security of the population is the first step in a COIN campaign. In Afghanistan, as in any region subject to an insurgency, the people must feel free from violence and coercion by insurgents, criminals, and terrorists, and must come to trust the security forces of the government to protect them. The challenges to achieving this level of security in Afghanistan are substantial:

- There are insufficient forces present (Afghan National Security Forces (ANSF) and ISAF) to secure population centers.
- Afghan National Police (ANP) development has lagged due to corruption and abuse, poor quality and ethnic balance of recruits, high casualty rates, attrition, inadequate logistics, poor leadership, insufficient ANSF cooperation, and under-resourcing and mentoring.
- International military action resulting in civilian casualties exacerbated popular insecurity and increased alienation.

To remedy these shortfalls and create a secure environment for the population, the *McChrystal/Eikenberry campaign plan* called for twelve tasks to be executed:

# Community Level Tasks:

- Establish basing and conduct operations for security presence in critical areas.
- Reduce civilian casualties and other acts that create opposition among the population.
- Reform and mentor ANP units to protect communities and establish rule of law.
- Ensure equal access to ANP recruitment for all population groups through political outreach.
- Mobilize support and trust for ANSF efforts.

## Provincial Level Tasks:

- Build and mentor COIN-capable Afghan National Army (ANA) to defeat internal threats and support the ANP as necessary.
- Improve ANSF interoperability, coordination, cooperation, and mutual support, particularly ANA in support of the ANP in contested areas.
- Place Afghans in charge of operations working towards transfer of lead security responsibility.

# National Level Tasks:

• Develop Ministry of Defense (MOD), ANA and Ministry of the Interior (MOI) capacity for accountability, interoperability, and oversight.

Develop strategies and incentives to mitigate high levels of ANSF attrition.

# Tasks at all Levels:

- Support reduction of ANSF corruption and abuse.
- Improve border security efforts to stem cross border flow of insurgents and insurgent logistics. 23

Each of these tasks implies designing a set of ISR tasks. For example, the first two tasks at the Community Level call for establishing basing and a security presence in critical areas and reducing civilian casualties (presumably from both insurgents and coalition forces). ISR support would require such basic data as physical assessments of terrain, lines of sight, and access to key infrastructure. Equally important would be the evaluation of normal population movement patterns and activities, characterization of changes in patterns, and an understanding of how activities vary in the course of a day or week.

Reducing population casualties would entail determining the proximity of insurgent activities to civilian homes and businesses. However, it might also mean developing an ISR strategy to proactively detect threats against key local leaders and representatives of local government, warning criteria for transmitting threats to Afghans who are targeted, the capability to track local leaders during threat periods, and procedures for search and rescue of locals. Such an effort would need to be worked out with local Afghan police.

ISR operational planning will need to take into account protection of sources and methods, sharing policies, and operational limitations in the local environment. While each of these issues will require a dedicated effort to resolve, the most important point in this example is that ISR use should be balanced between "find, fix, and finish" (F3) missions and direct support to monitor the security of populations and key individuals.

<sup>&</sup>lt;sup>23</sup> United States Integrated Civilian-Military Campaign Plan for Support to Afghanistan, 5.

# 3.2. TOR TASK 2: WHAT IS THE RECOMMENDED ALLOCATION AND USE OF DOD ISR RESOURCES TO SUSTAIN COIN CAPABILITY ALONG WITH OTHER COMPETING INTELLIGENCE REQUIREMENTS, FOR EXAMPLE CT?

## 3.2.1. THE DIVERSITY OF INTELLIGENCE MISSION NEEDS

As long as the U.S. has on-going combat operations and the need to interdict terrorist operations against U.S. forces and the homeland, then CT is the highest priority. Yet the case for balancing the intelligence needs of a COIN or population-centric plan with those focused on counterterrorism is laid out clearly in the ISAF Commander's Counterinsurgency Guidance. The Guidance focuses on explaining why conventional military operations cannot defeat the insurgency in Afghanistan. GEN McChrystal wrote that the math doesn't add up:

From a conventional standpoint, the killing of two insurgents in a group of ten leaves eight remaining: 10-2=8. From the insurgent standpoint, those two killed were likely related to many others who will want vengeance. If civilian casualties occurred, that number will be much higher. Therefore, the death of two creates more willing recruits: 10 minus 2 equals 20 (or more) rather than 8.24

For this basic reason, GEN McChrystal called for military and civilian officials to take a different, more population-centric path. With this approach, coalition troops must become, and be seen as providing a positive force in the community, shielding the people from harm, and fostering stability. This means putting less emphasis not only on using force but also on force protection measures (such as body armor and heavily armored vehicles), which distance the security forces from the population. It also entails placing a much higher degree of intelligence support on the protection of critical local leaders and key individuals to ensure they can survive and execute the political and economic goals associated with countering the insurgents.

In addition to these tactical reasons, putting more emphasis on COIN operations is strategically important as it creates the potential for creating "left of bang" detection and effects which may preclude or minimize the necessity of future kinetic operations and create more options for senior leaders to curb progression toward conflict.

More generally, the diversity of intelligence needs is a consequence of COIN's presence within the spectrum of irregular warfare operations the DoD must be prepared to conduct. CT, COIN, and Counter-Improvised Explosive Device (C-IED) efforts are all counternetwork operations. The mission objectives of each are distinct and their associated information needs are different, yet overlapping. Planned and executed properly, the different types of counter-network operations will produce synergistic benefits. Conversely,

<sup>&</sup>lt;sup>24</sup> Stanley A. McChrystal and Michael T. Hall, ISAF Commander's Counterinsurgency Guidance (Kabul, Afghanistan: International Security Assistance Force/U.S. Forces-Afghanistan, August 2009), 2.

they will create problems if planned and conducted without regard for the relationships among COIN, CT, and C-IED operations.

The complexity of COIN and other counter-network operations requires a strategic rather than ad hoc approach to ISR mission management. The intelligence requirements to support a population-centric COIN strategy are different from those to counter terrorist networks. In particular, the scale and granularity of information required to assess patterns of behavior at local, tribal, and societal levels and comprehend that activity are different. An array of collection assets and sensor phenomenology as well as associated tasking, processing, exploitation, and dissemination capabilities are being employed to obtain and understand pertinent data and information. These capabilities are typically not being orchestrated in a way to ensure that critical questions about the COIN campaign can be answered. Unfortunately, the COIN campaign appears to be a secondary, or perhaps tertiary, priority for ISR, behind force protection and CT. COIN undertaken "left of bang" however, offers the potential to diminish the need for subsequent force protection and even CT operations. As the 2011 National Military Strategy notes: "While such [CT] operations disrupt in the short-term, they cannot be decisive and do not constitute a viable long-term strategy for combating extremism." 25

The Task Force's investigation of ISR operations today found a high degree of emphasis on missions that involve the rapid defeat of terrorist networks through the effective application of F3 tactics. The Task Force did not find a clear articulation of the desired balance between those missions and the missions that are specified in the McChrystal/Eikenberry campaign plan.26

The defense intelligence culture is evolving slowly to meet the demands of supporting multi-modal, hybrid operations (and whole-of-government operations). That culture is primarily focused on "targeteering" and "weaponeering" to enable U.S. military forces to destroy enemy combatants and their war-making capacity. In addition, DoD tradecraft and culture separate targeteers and general analysts. There is insufficient attention to the need to provide intelligence support of complex operations and counteract hybrid, multi-modal conflict. As the COIN problem becomes more strategic and prevalent, the expertise of operators needs to be more closely coupled with the general analyst and with analysts in fields ranging from target analysis and mission planning to the social sciences.

Finally, the need to address COIN counterintelligence requirements requires more emphasis. Hard lessons in Iraq and Afghanistan, not to mention other environments (from Algeria to Lebanon) underscore the sophisticated intelligence capabilities of insurgent movements. These capabilities provide insurgents the means to infiltrate government entities "left of bang," to anticipate the military operations of the governments they fight,

<sup>&</sup>lt;sup>25</sup> The National Military Strategy of the United States of America, 6.

<sup>&</sup>lt;sup>26</sup> United States Government Integrated Civilian-Military Campaign Plan for Support to Afghanistan.

and to deploy technologies (including signals intelligence and imagery) in support of their own objectives. U.S. forces in Afghanistan have witnessed first-hand the ability of insurgents to conduct human intelligence operations. Press reports suggest that Hezbollah forces in Lebanon received Iranian Unmanned Aerial Vehicles (UAVs) and may have received Iranian support in their operation. Given these developments, U.S. COIN operations must include the ability to counter insurgency intelligence capabilities and maintain a sustained information advantage throughout all phases of COIN operations.

# 3.2.2. Mission-based Needs Should Drive Effects-based ISR

Conventional operations and CT generally require a more simple approach to intelligence than COIN. With kinetic-centric operations, it is important to identify the target, develop precise coordinates and use an appropriate weapon to minimize collateral damage. With COIN, the intelligence problem is more complex and drives a more subtle strategic plan that seeks an overall effect where the population impact of an action is important: how will the population react to the target's elimination, will they react differently to the method (e.g., more sensitive to drone missile strikes than sniper fire), will the operation negatively impact a local political balance, how will it affect future HUMINT information gathering relationships? COIN ISR does not have an identifiable end-point in terms of collection. With CT, ISR assets are re-allocated once the target is identified and engaged upon. With COIN, ISR continues over an indefinite period of time to understand the behavior of an individual, group, or population and assess how behavior changes as the COIN campaign unfolds.<sup>27</sup> This patterns-of-life development is an intelligence-intensive effort. Furthermore, the range of intelligence needed to be effective is drastically broader for COIN, including intelligence dependent on cultural factors that cannot be provided by overhead sensors alone.

As the commander's emphasis shifts from conventional operations to CT and to COIN, ISR needs to shift from target collection management to effects-based management. With COIN, ISR becomes more complex and the analyst is required to understand and merge more and more diverse data sources to fully understand the impacts and consequence of a COIN operation.

Further, intelligence analysis is driven toward a population-centric approach where the centers of gravity, as perceived by the population, must be identified and understood in order to assess the true impact of an emergent event to derive meaningful information to inform decision-makers. To accomplish this, Collection Management (and, ultimately Mission Management) needs to shift toward meeting need-based requirements where users describe a need to the intelligence enterprise that it is tied directly to security, governance, or economic components of a COIN campaign plan and where Collection Managers then

<sup>&</sup>lt;sup>27</sup> The Task Force observes that "group" can denote different entities. For example, while groups in Iraq are often characterized in terms of religious and ethnic affiliation, village groups in Afghanistan appear more relevant to population analysis.

plan a coordinated ISR strategy for achieving a desired effect, that is, the needed knowledge to execute a component of the COIN plan. This shift forces a more dynamic relationship between the user, enterprise, and collection platform, and drives a coordinated effort across intelligence agencies that goes beyond simple targeting missions that can typically be described as the F3 mission of CT. Figure 6 below illustrates this difference and how that leads to a different set of questions that must be answered by the intelligence collector and analyst. The process flow on the left is used more commonly and the flow on the right is what the Task Force views as needed particularly in a complex COIN context.

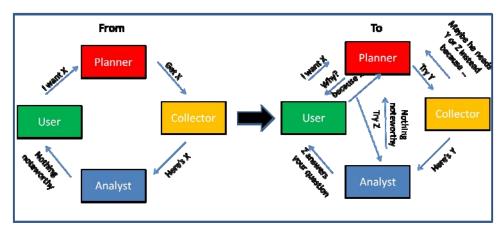


FIGURE 6. DESIRED CHANGE IN ISR TASKING PROCESS

Figure 6 captures the key changes needed but is simplistic. A more desired end state is illustrated in Figure 7.

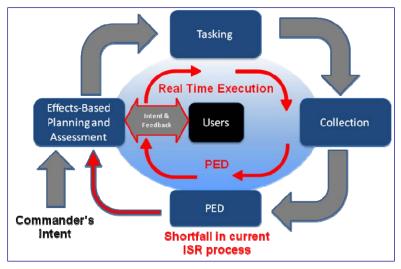


FIGURE 7. EFFECTS-BASED ISR TASKING PROCESS

By focusing efforts toward achieving an effect, multi-platform collection strategies will be refined, the intent of the user will be satisfied, and inappropriate ISR requests caused by lack of user knowledge on ISR capabilities is nullified. Effects-based ISR enables analysts to be more innovative and creative in developing collection strategies and fusing multi-INT

data streams. To free up the analyst to problem-solve and strategically plan, automated methods must be developed (or improved) to focus the analyst more quickly on questionable activity and automated tools built to accomplish routine bookkeeping tasks.

A feedback mechanism is critical to successful effects-based ISR to assure user intent is met. Ideally, this feedback mechanism involves a real-time communications link between the user, analyst, and collector to facilitate immediate re-attack of a target deck while the platform is still in the area of interest. This real-time collaboration also allows the folding in of emergent opportunities of higher priority to the user.

## 3.2.3. A FORMAL APPROACH TO NEED-BASED ANALYSIS

It is important to allocate ISR resources based on a rigorous portfolio management process that balances desired operational needs today and those anticipated in the future. COIN ISR requirements should be seen in the context of the full spectrum of irregular warfare ISR requirements. In addition, COIN ISR requirements should be seen in the context of the ISR requirements for hybrid, multi-modal security operations. The Task Force believes that there is substantial overlap in the ISR resources required along this spectrum. However, the budget process has failed to recognize COIN operations as distinct from CT, C-IED and other irregular warfare requirements. This caused the ISR requirements process to skew against, and in some cases, overlook important COIN-related ISR capabilities, resulting in an underinvestment of Phase 0 and Phase 1 COIN operation ISR requirements as they relate to incipient insurgencies and population-centric security operations. Applying a formal portfolio management approach would ensure a more rigorous and transparent process by which ISR resource allocations can be made in support of COIN and all other inter-related modes of security operations.

Such a process can be applied at a number of echelons from, for example, a specific ISR mission plan, to the PED process, to the overall ISR mission architecture, or to strategy level for major ISR acquisition decisions. In each case, the key is to start with the objectives and determine the best option rather than the more tempting practice of starting with the familiar option. As noted in a previous DSB report, the use of formal decision-support approaches (including systems analysis and operations research) can aid in the development of an ISR portfolio, as well as in the selection of specific resources to achieve specific purposes. 28

Following such an approach will help ensure that the complexity of COIN ISR requirements is fully appreciated, and that these requirements are given proper attention in the resource allocation process. Such an approach can help balance COIN and other requirements, and allow ISR resources to be acquired and managed in the context of the wider requirements of a more complex, whole-of-government approach.

<sup>&</sup>lt;sup>28</sup> Report of the Defense Science Board Task Force on Intelligence – Operations Research Applications for Intelligence, Surveillance, and Reconnaissance (Washington, DC: Defense Science Board, January 2009).

# 3.3. TOR TASK 3: WHAT CHANGES CAN BE MADE IN THE ISR PROCESS TO **IMPROVE SUPPORT TO COIN?**

As noted previously, there exists an increasing emphasis on the use of a population-centric approach to defeating insurgencies and improving the likelihood that the governments the U.S. supports will gain the respect and allegiance of the populations they intend to govern. However, the current ISR process does not reflect this approach, focusing instead on the need to achieve kinetic effects.

This current, traditional approach will continue to be an important part of the nation's approach to COIN. At the same time, ISR approaches and resources must also address the need to support population-centric strategies to COIN. The Task Force's recommendations include the need to better balance ISR resources between both missions, where priority is given to troops in combat and then shifts back to the population-centric aspects of COIN when combat ends. If more resources are applied to COIN "left of bang," fewer resources might be needed later for both approaches.

Consequently, the Task Force's response to this TOR question is framed in two ways:

- Discussions that relate to physical phenomenology associated with traditional counterinsurgency operations as practiced today in Afghanistan; and
- Discussions that relate to the application of social sciences, largely in the context of whole-of-government, population-centric approaches to COIN.

# 3.3.1. ISR SUPPORT TO TRADITIONAL COIN ACTIVITIES

There appears to be no effective overarching, inter-agency COIN strategy, commitment, or coordination mechanism, despite the mandate by government leaders to adopt a whole-ofgovernment approach. COIN operations appear to be assigned to DoD because of its greater capacity to meet the COIN challenge than other government agencies. Other USG entities (e.g., DoS, USAID, Treasury, Commerce) do not have the resources to carry out this mission today; nor do they have the perception that COIN is among their primary responsibilities. The Task Force raises these points to describe the environment in which the IC finds itself and the nature of the customer demands placed on it.

One of the implications of this situation is that there exists a lack of defense intelligence emphasis on operations planning and support for Phase 0 shaping and deterrence activities (see the earlier discussion on the phases of insurgencies in Section 3.2.3). The defense intelligence community is understandably focused on support of ongoing combat operations. Intelligence resources are allocated to support current operational priorities rather than Phase 0 shaping and deterrence activities in other areas of the world. Operational planning that drives intellectual effort and capability requirements for future

contingencies was deemphasized because of the demands of current operations and a planning process that does not focus on the prevention of insurgencies.

The relatively low priorities assigned to covering the early phases of insurgencies (when insurgents are establishing their domination of a local population or establishing themselves at the expense of a government's sovereign prerogatives) have had a very real impact on the effectiveness of intelligence to warn of insurgent threats. For example, if an analyst has an innovative idea on how ISR might be applied to identify the early stages of an insurgency where "not much is happening," the analyst must first link the concept to an existing Commander's CONOP; otherwise nothing will get done. In the field, ISR assets are so scarce that they are allocated to locations where things are known, rather than places where things are relatively unknown. Intelligence analysts discovered through painful experience that the lack of activity in an area does not mean there is nothing of interest about which to be concerned. In 2004-2005, for example, United States Central Command (CENTCOM) intelligence analysts were providing all-source analytical support to the Combined Joint Task Force (CJTF)-76. Two brigades were deployed in the east of Afghanistan (one north and one south). The Taliban attacked every night in the east, so all of the limited ISR assets were allocated to track the enemy there. This meant that the interior of the country went largely uncovered, and as a result, during this period analysts missed how the insurgents were rebuilding themselves there.

To help remedy this problem, regional commands should set aside some portion of assets to focus on strategic changes that might be underway in regions where insurgencies are starting to take hold, even if there are few direct observations indicating that this is happening. The Task Force learned that those components of the IC responsible for COIN are constantly struggling to have some ISR resources available to track trends that are evolving over long periods of time as well as for discovering emerging threats (as opposed to only supporting tactical operations and force protection). Mission managers need to dedicate at least some resources to this strategic function and design a campaign plan that explains how these ISR assets would be used to inform the strategic components of the COIN fight, even if most of the resources are aligned with the tactical fight.

Even if the problem of allocating collection assets to strategic issues is solved, the overarching problem of understanding collection requirements will remain, as a requirements template for COIN ISR does not appear to exist. The Task Force found that within the IC there was no formalized set of ISR requirements for COIN (specifically in Afghanistan) nor was there an attempt to disaggregate and assign them, identify the gaps, develop metrics, allocate resources, and address progress. It appears that the USG Integrated Civilian-Military Campaign Plan for Support to Afghanistan was not formally addressed by the IC as an ISR requirements document, and ISR resources were not allocated necessarily to support it. More generally, the IC appears to have no structured requirements acceptance and management process for assessing, negotiating, acting upon, and overseeing a specific customer's intelligence needs when they are expressed in terms customers understand,

rather than in terms familiar to the IC; that is, they are articulated in customer-speak rather than IC-speak. Some customers do not know how to communicate formally with the IC to ensure their requirements are addressed. As a result, COIN intelligence requirements are not materially impacting ISR collections. As evidence, the Task Force notes that the defense intelligence community has not translated the commander's intent as stated in the *USG Integrated Civilian-Military Campaign Plan for Support to Afghanistan* into intelligence requirements to support COIN operations. Although this plan was promulgated to articulate the strategy and tasks required to achieve U.S. and allied COIN objectives, there is no associated set of intelligence requirements derived to support execution of the plan. Nor is there a standing template of intelligence requirements to support COIN operations in general.

Looking at the problem from the IC's perspective, there are no mechanisms for systematically recording and following up on the satisfaction of intelligence requirements as they pertain to the different components of a COIN campaign. For example, the requirements database called COLISEUM does not provide the context behind requests for information. As a result, most requirements are levied outside the COLISEUM process through one-on-one discussions and emails.

To remedy this situation, the Task Force recommends that the DNI and the USD(I) undertake a comprehensive inventory of intelligence requirements as they pertain to COIN, including who originated the requirements, how they are recorded and distributed to the IC, the priority, and an assessment of how well the IC is servicing those requirements. Such an inventory should serve as the first step in developing a comprehensive, systematic process for guiding IC collection and analysis to support customer needs with respect to COIN.

The information needs of COIN and other complex operations require a mix of collection capabilities from many intelligence disciplines. Current methods for planning and financing future conflicts are largely driven by planning for Major Combat Operations (MCOs). This leads to an imbalance of future investment weighted toward large collection systems. This includes wide area persistent surveillance capabilities, full motion video (FMV), signals intelligence (SIGINT), ground moving target indication (GMTI), laser detection and ranging, computer network exploitation, financial intelligence (FININT), document exploitation, HUMINT, and biometrics. DoD fielded and programmed a vast array of technical collection capabilities that can be employed effectively to meet the traditional COIN challenge.

HUMINT and Special Operations Forces (SOF) that are assigned in a particular country or region over an extended period of time are particularly valuable assets for collecting information to support COIN operations. Case officers and Special Forces personnel who are immersed in the language and culture of a particular society are critical sources for collecting information to keep a finger on the pulse of a population and support COIN operations. For example, the *Marine Corps Expeditionary Intelligence Road Map* (now in draft)

highlights the need for archiving and modeling social dynamics within particular cultures; effectively bringing together the work of hundreds of analysts for use by the United States Marine Corps (USMC). This work must be encouraged and allowed to grow. But often this is not happening. One senior intelligence officer with years of field experience pointed out that mid level managers at major intelligence agencies do not encourage language training or tours in the field, and in some cases discourage these altogether. The Task Force outlined throughout this report some recommendations, which if implemented in a sustained manner, will help improve the IC's ability to understand and report on local cultures.

In recent years the DoD's ISR collection investment necessarily focused on meeting the requirements of the current conflict, resulting in the procurement of a suite of sensors and platforms that are optimized for collection in desert and mountainous terrains. Moreover, these sensors are largely designed (and employed) to support F3 operations that are necessary for conducting CT and combat operations. This emphasis leaves DoD potentially short in the ability to collect in other types of terrain. (e.g. jungle) as well as other phases of the COIN mission (e.g., where insurgents may be starting to "turn" a population group). In addition, the mass of data being collected by the platforms and sensors currently in use is forcing the need to build a more effective PED capability, one that provides swifter forensics to examine and analyze antecedent activities, allows for all-source analysis, and makes better use of bandwidth and communication capabilities. Substantial efforts of DoD's ISR Task Force are underway to address this problem, but new PED systems and TTPs must be employed to handle the flood of new collection data. This will necessitate massive changes in culture to permit more automation, the discarding of less useful data, and the acceptance of new formats of ISR reporting.

Within the current operational environment, there are few effective, temporally-acceptable methodologies for the integration (or fusion) of current levels of data streaming from the many space-based, airborne, mobile, in situ, and terrestrial remote sensors, let alone realtime integration. This impedes DoD's ability to leverage multiple, networked sensor/platform combinations in a timely fashion to achieve dominant situational awareness. This fusion problem will only be exacerbated by the flood of data from new collection systems about to be fielded.

Efforts are underway to correct the massive problems of data access. The Information Sharing Integrated Product Team (IPT), established under the auspices of the USD(I), for the purpose of synchronizing information sharing initiatives in support of ISAF requirements and United States forces in Afghanistan, made substantial progress. However, the ISR Task Force should visit each of the main dissemination nodes (such as the Distributed Common Ground Station (DCGS)) to determine the extent to which analysts there have the necessary tools to execute their basic COIN mission and make necessary "quick fix" investments to remedy shortfalls.

In addition, the portfolio analysis approach described in the previous section would also help establish a better, short-term portfolio and balance of ISR resources for current COIN operations. Over time, expanded simulation, gaming, and field testing should be employed to support assessments of how ISR collection and analysis can be improved as it applies to a COIN campaign. For example, collection geometries of target areas are different for each region where insurgencies exist or could take root. For instance, Afghanistan is predominately rural, with high elevations, widely dispersed long and narrow settlements, and few vehicles; while Iraq has one large densely-populated urban area, where vehicles are attractive targets for tracking.

To facilitate this simulation effort, DoD might consider modifying or constructing a test range in mountainous terrain designed to assess COIN issues. Such a range might include widely-dispersed "villages" to facilitate and evaluate new collection and sampling strategies, as well as to test alternative security CONOPS and policies.

Finally, there is no apparent formal IC process for assessing IC performance against a customer's all-source requirements (i.e., metrics) - specifically for COIN - and measuring the opportunity cost for implementing such new requirements.<sup>29</sup> Further, metrics that evaluate progress of the insurgency, as seen from the viewpoint of the insurgent leadership, are a critical and often overlooked intelligence requirement.<sup>30</sup> This "red" perspective analysis must draw upon a deep understanding of the values and goals of insurgent leadership. A review of potential metrics for intelligence support to COIN should be undertaken by USD(I) (and perhaps the DNI) as part of an overall audit of intelligence requirements.

# 3.3.2. ISR IN SUPPORT OF WHOLE-OF-GOVERNMENT, POPULATION-CENTRIC COIN **INITIATIVES**

Almost all definitions of COIN operations call for the involvement and constructive participation of the whole-of-government, with civilian agencies in the lead and the military in a supporting role – an approach outlined by the 2009 U.S. Government Counterinsurgency Guide. The active and constructive participation and leadership of allies, NGOs, a target nation's legitimate government, and the affected population, as well as the military, working together based on a coherent strategy is the most likely path to achieving U.S. COIN objectives. DoD leaders should make the case for such a strategy and work with leaders of other agencies to create the capacity for a whole-of-government approach. ISR resource planning should take into account the needs of a whole-of-government approach, and the need to support DoD and non-DoD components.

In a similar vein, ISR resource planning should accommodate emerging population-centric concepts as well. DoD has taken some steps in this direction. Studies on patterns-of-life and

<sup>&</sup>lt;sup>29</sup> See Appendix E for examples of such metrics.

<sup>&</sup>lt;sup>30</sup> See Appendix F for some examples of insurgent metrics.

the use of human terrain intelligence yielded operational benefits in recent COIN campaigns. A Defense Science Board 2006 Summer Study noted:

Human terrain preparation will enable U.S. forces to better understand how individuals, groups, societies and nations behave, and then use this information to (1) improve the performance of U.S. forces and (2) understand and shape behaviors of others in pre-, intra-, and post-conflict situations. 31

The DSB's 2006 report, MG Flynn's observations concerning Afghanistan, and GEN McChrystal's efforts to bolster the use of these concepts underscore the need for more aggressive adoption throughout the DoD. The 2006 DSB report noted that Human Terrain Preparation should receive priority attention as well as a "continuous learning environment for training and professional military education."32 In spite of these recurring observations about the criticality of this kind of intelligence most DoD ISR assts remain ill-suited to this kind of cultural, linguistically-based sociological, anthropological collection and reporting. In some quarters, there exists resistance to the recognition that population-centric approaches are useful, and that the social sciences necessary to enable these approaches can effectively contribute to COIN. In this regard, the following discussion addresses some of the needs and challenges facing DoD's ISR enterprise if it uses social sciences to more effectively address some of these unfulfilled requirements.

To be clear, research and analysis in the social sciences is far different from the legacy F3 missions normally associated with ISR. However, if DoD ISR is not prepared to support this research and analysis, how will it get done? And, if there is a need for getting out in front of insurgencies before they take root, should there not be a process in place to identify regional problems before they become full blown and require the massive cost of a military intervention?

Seen in this light, investments in ISR analytical capabilities that employ the social sciences seem reasonable. However, the DoD has a long way to go before it has a meaningful analytic cadre that can produce these assessments. An informal survey at one agency revealed that analysts operated largely by induction, studying and gaining familiarity with a country/region, and specific instances of an event and its analogues. Very little, if any deductive analyses using standard research techniques from social science, anthropological, or psychological disciplines were employed.

If DoD places a new emphasis on understanding socio-psychological and anthropological phenomena among societies affected or targeted by insurgencies, analysts will have to operate with a better balance of regional knowledge and theoretical/methodological

<sup>&</sup>lt;sup>31</sup> Report of the Defense Science Board 2006 Summer Study on 21st Century Strategic Technology Vectors (Washington, DC; Defense Science Board, 2006), xii.

<sup>&</sup>lt;sup>32</sup> Ibid., 13.

competence. The regional expertise will continue to be essential, but will have to grow more specific and deeper as a basis for understanding the customs, culture, values, and semiotics of a society to see the insurgents and insurgency—as well as coalition forces and actions through the populations' eyes. The masterful and rigorous use of theory (e.g., of social adaptation, of governance and democratization, economic development, and group dynamics) will be necessary to help analysts understand and predict events beyond what is familiar or covered in their experience.

If the IC wants to augment its expertise in social science and anthropological research techniques for use in COIN campaigns, it must rely on colleges and universities to train future analysts in how to ethically gather and process data from populations that are subject to insurgencies. However, academia is ill-equipped to do this and is likely to be predisposed to look at this mission with ambivalence.

Academic ambivalence in military matters has deep roots. The American Anthropological Association (AAA) and other elements of the social sciences disciplines tend to avoid efforts in which their research is used to enable coercive activities, such as military operations. As a result, social scientists tend to avoid situations in which their work may be structured explicitly to support those operations. The AAA appears aware, however, of the potential utility of the work of social scientists in understanding environments important to U.S. national security. This study recognizes the importance of social scientists' research and the utility of that research to help planners understand the environments in which they operate. The nature of the debate taking place among social scientists was highlighted by the work of the Commission on the Engagement of Anthropology with the U.S. Security and Intelligence Communities. The Commission looked at the work of the Army's Human Terrain System (HTS) and concluded that:

While we stress that constructive engagement between anthropology and the military is possible, (the Commission) suggests that the AAA emphasize the incompatibility of HTS with disciplinary ethics and practice for job seekers and that it further recognize the problem of allowing HTS to define the meaning of "anthropology" within DoD.33

Additional engagement between social science practitioners and the IC will be necessary if COIN is to gain further benefit from the use of these disciplines.

In addition, a University Department Head noted to the Task Force that most colleges and universities are no longer interested in supporting social science, anthropological, economic, or even political science research on those regions in which insurgencies take root. Today, academic interests are on the consequences of globalization, on applying models based on

<sup>33</sup> Final Report on the Army's Human Terrain System Proof of Concept Program (Arlington, VA: American Anthropological Association - Commission on the Engagement of Anthropology with the U.S. Security and Intelligence Communities, 14 October 2009), 4.

rational choice (decisions that are based on economic interests), and on the relationship between state and non-state actors. Area studies departments have largely been closed down, in part because funding dried up and in part because models of human behavior that are currently in favor treat cultural, religious, or regional affiliations as largely irrelevant. 34 The lack of academic disciplines with a regional-focus is a major reason why MG Flynn issued a call for the intelligence equivalent of DoD's Afghan Hands Program.35

Enlisting the aid of nationally recognized experts in psychological assessment of individual differences, the DoD and the IC could assess their analytic corps on these dimensions for the purpose of selecting and assigning analysts to the COIN missions. By a similar token, educational psychologists and training professionals might aid in designing curricula and training modules to help analysts develop and enhance these capabilities. They could also design curricula for training intelligence analysts in cultural assessment using the latest scientific findings on cultural dynamics and comparative cultures.

Colleges and universities have yet to sense a "demand signal" from the DoD (or the USG generally) for a major investment in area studies, whether on Afghanistan, Somalia, Indonesia, Mali, the Philippines or even those parts of India that are home to the Naxalite insurgents. At best, academia has created "virtual" area programs that represent a hodgepodge of courses from existing departments (Economics, Social Science, Political Science, and the like), coupled to language training. This is not nearly enough. The absence of academic support for research and analysis on regional problems that could lead to future insurgencies poses a credible vulnerability to U.S. national security posture.

Nonetheless, there exist pockets of excellence throughout DoD (e.g., the Defense Language Institute, USMC University) that provide very high quality and relevant training and education in the areas of language skill and cultural awareness for military personnel that are preparing for deployment or focusing on immediate defense priorities. That said, DoD and its primary feeder, academia, lack the capacity to meet the demand for people with advanced language skills and cultural awareness for the current conflict. The shortcomings are even greater for the many languages and areas of the world where the next COIN situation might occur.

The Task Force recognizes that the U.S. Army has made great efforts to incorporate social science and behavioral science into COIN planning via the HTS. The HTS was developed in response to gaps in commanders' and staffs' understanding of the local population and culture, and its impact on operational decisions; and poor transfer of socio-cultural knowledge to follow-on units. The HTS approach is to place the expertise and experience of social scientists and regional experts, coupled with reach-back, open-source research,

<sup>&</sup>lt;sup>34</sup> China area studies are the typical exception to this rule.

<sup>35</sup> AFPAK Hands (APH) program is located within the Joint Staff Pakistan-Afghanistan Coordinating Cell (PACC). The purpose of the program is to develop a cadre of AFPAK subject matter experts.

directly in support of deployed units engaging in full-spectrum operations. This program is the first instance in which social science research, analysis, and advising has been done systematically, on a large scale, and at the operational level. Human Terrain Teams advise brigades on economic development, political systems, and tribal structures; train brigades as requested; and conduct research on topics of interest to the brigade staff. However, further development and application of ISR capabilities rooted in the social sciences will require a better understanding of the concerns of practitioners in these fields, ways to address their concerns, and more rigorous analysis of data gathered in the field.

As good as these initiatives are, the IC still has a long way to go to prepare its analysts to answer the questions pertaining to COIN that are asked of them. The Task Force found that intelligence components in the field often adhere to preferences in analytic tradecraft that can get in the way of addressing population-focused COIN issues. Some of these tradecraft preferences include:

- Placing more stock in quantitative methodological rigor over qualitative local knowledge;
- A tendency to misinterpret culturally-coded signals within the broader intelligence chatter:
- A preference for input metrics rather than results-oriented output metrics; and
- Implicitly accepting Western concepts of state-building, which prompts a focus on top-down institutional structures rather than a bottom-up approach of societal indicators.

Each of these preferences is familiar in one degree or another to the seasoned intelligence officer and in many ways is perfectly reasonable given, for example, the experience that analysts bring to the job and the understandable desire to rely on specific, quantifiable data in order to "get it right." But these preferences can lead to very real shortfalls in preparing assessments that address the population-centric issues of COIN. Understanding population behavior and determining who has power and who does not often has an historical basis that requires a greater depth of knowledge of a village, district, or province than can be acquired through the "snapshots" of village life gleaned from traditional intelligence sources. Something more is needed.

As useful as the HTS was in supporting operations directed against the insurgents, it was less useful in those missions focused on security requirements of local villagers, governance issues, and social control, particularly in Afghanistan's village-centric environment. What seems to be missing is a structured approach to documenting and analyzing trends in the behavior of population groups at the local level and understanding how villagers organize to govern themselves-in effect using social control assessments to explain how each political actor influences the behavior of population groups to support both attack planning

and civil initiatives; and to measure and affect a government's capacity to govern legitimately at the local level. This problem is particularly evident in Afghanistan.

This shortfall was illuminated by one scholar who conducted extensive field research in Afghanistan, identifying and diagnosing the inherent tensions between Community Development Councils (CDCs) and customary organizations at the village level (village elders, mullahs, and government representatives). CDCs, which are promoted at the national level by the Ministry of Rural Rehabilitation and Development, facilitate the flow of resources at the local level. However, they also can have the effect of creating parallel structures of governmental control that may not be accepted by the local population. This researcher concluded that decentralized state building, not under the control of a national ministry, would actually improve the prospect for state development and would provide a more effective path for countering insurgents.

Despite best efforts, critical gaps remain in the USG's knowledge about why people join insurgencies and why they choose to leave. This critical question of "why" requires the USG to develop a deeper understanding of cultural dynamics that can only come through field research done on a systematic basis with social science techniques and procedures.

The DoD needs to understand how to gather information on local attitudes and beliefs. Polling firms know how to do this. The DoD should understand how they go about gathering information, how they understand and assess the environment, and their process for sharing that data. The DoD can reach out to private sector firms as well as social science researchers in academia (a good model for doing this is, for example, the Rich Contextual Understanding Project sponsored by Office of the Under Secretary of Defense for Acquisition, Technology and Logistics (AT&L)).

A foundation on which to build does exist. The Foreign Area Officer (FAO) program represents a resource that merits additional investment. FAOs can bring to COIN operations in all phases, deep understanding of the populations and geographic elements subject to insurgent and COIN operations. FAOs, however, are seen to suffer from a lack of career prospects, given their deep specialization. Effective COIN planning and ISR would benefit significantly from a strengthened FAO cadre, one that rewards sustained specialization in regions and countries in which U.S. interests are at stake.

All of this will take time, but some important steps can and should be taken in the near term. To that end, the Task Force proposes a measured approach that would help lay the framework for moving toward a whole-of-government solution:

The USD(I), in collaboration with the DNI, should develop a strategic plan for developing links and processes to both the academic community and the USG agencies, specifically to rally resources for population-centric civilian counterinsurgency efforts intended to forestall active insurgencies. This strategic plan would have as its top priority the following goals:

- o DoD and the government generally should increase investment in social science disciplines (anthropology, ethnography, human geography, sociology, socialpsychology, political science, and economics) to inform a whole-of-government approach to understanding local cultures and customs and to support future COIN campaigns.
- Similar investments should be made in both basic and applied field research, following the guidelines of the specific academic discipline.
- In the near term, improve cultural intelligence by adopting best practices across DoD intelligence components. The USD(I) should take a detailed look at the Marine Corps Expeditionary Intelligence Road Map (and other, similar initiatives) to determine which elements of cultural training, social science modeling, and database archiving could be adopted by the larger IC.
- DoD should establish a long term commitment to grow area studies expertise by funding programs and endowing area studies chairs at academic institutions nationwide. This recommendation will be even more effective if it is accompanied by a supporting infrastructure that provides field researchers with the tools and techniques to assess local governance and economic conditions and to interact effectively with local populations.

# 3.4. TOR TASK 4: WHAT CAN BE DONE IN THE IMMEDIATE FUTURE TO IMPROVE NETWORK AGILITY AND INFORMATION SHARING ACROSS THE BROAD SPECTRUM OF MISSION PARTNERS CONDUCTING COIN AND DURING THE PROMOTION OF REGIONAL STABILITY?

# 3.4.1. THE CURRENT SITUATION

A multiplicity of ISR platforms supports U.S. intelligence collection activities around the globe today. The numbers and variety of sensors and platforms are steadily increasing, especially in Afghanistan. Moreover, DoD has fielded and programmed acquisition of a vast array of technical collection platforms and capabilities that can be employed effectively to address collection support for irregular warfare. Because of the immediacy and criticality of the current conflicts, DoD has not balanced technical collection capabilities with the PED required to more broadly make sense of the data and employ it effectively to support the operational level planning and execution across all phases of COIN operations.

The DoD is also seeing a dramatic growth in the variety, velocity, and volume of data collected by defense ISR platforms. However, the rapid increase of collected data will not be operationally useful without the ability to store, process, exploit, and disseminate this data. The programmed expansion of broad area, full motion video and other advanced sensors will further exacerbate this problem. Communications bandwidth remains an operational constraint both for pushing intelligence out to the tactical edge and for reach back from the theater of operations. Current collection generates data that greatly exceeds the ability to organize, store, and process it. Moreover, this PED gap will grow quickly as new platforms and sensors come into use.

This deficiency results in serious missed opportunities for the nation. First, these processing shortfalls limit the Department's ability to use that data to answer a commander's existing Priority Intelligence Requirements (PIRs) and other important requirements, especially for historical and trend analysis, and for any questions that would benefit from automated (or even semi-automated) fusion of massive, noisy, data. Second, these massive data are collected around the world using a wide range of observational phenomenon. It is entirely possible that the data that ends up "on the floor" could be used to improve the U.S.'s ability to generate foundation data around the globe.

Another major impediment in the current processing shortfall is the shortage of cleared personnel proficient in the languages and cultures of interest. The shortfall becomes more pronounced when considering high risk regions that are not currently the center of attention. In consequence, the defense intelligence community does not have the foreign language and culture depth and breadth necessary to plan and support COIN operations. Foreign language proficiency is essential to gain perspective and comprehend the thinking and values of foreign political cultures. The shortage of foreign language skills adversely

affects, among other things, the exploitation of HUMINT, SIGINT, and document exploitation. The DoD is only beginning to make investments in enterprise level planning and execution of the intelligence information infrastructure so that oversight is provided and Services are held to standards. The recently created Defense Intelligence Information Enterprise (DI2E) is a step in the right direction. In addition, Service-specific data sharing networks must become interoperable with other networks and data must be discoverable.

Finally, data on COIN collected by intelligence systems are not accessible sufficiently by the civilian and coalition components that need it. At the policy level, security rules and classification of information prevent sharing. At the technical level, the networks of allies and NGOs are often incompatible with U.S. systems, thereby limiting connectivity even when policy challenges are overcome. The USD(I) Information Sharing IPT has outlined some 400 specific findings that should be translated into action in areas that cover dissemination and discovery, using metadata to facilitate information sharing, achieving common security standards, supporting a Battlefield Information, Collection, and Exploitation System (BICES), augmenting support to foreign disclosure procedures, and improving knowledge management resources. One specific positive example of information sharing that is being put into place under USD(I) auspices is UnityNet. UnityNet seeks to encourage a self-sustaining, open sharing environment that provides open source data sharing for NGOs, coalition partners, and intelligence analysts alike. UnityNet is an environment where unclassified information can be pushed and shared without the constraints of classified networks. It also affords a mechanism to reach out to populations subject to insurgencies and provide them access to the global community via the Internet, thereby adding a measure of stability to afflicted regions.

The need for information sharing is challenged by recent experience with information releases through WikiLeaks. Nonetheless, better security measures (including the use of stronger cybersecurity techniques and counterintelligence practices) can enable wider information sharing without exposing sensitive information to unauthorized dissemination and exposure; complex COIN operations simply cannot succeed without rich information sharing.

#### 3.4.2. IMPROVEMENTS IN THE IMMEDIATE FUTURE

It is important to recognize the intensity of the resource limitations under which the DoD is operating, the growing severity of these limitations, and the enormous costs to sustain current operations in Iraq, Afghanistan, and elsewhere. The Task Force is aware of the demands of operational commanders for additional support in terms of more and more collection platforms and sensor systems. Given these intense pressures, it is difficult to imagine undertaking fundamentally new initiatives in the immediate future. However, improvements modest in their cost can be undertaken immediately. These improvements include more use of systems analysis, operations research, and planning efforts to improve the efficiencies of TTPs and limited ISR resources, and better inter-Service coordination to

achieve efficiencies in interoperability of Service-specific systems. The Task Force strongly endorses the work of the ISR Task Force in improving the PED situation in the light of the coming enormous growth in collection data, and in responding as best they can to the demands of operational commanders. Training of ISR personnel – particularly interactive training wherein trainers can learn efficiencies from students who have relevant practical experience – can also be used to improve performance with current or fewer resources.

ISR commanders should reassess the balance between "need to know" and "need to share" in their own commands to ensure that the right intelligence is placed in the hands of all the people who need it, and arbitrary security restrictions are waived locally when required for successful completion of the mission.

The Task Force recognizes that dealing with insurgencies will also require access to a wide range of information that typically is not derived from traditional intelligence sources. These sources of information would include, for example, social science data developed from field research, data collected by civilian reconstruction teams that are deployed as part of a COIN effort, or data published in open source or by third parties (medical personnel, religious leaders, local business leaders, law enforcement, etc.). Mechanisms to collect, store, process, and share these data will be needed to enable COIN missions.

Finally, to whatever degree is possible in the near-term, ISR officers should take the time and expand their efforts to become more knowledgeable in the human terrain and cultural features of their areas of responsibility in order to be more responsive to operational commanders. This knowledge will enable them to provide those supported commanders a richer understanding of the situation - an understanding that includes the context in which decision must be made as well as the numbers of things in the area.

# 3.5. TOR TASK 5: WHAT EMERGING TECHNOLOGIES AND METHODOLOGIES, COMBINATIONS OF SENSORS, AND INVESTMENTS IN INFORMATION FUSION AND ANALYSIS ARE LIKELY TO PROVIDE THE HIGHEST PAYOFF?

Section 1 of this report provides an illustrative list of countries that represent a wide spectrum of different potential COIN environments. When considering the ISR capabilities needed for population-centric operations (to include CT, COIN, FID, SO, and UW), planners must take into account this wide range of different environments. Nevertheless, there are a number of ISR-related technologies, methodologies and bodies of scientific knowledge that prove useful in support of different TTPs, at different operational phases, over different geographies, and in very different kinds of population-centric operations. The opportunities to advance these capabilities by expanding scientific and technical frontiers would ultimately yield benefits just as widely.

## 3.5.1. COMPUTATIONAL SOCIAL SCIENCES/SOCIAL NETWORK ANALYSIS

All population-centric operations require not only the ability to positively identify individuals within the population, but also to understand social structure in terms of the social relationships among the population. In the process of protecting the population from nefarious actors, various counter-network operations must be undertaken. In order to conduct these efficiently, and without unnecessary collateral damage, social network analysis driven by the computational social sciences is critical. Advancing the frontiers of social science and technology through additional investment would have high leverage.

While these social networks can be derived in many ways, and through many different methodologies, increasingly the Internet and social media are critical sources of social network analysis data in societies that are not only literate, but also connected to the Internet. Monitoring the blogosphere and other social media across many different cultures and languages is emerging as a critical dimension of the computational social sciences and social network analysis. Investment in such activities is warranted in order to be prepared to deal with population-centric operations. It is important to note, however, that the usefulness of this data is linked to the ability to employ the social sciences for its analysis, to spot meaningful trends, and to derive valid hypothesis pertinent to COIN challenges.

#### 3.5.2. BEHAVIOR MODELING AND SIMULATION

There is a major shortfall in the availability and maturity of modeling and simulation capabilities that support the planning, rehearsal, execution, and evaluation of populationcentric operations. This shortfall crosses every dimension of the modeling and simulation value chain. The biggest gaps exist in the analysis tools that would support plan development for Phase 0 operations. These tools include valid models that emphasize the economic, diplomatic, and social interventions that could prevent a nascent insurgency from

maturing. Social simulations such as multi-agent simulations show promise in this area but require further investment. Required investments should include foundation data on populations, human networks, geography, and other economic and social characteristics.<sup>36</sup> Human-in-the-loop simulations are beginning to be fielded to support very basic cultural training in support of the current conflict. However, these simulations do not generalize to other environments and require further investment to make them useful for the next potential conflict.

The key characteristic of COIN is its population-centric orientation. One tool to better understand and anticipate the actions of a population is behavioral modeling and simulation. The key challenges to this are:

- 1) "Modeling strategy matching the problem to the real world: Difficulties in this area are created either by inattention to the real world being modeled or by unrealistic expectation about how much of the world can be modeled and how close a match between the model and world is feasible.
- 2) Verification, validation, and accreditation: These important functions often are made more difficult by expectations that verification, validation, and accreditation (VV&A) - as it has been defined for the validation of models of physical systems - can be usefully applied.
- 3) Modeling tactics designing the internal structure of the model: Problems are sometimes generated by unwarranted assumptions about the nature of the social, organizational, cultural, and individual behavior domains, and sometimes by a failure to deliberately and thoughtfully match the scope of the model to the scope of the phenomena to be modeled.
- 4) Differences between modeling physical phenomena and human behavior dealing with uncertainty and adaption: Problems arise from unrealistic expectation of how much uncertainty reduction is plausible in modeling human and organization behavior, as well as from poor choices in handling the changing nature of human structures and processes.
- 5) Combining components and federating models: Problems arise from the way in which linkages within and across levels of analysis change the nature of system operation. They occur when creating multilevel models and when linking together more specialized models of behavior into a federation of models." 37

<sup>&</sup>lt;sup>36</sup> Andreas Tolk and Lakhmi C. Jain, eds., Studies in Computational Intelligence, Vol. 168, Complex Systems in Knowledge-Based Environments: Theory, Models and Applications, "Principles for Effectively Representing Heterogeneous Populations in Multi-Agent Simulations," by Daniel T. Maxwell and Kathleen M. Carley (New York, NY: Springer, 2009): 199-228.

<sup>&</sup>lt;sup>37</sup> Greg L. Zacharias, Jean MacMillan, and Susan B. Van Hemel, eds., Behavioral Modeling and Simulations: From Individuals to Societies (Washington, DC: The National Academies Press, 2008): 3.

The Department would benefit from more basic and applied research in automated tools and techniques that reason with massive amounts of data including unstructured text. Such work would support the creation of a "social radar" sensor whose output could be fused with more traditional sensor outputs to more efficiently and effectively improve population focused situational awareness. There are a number of efforts currently underway that show promise in this area. Two examples, the Defense Advanced Research Projects Agency (DARPA) Integrated Crisis Early Warning System (ICEWS) and the Office of Naval Research's (ONR) Human Social Culture Behavioral Modeling Program (HSCB) represent attempts to exploit unstructured data.38 Although these efforts and others do not yet meet immediate operational needs, they represent the promise this data may hold in addressing the COIN challenge, both in the near future and in the long term.

Finally, technology can also be employed to understand what is normal in a particular environment, thus helping spot trends that represent anomalies that may portend long-term changes and the rise of instability.

#### 3.5.3. NATURAL RESOURCE MONITORING

Increasingly, population-centric operations will be needed in nascent resource conflicts, whether based on water crises, agricultural stress, environmental stress, or rents to be achieved from precious mineral resources. Understanding agricultural and hydrological dynamics via remote sensing, terrestrial monitoring and predictive modeling could be essential to understanding incipient or stabilizing social dynamics. A crop failure or a water crisis could precipitate insurgency, or undermine hard won stabilization efforts. Environmental distress that could undermine traditional industry (dependent on fishing, and the like) could do the same. To foresee such crises allows commanders and decisionmakers to allocate resources that might prevent a wide-spread population crisis and resultant insurgency.

Such crises, of course, are often driven by rapidly growing populations which outgrow the natural carrying capacity of the land they occupy. Population bulges are being observed in many unstable geographies as a key factor in driving instability. Monitoring population demographics as an organic part of the natural resource framework is key in anticipating difficult security situations before they happen.

Also, understanding mineral deposits within a region is critical. They must be understood in terms of the global mineral/mining industry's understanding, as they establish the market and market price for such resources. They must also be understood in terms of the local power-broker's understanding, as they could be used to instigate security crises that provide them tactical advantage over such resources. Rare earth minerals could be geopolitical flashpoints in regions of the world where vulnerable populations are used as

<sup>38</sup> Michael Maybury, "Social Sensing," Human Social Culture Behavioral Modeling Program (Summer 2010): 6.

pawns. Monitoring such minerals, and even the impact of their mining, on the larger natural resources/population dynamics framework is critical to ward off unnecessary populationcentric operations.

## 3.5.4. OVERHEAD VIDEO SURVEILLANCE

Overhead video surveillance is one capability that is widely applicable across the entire spectrum of population-centric operations. However, it is clear that technological challenges related to persistence, spatio-temporally coincident multi-phenomenological collection, and real-time PED (including communication) limit the effectiveness of overhead video surveillance with regard to particular classes of population-centric requirements.

Not all overhead FMV is the same, certainly in terms of its applicability to populationcentric operations. Different combinations of sensors, platforms, communications, and PED can provide different fields of view, different resolutions (both natively and at the point of exploitation), different geo-locational accuracies, different phenomenological cross-sections (Electro-Optical (EO), Infrared (IR), Synthetic Aperture Radar (SAR)/GMTI, Spectral, SIGINT, etc.), different levels of persistence, and different degrees of timeliness. Earlier forms of FMV offered a narrow field of view, moderate resolution, poor geo-locational accuracy, phenomenologically simple (EO only) data, with little persistence, but with realtime data downlink. This constellation of capability required that multiple FMV assets be coordinated, either to maintain persistence as each platform completed its feasible onstation dwell time, or to track multiple targets dispersing from a given surveillance location. Whether dealing with targeted kill/capture operations, or monitoring human dynamics within a population, commanders are demanding longer persistence, wider field of view, better resolution, better geo-locational accuracy, and multiple phenomenologies, all with real-time downlink.

Capabilities such as DARPA's Argus are certainly moving in this direction. However, Argus is a platform-agnostic sensor package, which has observational characteristics that are bound to the achievement of airborne persistence at a certain altitude. Persistence, then, requires advancement in airborne platforms that offer the kind of size, weight and power (SWaP) characteristics needed to achieve long dwell. Persistence of such a capability (or even of more than one such capability in a given airspace) also then requires high bandwidth communications solutions that fall outside of the traditional RF domain, as battlefield spectrum is increasingly saturated. Persistence over such a wide area field of view requires computer-assisted tracking of both vehicles and dismounts, as otherwise the exploitation of this data will be human-intensive, and will not scale.

Consensus appears to exist for the achievement of such a persistent, wide field of view, high-resolution, geospatially-accurate, multi-phenomenology, real-time downlinked overhead surveillance capability with a computer-aided tracking solution. This capability would be of use across operational phases and across different kinds of population-centric operations. Yet, it would require not only substantial technological leaps, but also the

commoditization of such technology, if the defense and intelligence communities are to effectively (and cost-effectively) field the needed number of combat air patrols (CAPs) of such a capability.

#### 3.5.5. IMPROVEMENTS TO CHARACTERIZING TERRAIN

When conducting population-centric operations, mission planning, rehearsal, and execution all depend upon the availability of human-scale terrain data – particularly when operations are arrayed over urban and complex terrain. Both LiDAR and SAR technologies have been harnessed in order to generate large volumes of terrain data of such scales, though many scientific and technical limitations prevent such terrain data from becoming ubiquitous. Older photogrammetric techniques are still viable when stereo imagery is available, but achieving human-scale terrain models of useful post spacing or better is still a technical challenge with commercial satellite imagery.

Such terrain data is of great value in augmenting full motion video processing, which often requires high-resolution base imagery and terrain data in order to be properly registered. It is also critical to effectively geo-locating SIGINT at a human scale.

Technologies for extracting 3D features from such high resolution terrain data have been developed under DARPA and Advanced Concept Technology Demonstration (ACTD) efforts, but there are still considerable technological hurdles to be overcome before a LiDAR or SAR collect can be transformed in near-real time into an actionable mission-planning, rehearsal, and execution dataset. The management of such data (for instance the LiDAR .las point cloud with gridded terrain surfaces, 3D feature data, and behavioral data must be imputed to these features, e.g., door movements) is a technological frontier itself, which will require considerable work.

In the end, the realization of a force structure capable of succeeding at the full spectrum of population-centric operations will require the existence of high resolution 3D terrain data over the extent of this population, and any adjacent havens for nefarious actors.

The value conveyed by traditional ISR phenomenologies is highly dependent upon the availability of foundational data of the requisite scale, over which the ISR data can be arrayed. In the case of COIN ISR, this foundational data includes human-scale data of the physical and built terrain. In general, the ability of ISR assets to successfully support COIN depends on the availability of such foundational data, which is often collected not by the IC, but by the topographic engineering community.

## 3.5.6. Processing, Exploitation, and Dissemination (PED)

Too often, PED is used as a monolithic catchall category to address everything beyond a sensor and platform. This often serves to obscure the actual technology, policy, and tradecraft challenges that face the effective use of a particular sensor for a particular mission. Often, the term PED is narrowly applied to the realms of imagery intelligence (IMINT) (including FMV) and SIGINT, providing inadequate focus to the challenges posed by a truly cross-organization, multi-mission, multi-INT requirement.

Different aspects of PED and some persistent technical challenges in the realm of PED are addressed below.

# 3.5.6.1 PED – Cloud Computing

Within the DoD and IC, there exists a lack of cloud computing capability (e.g., processing and storage) available on the key warfighting networks (e.g., SIPRNet, JWICS) for the deployment of ISR PED both at the tactical edge and within back-office datacenter environments. Cloud computing offers the potential to gain resource efficiencies in a number of services (storage, processing, analytic applications). Secure cloud architectures are emerging that may merit deployment by the DoD and IC.

# 3.5.6.2 PED – Spatio-Temporal

The critical process of data fusion fundamentally requires a consistent spatio-temporal framework for organizing and indexing the data flowing from each intelligence and operational data source. While it is now widely recognized that SIGINT is made much more powerful when geolocated and exploited with the coincident geospatial intelligence (GEOINT) (e.g., IMINT, FMV, Mapping, Charting, and Geodesy (MC&G), human geography, etc.), it unfortunately has not been recognized that data from all INTs and operational sources would be much more valuable (particularly in support of populationcentric operations) when managed and fused within a common spatio-temporal context. All data and analytic products should be discoverable, browsable, and accessible both spatially and temporally. This would provide a PED that offers critical context to operators and analysts attempting to make sense of new incoming streams of data. Only then can PED infrastructures help operators and analysts to understand the "story."

# 3.5.6.3 PED – Cross-Domain and Classification

There is an unhealthy redundancy with which data is hosted across the national security community. Data is being over-classified by placing it on networks of a higher classification than the data. Combat commanders are invested with the authority and discretion to adjust the classification of data as needed in support of operational exigencies, however the complexity and rigidity of their information systems make it difficult to get electronic copies of these data from one domain to the other. The Unified Cross Domain Management Office (UCDMO) was established to mainstream Intelligence Community Directive (ICD) 503 PL4 and PL5 cross domain solutions that could reduce unnecessary redundancy and generate

more efficient data release/declassification.<sup>39</sup> However, the UCDMO has had less impact on the cross-domain capability of everyday networks then is needed, and further effort and priority should be applied in this area.

#### 3.5.7. HUMAN TERRAIN DATA COLLECTION AND MANAGEMENT

There are still enormous challenges in the realm of human terrain data management. Standardized and well-accepted data schemas have yet to be developed for use in various deployed capabilities, particularly schemas that are temporally-enabled, allowing operators and analysts to track change over time, and even to understand historical dynamics that are relevant to present data human dynamics. Perhaps most importantly, human terrain data is largely not managed geospatially. Spatio-temporal management of human terrain data is key to effective commander decision-support. Mission planning, rehearsal and execution of population-centric operations fundamentally requires that the human terrain be arrayed across the high resolution 3D physical and built terrain. Without this, military commanders and other USG leaders cannot expect to successfully engage in an Intelligence Preparation of the Battlefield (IPB)-like process that could support population-centric operations.

Other social science frameworks, such as behavioral theories from anthropology and sentiment observation strategies (from polling and survey disciplines) also have important implications for the development of human terrain data management solutions. In the end, however, all such social science frameworks must support spatio-temporal encoding and analysis if it is to realize its potential to commanders, operators, and decision-makers.

#### 3.5.8. Terrestrial SensorWebs

In population-centric operations of all kinds, it is important to closely monitor what is going on over large tracts of land. However, in some cases, the achievement of persistence over a particular environment may not be feasible. Even if feasible, there is additional observational power that can be drawn from the deployment of distributed sensorwebs of mobile, *in situ*, and remote terrestrial sensors arrayed across a landscape.<sup>40</sup>

While defense/intelligence research and development (R&D) investment resulted in standards-based frameworks, such as the Open Geospatial Consortium's Sensor Web Enablement (OGC SWE) web services architecture, relatively little investment has been

<sup>&</sup>lt;sup>39</sup> Intelligence Community Directive Number 503: Intelligence Community Information Technology Systems Security, Risk Management, Certification and Accreditation (Washington, DC: Office of the Director of National Intelligence, September 15, 2008).

<sup>&</sup>lt;sup>40</sup> The 2004 Summer Study dedicated an entire chapter to identification, location, and tracking in asymmetric warfare (153), which noted that surveillance of people, things, and activities required to populate the databases needed for identification, location, and tracking will require persistence beyond that typical of many of today's ISR sensors.

made in ensuring that all Tasking, Collection, Processing, Exploitation, and Dissemination (TCPED) have implemented OGC SWE interoperability specifications, in addition to legacy Application Program Interfaces (APIs). The achievement of OGC interoperability in general, and OGC SWE interoperability in particular, would have enormous mission benefits, ensuring that each space-based, airborne, mobile, in situ, and terrestrial remote sensor could be accessed as web-accessible services which can flexibly be re-deployed and reorchestrated in support of new mission challenges. As population-centric operations must adapt as the people adapt their behavior, it is important to have all kinds of ISR assets available for use outside of their particular TCPED stovepipes. Interoperability of each sensor at the network level is important, but interoperability of each sensor as a webaccessible service that complies with international, industry-driven, government-sponsored technical standards such as OGC SWE is even more vital.

#### 3.5.9. BIOMETRICS

In all phases of dealing with insurgencies, positive identification is necessary to effectively separate insurgents from the regular population. Historically, such positive identification was achieved by provisioning identification documents which were easily forged until the inclusion of rudimentary biometrics such as a finger print and/or photograph. As various forms of biometric technology emerged, positive identification has come to depend upon multiple forms of biometric authentication such as fingerprints, retina scans, and DNA samples. Great strides have been made in the realm of biometric measurement, storage and recall. However, distributing multi-form biometric authentication technologies to the point of service of the most basic administrative processes has yet to take hold, undermining positive identification at critical junctures. In some cases, biometric enrollment has been used, but identification cards have not been provisioned based on this biometric enrollment. Moreover, there is often a lack of a larger identification infrastructure which might tie identity to all an individual's transactions. Only when each individual entity can be resolved, and all transactions are tied back to each unique entity, can the necessary positive identification be available for the conduct of population-centric operations.

## 3.5.10. NATURAL LANGUAGE PROCESSING

In literate societies, and particularly in connected societies, analysts and operators will often be faced with large volumes of textual data that they must tackle in the course of their operations. The more connected they are, the more likely this data will come in digital form. While natural language processing technologies for thematic clustering and entity extraction have become quite mature for English, they are less mature in many of the languages used in areas of the world that are likely candidates for population-centric operations.

#### 3.5.11. OPERATIONS RESEARCH

As COIN intelligence requirements are defined, enormous challenges emerge as to their realization. How can ISR resources be optimized against such a dynamic challenge?

Operations Research (OR) is the application of advanced analytical methods to help make better decisions.<sup>41</sup> OR has contributed to military and ISR issues since its inception. As early as 1942, the first president of the Institute for Operations Research and Management Sciences (INFORMS), Phillip Morse, organized the Anti-submarine Warfare Operations Research Group (ASWORG) for the US Navy who were faced with the problem of Nazi German U-boat attacks on transatlantic shipping. "That Morse's group was an important factor in winning the war is fairly obvious to everyone who knows anything about the inside of the war," wrote historian John Burchard.<sup>42</sup>

While the current challenges are certainly unique, one must draw upon the lessons learned on how to apply OR to ISR challenges. Previous deliberations of the Intelligence Task Force of the Defense Science Board on just this subject found that "Operations Research represents a powerful tool to help improve the quality of investment decision making by illuminating key issues, assumptions, and sources of information" yet "Operations Research is applied inconsistently throughout the Defense and ISR communities and each lacks standard OR processes and practices, and consistent organizational models or commitments." This is still the case.

#### 3.5.12. Cross Domain Technologies

Though it is often stated that information sharing is more of a policy, cultural or leadership issue, and less of a technical issue, the DoD and Intelligence Community is still very anemic in its use of ICD 503 PL5 cross domain security technologies that would allow data to flow more readily across security domains (of course, based on security markings). Mission environments are still dominated by colliding networks, each of which has slightly different security caveats that prevent information sharing, or make it prohibitively difficult. In recent years, substantial technical leaps have been made in cross domain technologies, removing the traditional bandwidth bottlenecks. Interesting implementations of such technologies have enabled email from multiple security domains to arrive in a single high-side inbox, even with the ability to seamlessly reply. The widespread application of such cross domain technologies would vastly improve information sharing, and has the potential for vast cost savings in the area of network expenditures.

<sup>&</sup>lt;sup>41</sup> For a summary of operations research as a field of practice, see: http://www.informs.org/About-INFORMS/About-Operations-Research.

<sup>&</sup>lt;sup>42</sup> John Burchard, Q.E.D: MIT in World War II (Cambridge, MA: The MIT Press, 1948): 92.

<sup>&</sup>lt;sup>43</sup> Report of the Defense Science Board Task Force on Intelligence – Operations Research Applications to Intelligence, Surveillance, and Reconnaissance, 3.

# 4. FINDINGS AND RECOMMENDATIONS

Section 3 conveys detailed observations and findings concerning a wide range of issues. This section provides the Task Force's most significant summary findings, as well as pertinent recommendations.

# 1. DoD lacks a common understanding of COIN.

The lack of a single authoritative definition of COIN is impeding a common understanding and unified approach to COIN operations within the DoD and across the USG. Accompanying this lack of definition is a multiplicity of COIN CONOPS.

#### Recommendation

The Under Secretary of Defense for Policy (USD(P)), in coordination with the Chairman, Joint Chiefs of Staff (CJCS), should promulgate a joint definition of COIN and use it to create a common understanding across the DoD Components and the USG. As a starting point, USD(P) should consider the 2009 U.S. Government Counterinsurgency Guide, signed by the Secretaries of State and Defense, and the Administrator of the USAID.

# 2. DoD has assumed responsibility for COIN ISR by default.

Despite a national strategy and civil-military campaign plan that calls for a whole-ofgovernment, population-centric approach to COIN, the USG is not employing all elements of national power in the planning and conduct of COIN operations. DoD has assumed responsibility for virtually all COIN intelligence requirements by default. Indeed, apart from being a signatory to the 2009 U.S. Government Counterinsurgency Guide, the Department of State has shown little evident interest in building or supporting the partnership described by the *Guide*. This lack of partnership impedes progress toward wider approach to COIN.

# Recommendation

The Secretary of Defense and the Chairman, Joint Chiefs of Staff should advocate the need for a comprehensive, whole-of-government approach to COIN with the National Security Council (NSC). The Secretary of Defense should look to the 2009 U.S. Government Guide to Counterinsurgency as a starting point for this approach.

The (USD(I)) should work with the Director of National Intelligence (DNI) to provide policy, guidance, and resources that enhance national and departmental IC support for COIN.

# 3. DoD and IC officials tend to focus narrowly on airborne technical collection capabilities and systems rather than on the wider capabilities needed to support COIN.

This observation is supported by the fact that technical collection platforms command larger portions of the budget and produce more immediate effects rather than longer term, foundational information for population-centric operations. The Task Force notes that discussions with DoD senior officials regarding ISR for COIN turned frequently to the subject of technical collection systems and capabilities while excluding other collection sources (e.g. OSINT, HUMINT) and PED issues. The Defense Science Board's Summer Study of 2010 noted that in 2009 DoD represented 62 percent of the requirements for OSINT, but provided only 3 percent of OSINT funding.44 The lack of attention to OSINT is buttressed by the report's finding that in 2009 DoD had only 14 percent of the IC's OSINT manpower, and funded that proportion largely through Defense budget supplementals.<sup>45</sup> Overall, these problems tend to exclude valuable sources of social and behavioral science data, including human geography.

#### Recommendation

The USD(I), in coordination with the Directors of the Defense Intelligence Agency (DIA), National Security Agency (NSA), National Geospatial-Intelligence Agency (NGA), and National Reconnaissance Office (NRO), and the Service intelligence chiefs, should ensure policymakers, planners, warfighters and other users understand the breadth and depth of defense ISR requirements, shortfalls, and capabilities necessary to support COIN operations more effectively. This recommendation could be best implemented by a single authority, for example the proposed National Intelligence Manager (NIM) for Irregular Warfare/COIN.

# ISR capabilities have not been applied effectively against COIN operations that deal with populations in part because a comprehensive set of intelligence requirements for COIN does not exist.

The defense intelligence community has not translated those aspects of commander's intent dealing with COIN into intelligence requirements, though the United States Government Integrated Civilian-Military Campaign Plan for Support to Afghanistan describes in detail the need to focus on population security, governance, and economic development. The reasons for this apparent reluctance to engage on this issue are varied, but one key reason is that intelligence agencies, at least those in the Washington D.C. area, tend to be reactive, waiting for questions to be asked, rather than trying to anticipate them. This approach may be too conservative in a period of rapid social change, promoted by instant communications.

#### Recommendation

The defense intelligence community should develop a set of high-level intelligence requirements for COIN that encompass the need to support current and near-term operations, as well as population-centric and whole-of-government approaches to COIN. In doing so, the defense intelligence community should look to the 2009 U.S. Government Counterinsurgency Guide, as a starting point for doctrine that can be used to drive high-level

<sup>&</sup>lt;sup>44</sup> Report of the Defense Science Board 2010 Summer Study on Enhancing Adaptability of U.S. Military Forces, 66.

<sup>45</sup> Ibid.

requirements. This recommendation could be best implemented by a single authority, for example the proposed NIM for Irregular Warfare/COIN.

In addition, senior intelligence managers should have the necessary experience to anticipate the needs of their customers. So as part of this recommendation, the Task Force suggests that senior intelligence officers (SES, O-6) serve forward for a period of time as, for example, a Deputy J2 or a Fusion Cell Director. Even if for only shorter deployments (i.e., 3 to 4 months at a time) this would be worth doing. These officers, having had this experience, would be able to drive intelligence analysis and support back in Washington, DC to anticipate problems and find creative solutions. The DoD should be prepared to do this on a consistent basis over prolonged periods of time (years if necessary).

# 5. The USG is not investing adequately in the development of social and behavioral science information that is critically important for COIN.

Many, if not most, specific COIN ISR requirements are population-centric and are not exclusively solvable with hardware or hard, physical science S&T solutions. One senior intelligence officer with years of field experience pointed out that 80 percent of useful operational data for COIN does not come from legacy intelligence disciplines. Good intelligence on COIN exists outside the traditional intelligence organizations. Anthropological, socio-cultural, historical, human geographical, educational, public health, and many other types of social and behavioral science data and information are needed to develop a deep understanding of populations. Such data, collected and analyzed using the scientific method, is vital to COIN success.

## Recommendation

The DoD and IC should undertake discussions with authoritative representatives of the social sciences (e.g., the American Anthropological Association) to develop concepts by which the social sciences can be employed to gain sufficient understanding of the environments in which COIN operations might take place. DoD and the IC should develop and implement a program to support academic institutions nationwide in building research capabilities regarding countries and regions in which COIN operations might take place. DoD should build a stronger Foreign Area Officer program and more favorable career prospects for officers who engage in sustained country- and region-specific specialization. The USD(I), USD(P), USD(AT&L), and the DNI should jointly develop this capability.

# 6. ISR support for COIN is currently overshadowed by CT and force protection requirements

In real terms, ISR support of COIN is not as high a priority for the Combatant Commands, Military Departments, and Defense Agencies as CT and force protection, adversely impacting the effectiveness of COIN operations. COIN is not necessarily an alternative to CT; some ISR requirements are common to both kinds of operations, but COIN, particularly population-centric COIN, requires some ISR of its own.

#### Recommendation

The USD(I) should ensure the Military Intelligence Program (MIP) and National Intelligence Program (NIP) intelligence resources are allocated to enhance support of COIN.

The USD(I), in coordination with the USD(AT&L), USD Comptroller (C), Assistant Secretary of Defense for Special Operations / Low-Intensity Conflict and Interdependent Capabilities (SOLIC&IC), and the DNI should ensure that the Military Departments, Defense Agencies, and the U.S Special Operations Command (USSOCOM) are acquiring the ISR capabilities identified in this study to support COIN.

7. COIN ISR has not been addressed early in the conflict spectrum and has not sufficiently included a whole-of-government approach. The lack of focus on incipient insurgencies limits options and increases risk of unrecoverable COIN problems, despite the commitment of major military forces.

Insurgency has been the most prevalent form of armed conflict since at least 1949. Despite that fact, following the Vietnam War and through the balance of the Cold War, the U.S. military establishment turned its back on insurgency, refusing to consider operations against insurgents as anything other than a "lesser-included case" for forces structured for and prepared to fight two major theater wars.46

Historical studies of insurgencies over the years highlight the fact that insurgencies are more likely if a state cannot provide fundamental services and if the population believes they are at risk. In addition, other factors, such as the quality of leadership in a particular country and that country's political culture can be important factors in whether or not an insurgency develops. The Task Force does not propose that any specific combination of factors will result in an insurgency. Nonetheless, recent history can be instructive. Colombia, for example, has been gripped by a tenacious insurgency, and the drug trade has imperiled that government's ability to govern effectively. Colombia's strong political leadership, however, has made effective use of U.S. security and development assistance, as well as the political and diplomatic support of U.S. leaders. As a result, the U.S. has not been compelled to commit substantial U.S. forces to combat an insurgency and defend the sovereign prerogatives of Colombia's government. In contrast, the years leading up to 9/11 witnessed little U.S. government involvement in Afghanistan. As a result, U.S. information sources in Afghanistan were limited, which constrained U.S. potential to help shape in Afghanistan a situation less dangerous to U.S. interests. The events of 9/11 left the U.S. with few options in Afghanistan; combat a regime that allowed the terrorists to attack, or live with a dangerous status quo. The Task Force therefore judges that early intervention prior to an insurgency taking hold would give the U.S. more options and reduce the likelihood of major combat intervention.<sup>47</sup>

<sup>&</sup>lt;sup>46</sup> Paul, et al., Victory Has a Thousand Fathers.

<sup>&</sup>lt;sup>47</sup> See Kalev I.Sepp, "Best Practices in Counterinsurgency," Military Review (May-June 2005).

In light of this record it is the view of the Task Force that irregular warfare and insurgencies will be an enduring challenge to regional stability and U.S. national security interests. Emerging and enduring COIN issues need attention now. Addressing potential insurgencies in their incipient phase (i.e., "left of bang") will provide policymakers and commanders more whole-of-government options and a better prospect for deterring or preventing the need for combat operations. Building a collection and analytic effort "left of bang" also provides the means for sustained, consistent, and more effective ISR support should an insurgency become active. This makes necessary a more focused approach to COIN intelligence support, including a NIM for COIN, intelligence requirements directed specifically to COIN (including population-centric knowledge), and a strategic indications and warning (I&W) model to enable early implementation of whole-of-government options. Some I&W indicators are probably already available.

#### Recommendation

The USD(I) should work with the DNI to create a NIM for Irregular Warfare (including COIN)

USD(I), in coordination with the DNI, develop a comprehensive Indications and Warning system for COIN

a. Effective COIN, and intelligence for COIN, must reflect a whole-of-government effort and whole-of-government capabilities.

As noted in the 2004 DSB Summer Study, the U.S. requires the means to transition into an out of hostilities. Nowhere is this need more salient than for COIN. Addressing the entire life-cycle of COIN requires knowledge management capabilities that serve a wide variety of U.S. Government departments and agencies (DoD, Department of State, the Intelligence Community, etc.) A NIM for COIN would be able to facilitate efficient and effective intelligence support to COIN enabling a knowledge management capability that supports whole-of-government efforts and which would encourage use of a broader range of information sources that go beyond legacy intelligence collection.

## Recommendation

There exists little appetite for new government departments and agencies, despite the need to build and employ capabilities for COIN the U.S. does not yet possess. However, building a whole-of-government intelligence capability for COIN (and other COIN capabilities) can be facilitated by creating a virtual community of COIN experts from throughout the government, and possibly beyond the government to the academic world. Information technology exists today to build virtual communities of experts. Such technology can be used to build a community of COIN experts that could constitute, a Government-wide, critical mass of planning and intelligence experts. Building such a virtual community would also provide a wider group of experts to identify I&W pertaining to COIN scenarios more swiftly than is possible today. Some of these technologies have already been employed by the ODNI. The use of these technologies would be a swift way to assemble the critical mass of experts needed in a manner consistent with the government's emphasis on using enterprise information technology to make more effective and rational government components. The NIM for COIN could start this virtual community, given access to sufficient enterprise information technologies and infrastructure. In doing so, however, the NIM should include the widest possible community of potential experts throughout the IC, and at all levels. As a further step the NIM could advocate the stand-up of an Institute of Intelligence for Behavioral Analysis that focuses on performing advanced analysis of group and social networks in regions susceptible to insurgencies.

The Task Force recognizes the importance and merit of organizational and process solutions that would integrate all departments of government to support COIN campaigns as recommended in the 2004 DSB Summer Study. The Task Force applauds this goal, and in light of the painful experiences in Iraq and Afghanistan, sees the need as more urgent than ever. The Task Force also recognize however, it is beyond the its charter which focuses on improvements to ISR for COIN.<sup>48</sup>

8. The deluge of sensor data is creating a crisis in processing, exploitation, and dissemination (PED) and associated communication, as well as an increasing need for advanced analysis that addresses behavior of groups and the cultural framework of group decisions.

The insatiable demand for information and emphasis on collection is producing a deluge of data, overwhelming the ability to provide useful, actionable intelligence in a timely manner. This crisis in PED is being exacerbated by planned and programmed collection assets and demands new S&T solutions to improve the efficiency and effectiveness of ISR support for COIN.

Moreover, there is a need to develop and train people to do Advanced Analysis – and this must be done much earlier in the careers of the best analysts. This level of analysis is needed at the very front end of any future conflict, not several years down the road. Training for Advanced Analysis would start at the very beginning of an analyst's career and continue throughout his/her career. It includes language, deep cultural awareness, and select forms of environmental training which encourages and supports analysis on the health of a region. Analysts need to make progress to understand the culture first hand and they need to return to critical assignments within their intelligence agency. More and more, the analysts will need to be placed in the field in order to be best postured for intelligence operations and conflicts as they arise.

<sup>&</sup>lt;sup>48</sup> The Task Force also considered the recommendations of the 2009 DSB study on human dynamics. See: *Report of the Defense Science Board Task Force on Understanding Human Dynamics* (Washington, DC: Defense Science Board, March 2009).

#### Recommendation

The USD(I), in coordination with USD(AT&L), Military Departments, Defense Agencies, and DNI should create a focused PED initiative to make more effective its use of the increasing velocity, volume, and variety of data.

At the very start of any new collection program, the USD(I) and the DNI should ensure that PED requirements are fully understood and funded as part of the overall program initiative. A number of technologies, ranging from better use of communication bandwidth to cloud computing, are available to support this recommendation.

Moreover, the USD(I) and the DNI should implement a plan to develop and train the best people to do Advanced Analysis. Training for Advanced Analysis would start at the very beginning of an analyst's career and continue throughout the career. It should encompass language, deep cultural awareness, and select forms of environmental training which encourages and supports analysis on the health of a region. Analysts in this program would go forward to understand a culture first hand and then return to critical assignments within their intelligence agency, posturing the IC for intelligence operations and conflicts as they arise.

#### 9. New and emerging technologies and techniques can be employed to improve understanding of COIN environments.

Technologies are emerging, for example, to improve understanding of the physical attributes (mineral resources, climates, geographies, including cultural geography) as well as those pertinent to identifying pattern of life activities of groups and individuals, and relate these attributes to incipient and real insurgencies. New analytic technologies hold the promise of "scaling up" the ability to filter raw data, identify meaning patterns of activity, and present analysts with material useful to understanding COIN situations, thus allowing analysts to perform real analysis, rather than exhaust themselves culling raw data. Technology can also be employed to understand what is "normal" in a particular environment, helping to spot trends that represent anomalies that may portend long-term changes and the rise of instability.

#### Recommendation

The USD(I), through the ISR Task Force, should undertake acquisition of these technologies and integrate these technologies into whole-of-government approaches to COIN. The USD(I) should focus on the acquisition of those technologies for which development has already occurred or has already advanced significantly. The USD(I) should also employ new technologies for data fusion, natural language processing, and information sharing to build a more holistic approach to understanding and analyzing COIN environments.

#### 5. COST CONSIDERATIONS

The adjustments associated with the findings and recommendations described in Section 4 represent a significant change in the manner in which intelligence support to COIN operations is considered. These adjustments give additional emphasis to building the infrastructure associated with regional- and country-specific research and the social sciences. Such costs, while not negligible, would be hardly material in comparison to the costs associated with technical collection systems.

Nonetheless, this report does not represent a rigorous effort to derive the costs of implementing these recommendations, nor does it attempt to enter the "trade space" in which investment in these capabilities would be offset by savings associated with cuts to current capabilities. Although there exists broad recognition that COIN represents a wholeof-government and population-centric challenge, specific intelligence requirements associated with meeting this challenge have yet to be developed. The notional list of countries provided in Section 1 represents a possible starting point for crafting a transition in intelligence requirements from today's approach to COIN to the emerging populationcentric approach advocated by MG Flynn and others. At the core of that transition lays the change in requirements that would make possible a more precise estimate of costs.

However, cost savings are almost certain. Population-centric approaches (that rely on population-centric intelligence) would significantly reduce the likelihood of costly, major combat operations. Building a national infrastructure of country- and region-specific experts, reinvigorating the Foreign Area Officer program, and establishing COIN intelligence programs within the major intelligence agencies would represent a fraction of the cost of a major military intervention to counter a future insurgency. The costs associated with improving portions of PED are also relatively modest. Cloud computing and virtualization technologies are now available commercially, and the IC is already experimenting with these technologies, as well as with commercial data center technologies. Indeed, a Federal effort underway now to consolidate data centers may prove instructive toward consolidating and rationalizing the use of information technology for information sharing and collaboration.

#### APPENDIX A. TERMS OF REFERENCE



#### OFFICE OF THE UNDER SECRETARY OF DEFENSE 5000 DEFENSE PENTAGON WASHINGTON, DC 20301-5000

0 8 MAR 2010

# MEMORANDUM FOR CHAIRMAN, INTELLIGENCE TASK FORCE, DEFENSE SCIENCE BOARD

SUBJECT: Terms of Reference – Counter Insurgency (COIN) Intelligence, Surveillance and Reconnaissance (ISR) Operations

You are requested to perform a Defense Science Board Intelligence Task Force study to identify how Department of Defense (DoD) intelligence can most effectively support COIN operations and what emerging science and technology would have the greatest intelligence potential in this type of warfare. The principal objective is to influence investment decisions by recommending appropriate intelligence capabilities to assess insurgencies, understand a population in their environment, and support COIN operations.

COIN involves a protracted campaign where both enemy and friendly forces continuously seek advantage by adapting systems, tactics, techniques and procedures. COIN uses all instruments of national power to sustain an established indigenous government and improve or defend its credibility against adversaries. Long-term success requires the local populace to accept the established government and become self-sufficient in managing affairs that enable security, justice and economic growth.

Recent history has shown COIN operations will be conducted by a coalition of nations with support of the internationally recognized government. This disparate set of cultures and intelligence collection capabilities makes information sharing with interagency, host nation, and coalition partners a challenge. Host nation civilian sentiment critically impacts COIN success, indicating anthropological and socio-cultural factors must be also be addressed. DoD ISR capabilities must adapt to this demanding environment. Per Major General Flynn, we must "...build a process from the sensor all the way to the political decision makers..." to ensure our senior leaders have the right decision making information.

This "COIN Intel Ops Study" should address the following:

- (1) What is the developing role of DoD ISR in COIN ops; who are the customers and what are the requirements?
- (2) What is the recommended allocation and use of DoD ISR resources to sustain COIN capability along with other competing intelligence requirements, for example counterterrorism?
- (3) What changes can be made in the ISR process to improve support to COIN?



- (4) What can be done in the immediate future to improve network agility and information sharing across the broad spectrum of mission partners conducting COIN and during the promotion of regional stability?
- (5) What emerging technologies and methodologies, combinations of sensors, and investments in information fusion and analysis are likely to provide the highest payoff?

The study is sponsored by the Under Secretary of Defense for Intelligence (USD(I)). USD(I) is authorized to act upon the advice and recommendations of the Board. Col J. Scott Winstead, OUSD(I) 703-607-0410, will serve as the Executive Secretary.

The Task Force will operate in accordance with the provisions of P.L. 92-463, the "Federal Advisory Committee Act," and DoD Directive 5105.4, the "DoD Federal Advisory Committee Management Program." It is not anticipated that this Task Force will need to go into any "particular matters" within the meaning of Section 208 of Title 18, United States Code, nor will it cause any member to be placed in the position of action as a procurement official.

Kevin P. Meiners

Acting Deputy Under Secretary of Defense (Portfolio, Programs & Resources)

# APPENDIX B. TASK FORCE MEMBERSHIP

# CO-CHAIRMEN

Dr. Robert Lucky	Private Consultant	
Maj. Gen. Richard O'Lear, USAF (Ret.)	Private Consultant	
MEMBERS		
Mr. Tom Behling	Centra Technologies, Inc	
Mr. Marc Berkowitz	Lockheed Martin	
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Mr. Keith Masback	U.S. Geospatial Intelligence Foundation	
Dr. Dan Maxwell	KaDSCI, LLC	
Mr. Keith May	Glimmerglass Networks	
Mr. Ken McGruther	Private Consultant	
Mr. Howard Schue	Technology Strategies & Alliances	
Dr. Les Servi	MITRE Corporation	
Dr. Chris Tucker	Private Consultant	
Mr. Samuel S. Visner	CSC	
SENIOR REVIEWERS		
Dr. Ruth David	ANSER	
Dr. Bill Schneider	Private Consultant	
EXECUTIVE SECRETARY		
Col. John 'JScott' Winstead, USAF	OUSD(I)/PP&R, ISR Programs	
DSB SECRETARIAT		
Mr. Brian Hughes	Defense Science Board	
Maj. Mike Warner, USAF	Defense Science Board	
SUPPORT STAFF		
Mr. Jimmy Hyatt	OUSD(I)/PP&R, ISR Programs (Scitor)	
Ms. Tammy-jean Beatty	SAIC	
Ms. Amely Moore	SAIC	

# APPENDIX C. BRIEFINGS RECEIVED

Briefer	Organization
Mr. Collin Agee	National Geospatial-Intelligence Agency (NGA)
Mr. Don Alexander	Lockheed Martin
The Honorable Charlie Allen	
Col Fritz Barth, USMC	National Security Agency (NSA)
Mr. Chris Baumgart	The Johns Hopkins University/Applied Physics Lab (JHU/APL)
Mr. Winston Beauchamp	National Geospatial-Intelligence Agency (NGA)
Mr. Bert Berliey	National Geospatial-Intelligence Agency (NGA)
Dr. Jennifer Brick-Murtazashvili	Graduate School of Public and International Affairs, University of Pittsburgh
Mr. Larry Burgess	Deputy Under Secretary of Defense, HUMINT, Counterintelligence, & Security, USD(I)
LTG Ronald Burgess	Director, Defense Intelligence Agency (DIA)
Dr. Kathleen Carley	Carnegie Mellon University
Mr. Mark Clark	Director, Intelligence Analysis, Collection and Operations Chief of Naval Operations
Mr. Robert Clemens	Air Force Research Lab (AFRL)
Mr. Rich Comfort	National Ground Intelligence Center (NGIC)
Mr. Joe Czika	Security Strategies and Applications International, LLC
Ms. Davi D'Agostino	U.S. Government Accountability Office (GAO)
Mr. Al Di Leonardo	SKOPE
Mr. Thomas Ferguson	Under Secretary of Defense for Intelligence (Acting)
MG Michael Flynn, USA	Awaiting Assignment at ODNI
Dr. Kerry Fosher	USMC Center for Advanced Operational Culture Learning
Mr. Alex Gliksman	Security Strategies and Applications International, LLC
Mr. Jeff Green	OSD General Counsel
Mr. Jimmy Greene	National Geospatial-Intelligence Agency (NGA)

Briefer	Organization
CAPT James Hamblet, USN	Joint Staff Pakistan Afghanistan Coordination Cell
COL Sharon Hamilton	Director Human Terrain Systems TRADOC G2
COL Derek Harvey, USA (Ret.)	Director of the Afghanistan-Pakistan Center of Excellence at U.S. Central Command
Mr. Rich Haver	
Mr. Chuck Havener	Security Strategies and Applications International, LLC
Gen. Mike Hayden, USAF (Ret.)	
MAJ Trevor Hough, USA	Director, SKOPE
Prof. Karl Jackson	Director, Asian Studies and Director, Southeast Asia Studies at Johns Hopkins
Dr. Dan Kaufman	Defense Advanced Research Projects Agency (DARPA)
Mr. Denis Kaufman	Defense Intelligence Agency (DIA)
Mr. Tim Kelly	Office of the Under Secretary of Defense for Policy (OUSD(P))
Lt. Gen. Craig Koziol, USAF	Director, ISR Task Force
Mr. Howard Larrabee	National Security Agency (NSA)
Dr. Bobby Laurine	National Geospatial-Intelligence Agency (NGA)
Director Letitia Long	Director, National Geospatial-Intelligence Agency (NGA)
Mr. Edward Loxtercamp	ISR Task Force
Mr. Jim Martin	Assistant Deputy Under Secretary of Defense for Portfolio, Programs and Resources(ADUSD(PP&R))
Dr. Mark Maybury	MITRE
GEN Stanley McChrystal, USA (Ret.)	
Mr. Tom McCormick	National Geospatial-Intelligence Agency (NGA)
Mr. Kevin P. Meiners	Deputy Under Secretary of Defense (acting) for Portfolio, Programs & Resources, Office of the Under Secretary of Defense (Intelligence)
Mr. Paul Meinshausen	National Ground Intelligence Center (NGIC)
Mr. Orrin Mills	National Geospatial-Intelligence Agency (NGA)
LTC John Nagl, USA (Ret.)	Center for a New American Security

Briefer	Organization
Mr. Randolph Nunes	National Ground Intelligence Center (NGIC)
Mr. Sean O'Brien	DARPA
Mr. John Orem	Director, ISR Programs Division OSD(CA&PE)
Mr. John Oswald	National Geospatial-Intelligence Agency (NGA)
Maj. Gen. Jim Poss, USAF	Assistant Deputy Chief of Staff, USAF Intelligence, Surveillance, and Reconnaissance
Dr. Richard Rees	CENTRA Technology, Inc.
Lt. Col. Frank Ruggeri, USAF	ISR Task Force
Dr. Pete Rustan	National Reconnaissance Office (NRO)
Mr. John Scali	National Geospatial-Intelligence Agency (NGA)
Ms. Jean Shepherd	National Geospatial-Intelligence Agency (NGA)
Ms. Lisa Spuria	National Geospatial-Intelligence Agency (NGA)
Dr. Larry Stotts	Defense Advanced Research Projects Agency (DARPA)
Mr. Neil Tipton	ISR Task Force
The Honorable Mike Vickers	Assistant Secretary of Defense for Special Operations/Low Intensity Conflict, and Interdependent Capabilities
Mr. Patrick Warfle	National Geospatial-Intelligence Agency (NGA)
Mr. Paul Weise	National Geospatial-Intelligence Agency (NGA)
Dr. Linton Wells	National Defense University (NDU)
Dr. Michael Wertheimer	National Security Agency (NSA)
Ms. Michele Weslander Quaid	ISR Task Force
Mr. Kevin West	Defense Intel Info Enterprise (DIIE)
Mr. Shaun Wheeler	National Ground Intelligence Center (NGIC)
Mr. Jeffrey White	National Security Agency (NSA)
Ms. Lynn Wright	Defense Intelligence Agency (DIA)
Mr. Ryan Yoho	ISR Task Force
LTG Richard Zahner, USA	U.S. Army Deputy Chief of Staff, G-2

#### APPENDIX D. SOME USEFUL CANDIDATE METRICS<sup>49</sup>

Metrics for understanding progress in a COIN campaign can be divided into four categories, based on the four key elements in any counterinsurgency: the population, the supported (host nation) government, the security forces (military and police), and the enemy. A selection of possible metrics includes the following:

#### Population-related indicators

- Voluntary reporting. The number of unsolicited tip-offs from the population, in relation to insurgent activity, can indicate popular confidence in the security forces and willingness to support the government. This indicator must be verified by assessing the percentage of tip-offs that prove to be accurate.
- IEDs reported versus IEDs found. Reporting of IEDs is an important subset of the voluntary reporting metric, because accurate reporting indicates that the population is willing to act voluntarily to protect the security forces. Improvised Explosive Devices (IEDs) account for roughly 50% of ISAF casualties in Afghanistan. Yet approximately 80% of IEDs discovered are spotted through a basic visual check, often by an Afghan. Variations in the percentage of IEDs accurately reported by Afghans may therefore correlate with local support for ISAF and the government.
- Price of exotic vegetables. Afghanistan is an agricultural economy, and crop diversity varies markedly across the country. Given the free-market economics of agricultural production in Afghanistan, risk and cost factors – the opportunity cost of growing a crop, the risk of transporting it across insecure roads, the risk of selling it at market and of transporting money home again – tend to be automatically priced in to the cost of fruits and vegetables. Thus fluctuations in overall market prices may be a surrogate metric for general popular confidence and security. In particular, exotic vegetables - those grown outside a particular district and that have to be transported further at greater risk in order to be sold in that district – can be a useful tell-tale marker.
- Transportation prices. Again, Afghanistan's trucking companies tend to price risk and cost – the risk of insurgent attack, IED risk, kidnapping or robbery risk, and the costs of bribes, kickbacks and other forms of corruption - into the cost of transportation on the country's roads. Thus, variations over time in the cost of transporting a standard load on a given route can indicate the level of public perception of security, and the level of corruption and criminality, along that route.

<sup>&</sup>lt;sup>49</sup> David Kilkullen, "Measuring Progress in Afghanistan," (Kabul, Afghanistan: December 2009): 6-18, http://humanterrainsystem.army.mil/Documents/Measuring%20Progress%20Afghanistan%20%282%29.pdf

Like all other indicators, variations over time are more significant than the absolute cost.

- Progress of NGO construction projects. Numerous NGOs are engaged in construction projects across Afghanistan, using local materials and labor. Unlike government projects (which the insurgents may attack on principle), NGO projects tend to go well when they have access to low-cost materials and an adequate labor supply, and they tend to suffer when costs rise due to insecurity. Thus, NGOs running multiple projects at different points across the country may have a fairly clear idea of security conditions and confidence levels, based on the degree of progress in their projects.
- Influence of Taliban versus government courts. Taliban mobile courts operate across much of the south and east of the country, providing dispute resolution, mediation and Sharia-based rule of law services to the local population, making judgments that are enforced by local Taliban vigilante cells that operate much like insurgent "police". Rule of law and local-level governance has developed into a major insurgent focus over the past two years. Public willingness to seek, accept and abide by judgments from Taliban courts may indicate popular support for the insurgents, or it may simply reflect a default choice in the absence of an alternative - for example, in districts where there are no local government courts (most of the south) or where traditional tribal courts have been displaced. The range of movement and number of cases heard by Taliban courts, compared against the number of cases brought in local government courts, may indicate whether the population sees the government or the insurgents as fairer, swifter or more able to solve their problems.
- Participation rate in programs. More generally, both the government and the insurgents run a range of community programs, economic programs and political activities that seek popular participation. The rate of participation in programs varies between villages and, within the same village, over time. While it is generally difficult to gauge participation in enemy programs with great precision, participation in Afghan government or coalition programs is easier to track and may indicate the degree to which the local community perceives the Afghan government as a legitimate actor with the ability to address its problems.
- Taxation collection. A classical counterinsurgency metric is taxation collection, specifically the compliance rate with government taxation programs versus the rate of payment of insurgent taxes. In Afghanistan, while the insurgents have a robust, predictable taxation system across most of the country, the government does not and collects hardly any taxes at the local level. By contrast, corrupt officials and police collect illegal tolls and taxes at checkpoints. Thus there is a three-way comparison: between insurgent taxation (where a high degree of local compliance indicates a high degree of insurgent control), government taxation (where the emergence of any fair and predictable system would represent an improvement in government

- effectiveness) and illegal extortion (which indicates the level of corruption of key local officials and may correlate to popular rage and discontent).
- Afghan-on-Afghan violence. Unlike statistics that track violence against the coalition, Afghan-on-Afghan violence (whether caused by insurgent action, the actions of government officials and security forces, or criminality) is a good indicator of public security. In areas where there is a high level of Afghan-on-Afghan violence the population is very unlikely to feel safe enough to put their weapons down and join in peaceful negotiation or support for the government. Likewise, a spike in Afghan-on-Afghan violence in a particular area probably correlates to a drop in public confidence.
- Rate of new business formation and loan repayment. The number of new local businesses being formed each month, along with the rate of loan repayment to local moneylenders, can be an indicator of public confidence and economic growth. In Afghanistan the rate of small-business formation is typically low, while the rate of repayment is usually fairly high. Both indicators, however, fluctuate in line with availability of capital and confidence in the future of Afghanistan. They also tend to vary markedly between urban and rural areas, and the contrasting numbers may serve as a measure of how public perceptions differ in the cities and larger towns, compared to smaller villages. The urban/rural divide is a longstanding social cleavage in Afghanistan, one that the Taliban has exploited in the past, and is worth tracking closely.
- Urban construction new-start rate. Especially in urban areas, the rate of new starts on construction projects (especially residential housing and markets) can be an important surrogate indicator for popular confidence in the future. People who lack a sense of security and an expectation that the future will be better than the past tend to be less willing to invest in major construction projects. Like other indicators, fluctuations in the new-start rate over time may be more telling than the absolute number of new starts in any given area at any one time.
- Percentage of local people with secure title to their house and land. Land reform is a longstanding issue in many parts of Afghanistan. Land ownership was a major flashpoint in the Soviet-Afghan war, and back into the nineteenth century. In many areas there are complicated land disputes that are exploited by corrupt powerbrokers. The Taliban have sometimes acted as mediators and sought to resolve these disputes justly in order to further their influence, while at other times they have deliberately exacerbated and exploited land disputes to gain the allegiance of local people on one side of the dispute. A key part of public confidence and perception of stability is having secure title to land and other property. Therefore the percentage of people in a given district who have secure title to their property can be an indication of stability, whereas a large number of unresolved or power-locked land or title disputes can indicate potential for instability and insurgent exploitation.

#### **Host Nation Government indicators**

- Assassination and kidnapping rate. The assassination and kidnapping rate of local officials, tribal elders, district notables and ordinary people in a district can be an indicator of instability. For example, a province where local sub-district governors, police officials or other government representatives are frequently assassinated, or where there is a high turnover in local people in positions of authority, may be experiencing a concerted insurgent push to displace or destroy a local elite. In general terms, a high rate of this type also indicates a high degree of instability, even in the absence of overt insurgent activity. Conversely however, a low assassination or kidnapping rate does not necessarily indicate that a district is pro-government – a district with a low assassination rate, that also produces low levels of voluntary reporting and has a low violence level, may simply be an enemy district that is stable under insurgent control.
- Civilian accessibility. While military accessibility (discussed above) is not a good indicator of insurgent activity, civilian accessibility is a better measure. If local officials are unable to travel or work in a given area, or must do so with an escort, or are frequently kidnapped or assassinated, or the local population avoids an area, this tends to indicate insurgent or criminal presence. Even in the absence of insurgent violence directed at coalition forces or Afghan security forces, "no-go areas" for civilian government officials tend to indicate a high degree of insurgent control.
- Where local officials sleep. A large proportion of Afghan government officials currently do not sleep in the districts for which they are responsible - district governors may sleep in the provincial capital, while some provincial governors sleep in Kabul or in their home districts in other provinces. In some cases, when a local official does not sleep in his assigned district, this may indicate a lack of security and high threat, in which case the district is likely to be heavily insurgent-contested or even insurgent-controlled. In other cases, the official may sleep with his own kin group in a different district out of personal preference, indicating that he may be acting as an "absentee governor" or may have been appointed as an outsider to control the district, rather than representing it. In either case the official in question is less likely to be seen as legitimate and effective by the local population. Thus changes in this indicator may indicate changes in local perceptions of the government.
- Officials' business interests. It is often useful to map officials' business interests and those of their relatives and tribal kinship groups (ownership of companies, bids for coalition or Afghan contracts, control of local production resources) against incidents of violence and unrest in districts for which they are responsible. Determining these interests can be difficult (though the local population usually knows them) but can

be revealing – incidents of violence against USAID construction projects, for example, may be insurgent-inspired, or may simply reflect the efforts of an official, who owns a rival company, to undermine a project with a view to eventually taking it over. An official whose tribe or family is a party to a land or water dispute, or who has business interests in a particular piece of land, may also be an illegitimate broker in the eyes of the local population, who may turn to the Taliban for relief. Likewise, officials who engage energetically in counternarcotics operations but simultaneously own substantial poppy fields in other parts of the country may simply be eliminating their rivals' crops to further their own interests. A district-based "register of officials' assets", regularly updated, can therefore be a very useful tool for interpreting incidents of violence.

- Percentage of officials purchasing their positions. Many local government officials in parts of Afghanistan gain their official positions through an informal (and illegal) system of patronage and nepotism, where they purchase their positions for a substantial sum, paid to a higher-level official, often a relative. This system creates incentives for corruption, since these officials must now recoup their investment through extorting money from the population, and may have to pass kickbacks to their patron. They have essentially purchased a "license to exploit", and over time government positions come to be seen as opportunities to fleece the population, rather than to serve Afghanistan. Obviously, this creates enormous opportunities for the insurgents to exploit. In a given district, therefore, a high percentage of officials owing their positions to the illegal purchase system tends to correlate with a high degree of corruption, and may correlate with higher-than-normal willingness by the population to collaborate with the insurgents.
- Budget execution. The rate of budget execution (how much of their allocated budget line ministries, provincial and central government officials, and local councils are actually able to spend) is a potential indicator for government effectiveness. Districts where allocated funds are being spent in a timely manner are more likely to be receiving an adequate level of government services, local officials are likely to be more capable managers, the absorptive capacity of the local economy is likely to be higher, and corruption may be lower. Conversely, districts that do not execute their budget effectively may be suffering from poor-quality officials, lack of economic capacity, and a lesser degree of essential services. Coalition units may also be at fault the tendency to dump CERP funds on underperforming districts through block grants can generate the appearance of a short-term "quick fix," but can also have an addictive effect that causes local officials to sit on their own funds while letting the foreigners spend, and may create habits of dependency that ultimately undermine the effectiveness of the local economy.
- Capital Flight. During the period of intense uncertainty in late 2009, as Afghans anxiously awaited the U.S. decision on which strategy to select and whether or not to reinforce the effort, we saw millions of dollars leaving the country on a weekly basis,

as Afghans shifted their assets outside the country in expectation of instability and possible civil war. When this type of behavior spikes, as it did in late 2009, this may indicate a significant lack of confidence in the future and public uncertainty. Changes in the rate of capital movement outside the country may track closely with changes in public confidence, and hence in the credibility and legitimacy of Afghan government and international community efforts in the eyes of local elites.

- Rate of anti-insurgent lashkar formation. Districts that are opposed to the insurgents but also distrustful of the government tend to have a high rate of formation of lashkars (tribal or district militias) that seek to protect the community against all comers. Thus, the formation of anti-insurgent militias in a given area may indicate that the population distrusts both the government and the insurgents, and is a possible indicator of "swing voter" behavior or autarkic "a plague on all your houses" attitudes on the part of local community leaders.
- Public safety function. The side that performs the public safety function protecting the population from crime and violence tends to be seen as the more legitimate and effective. Given the high level of police corruption and abuse in some parts of Afghanistan, many of our interlocutors scoff at the idea of going to the police for protection. By contrast, the Taliban have been carefully building a reputation for swift, harsh, but fair punishment of criminals, and for protecting local people from abuse. The Taliban maintain a published legal code, the layeha, which binds both Taliban units and populations to a set of standards enforced by local Taliban cells. In Kandahar and some other centers, the Taliban maintain a public safety hotline (akin to a 911 call center) that local people can call in an emergency, to confirm or deny Taliban involvement in an incident, or seek Taliban assistance. These behaviors, coupled with a moderate to high level of abuse by local officials and police, may indicate that the local population sees the insurgents as more legitimate and effective than the government in a given area.

#### **Security Force indicators**

• Kill ratio. While raw body count is a poor indicator, kill ratio (the ratio between casualties inflicted and casualties suffered) can be a useful indicator of a unit's confidence, aggression and willingness to close with the enemy. However, in assessing this metric it is essential to control for civilian casualties, escalation-of-fire (EOF) incidents, and other possible indicators (discussed below) that a given unit is engaging in brutality or abuse. Kills resulting from indirect fires (artillery or mortars), air strikes, or kills by supporting coalition units also do not count. The only data relevant to this indicator are confirmed kills/captures, directly inflicted by the unit in question, on positively identified insurgents actually engaging in combat operations. Like many metrics, the absolute number of kills or captures at any given moment is less important than second-order data relating to trends over time. If a unit's kill ratio is improving, this may indicate greater confidence, better dominance

over a given area and better intelligence, and possibly a closer relationship with local populations. But like other indicators, kill ratio must be interpreted in relation to other data before this can be known.

- Win/loss ratio. At the most general level, units that consistently win their engagements - inflicting more losses than they suffer, retaining possession of disputed ground and protecting key population groups - are usually performing better than units that consistently lose. In practice, however, most security force units win most engagements against insurgents, so that changes in the win-loss ratio over time are more significant than the absolute proportion of wins to losses. Again, in calculating this ratio, it is essential to control for engagements won due to artillery/air support or coalition force intervention, as these do not count in assessing the unit itself.
- Kill versus wound/capture ratio. In a standard combat engagement, for every one enemy killed, we expect to see 3 to 5 enemy wounded or captured. This is of course simply a general guideline, but some Afghan security force units consistently kill four or five enemy to one wounded or captured. This abnormal kill-to-wound ratio bears closer investigation. It may be that the enemy always fights to the death, or that Afghan units have a remarkably high level of marksmanship, though field observation and anecdotal evidence suggests neither of these is the case. It may also be that these units are relying on airpower and artillery and that this is generating this anomalous ratio. Alternatively, a kill-to-wound ratio of 4-5:1 (rather than the normal 1:3-5) may indicate that units are engaging in extra-judicial killings, or posthumously deeming dead civilians to be "enemy." There is insufficient evidence at this time to be certain, but as an indicator of possible security force brutality this needs to be closely tracked.
- Detainee guilt ratio. A unit's detainee guilt ratio is the proportion of individuals detained who, on subsequent investigation, turn out to be closely and genuinely linked to the insurgency. A unit that has a low detainee guilt ratio may be arresting lots of local military-age males, but if most of these are innocent it can be having a sharply negative effect on local support, and may even be producing insurgents as innocent detainees become radicalized in temporary detention. Conversely, a unit that has a high detainee guilt ratio is detaining mainly individuals who are genuinely linked to the insurgency, and this is a surrogate indicator that its intelligence is high quality, its methods are showing appropriate restraint, and it is probably gaining the confidence of the local population by developing a reputation for accuracy and effectiveness.
- Recruitment versus desertion rates. In order to grow Afghan security forces, huge efforts have been made in recruitment and retention. Yet desertion rates are also high - so high, for example, that in RC-South between June and September, total ANP numbers actually shrank when police killed, wounded, missing and absent

without leave (AWOL) were taken into account. In general, when an organization's recruitment rates are higher than its desertion rates, morale can be said to be functionally adequate. When desertion rates rise, along with other indicators like increased sickness rates and short-term AWOL, organizational morale is likely to be dropping. Short-term AWOL is not a reliable indicator in itself, however, because in countries like Afghanistan where recruits have little or no access to a banking system, they tend to go AWOL after payday to take their pay home.

- Proportion of ghost employees. Most Afghan military and police units have a proportion of "ghost employees" on their books. These are fictional employees whose pay the unit commander claims from higher headquarters, but then puts aside for his personal use. In most cases, these ghost employees generate corrupt income for senior officers. While this practice is unlikely to be stamped out any time soon, the proportion of ghost employees in a unit, and the way this number changes over time, may indicate the degree of corruption of the commanders concerned. It does not necessarily indicate poor morale - it may do so if unit members feel they are being exploited, but in some cases they see the practice as legitimate: in a society without robust social security or veterans pensions, some units use ghost employees to create a pool of funds that go to the welfare of incapacitated police or soldiers and the families of those killed in action.
- Location at start of firefight. Every firefight in Afghanistan is played out in front of an audience, and has a political and military meaning in the eyes of that audience. Afghan elders frequently call coalition commanders at the end of an engagement in order to offer their play-by-play commentary on a firefight that has just ended. One of the key elements in how the population interprets a firefight is the location of opposing forces. For example, if security forces are located in a population center, standing with the population at the start of an engagement, and the enemy attacks down from the hills, then the population frequently seems to interpret the insurgents as the aggressors and security forces as their protectors. Thus, even if the insurgents win the firefight, they may lose politically by pushing the population into our arms. Conversely, when security forces attack into a village or valley, even if acting on solid intelligence, the population sometimes perceives them as the aggressors, and may side with the insurgents. This is especially so in night attacks, surprise attacks, or engagements in remote terrain where rural populations are traditionally suspicious of strangers. If a unit is consistently located in close proximity to protected populations at the start of firefights, and consistently wins those firefights, this may indicate that the unit is gaining credibility and legitimacy in the eyes of the population.
- EOF incidents and CIVCAS. Units that consistently get involved in escalation-offorce incidents (where troops fire on civilians who fail to stop at roadblocks, drive too close to convoys or otherwise appear threatening), or inflict significant numbers of civilian casualties (CIVCAS) may have an overly aggressive attitude to the local

population and may be placing too little emphasis on protecting civilians. They may also be overly nervous and frightened of their environment, making them triggerhappy. Almost certainly, units that frequently kill or wound civilians lack a close relationship with the local population, lack viable local partners and lack a good information network, making them more vulnerable to insurgent attacks.

- Duration of operations. Single-day operations, where a unit sleeps every night in its fortified base and only goes out in the daylight, tend to indicate lack of confidence, lack of energy, or the existence of a tacit (or possibly even explicit) live-and-let-live deal with the insurgents. Single day, large-unit sweep operations (daylight search operations, cordon-and-knock sweeps or short-duration raiding operations) may also be having a negative effect in their own right. A unit that consistently conducts multi-day operations, up to several weeks at a time, and lives in its area of responsibility rather than merely visiting it, tends over time to develop a closer rapport with the local population, becomes more familiar with local enemy groups, and protects its population while dominating its area more effectively.
- Night operations. If a given unit frequently operates by night, or stays out for several nights on operations, this may indicate that the unit is dominating its area of operations, is confident in its environment, and has the upper hand. In particular, if night operations tend to be protective (e.g. ambushing potential enemy routes used to infiltrate population centers and intimidate government-aligned population groups) then they may contribute to a popular feeling of safety and normality, and hence may bring the local population to the government side. On the other hand, if night operations are aggressive (raiding, hard-knock search operations, or use of air strikes and indirect fires to "deny" areas to insurgents) the same operations may actually contribute to a feeling of insecurity on the part of the population, and hence may have a de-stabilizing effect on the district.
- Small-unit operations. Units that mount a larger number of smaller unit operations (at squad, platoon or company level, depending on the local threat profile) tend to cover a greater area within their area of responsibility, with greater thoroughness. Willingness to conduct multiple small-unit operations also indicates a greater degree of confidence and an expectation of defeating the enemy if encountered.
- Combined action operations. Operations involving combined action where coalition units intimately partner with local military, police, civilian authorities and coalition civilian agencies down to small-unit level - tend to indicate improved performance by all partners in the action. Coalition forces tend to perform better because they have access to local knowledge, language skills and situational awareness. Local military forces can access coalition fires, intelligence, mobility, medical support and other enablers, and have a constant professional exemplar in the presence of coalition troops. Local police are relieved of the burden of direct combat with main-force insurgents and can focus on their policing role, and they are

constantly monitored, reducing the risk of corrupt or abusive behavior. Local and coalition civilian authorities and agencies are able to operate in higher-threat environments as part of a combined action team, giving them greater reach and endurance, better protection, and the ability to demonstrate responsible leadership and deliver essential services to the population.

- Dismounted operations. If a unit frequently operates on foot, this may be an indicator that it is more confident in its environment, has greater reach across its area of responsibility (much of which, in Afghanistan, may be out of reach of the road system), and has a better rapport with local populations. Anecdotal evidence and data from other campaigns suggests that units that operate dismounted may also be less vulnerable to roadside IEDs, though this is yet to be confirmed in the Afghan context. Conversely, units that always operate from the supposed safety of roadbound armored vehicles may be predictable (due to always following a limited number of roads), may be easily ambushed, and may lack rapport with the population, which may see them as alien, strange or cowardly. The roadside IED is clearly a military weapon, but it is also a political weapon used by the insurgents to separate the security forces from the population. Dismounted operations can redress this separation. In practice, due to the size of Afghanistan and the lack of friendly troops, almost all operations commence with a road or air move to a jumping-off point, from which units may proceed dismounted. The positive effects of dismounted operations may improve the relationship between the unit and the population across its whole area of responsibility, however, not just in the actual areas where it operates dismounted.
- Driving technique. The driving style of a unit whether drivers push civilian vehicles out of their way, whether they wait their turn in traffic, how aggressively they force civilian cars back from convoys, whether or not they illuminate passing traffic with laser sights, whether they hog the center lane of the road or drive in lane - is a good atmospheric indicator of a unit's attitude to the population, and hence of the population's likely attitude to that unit. Units that drive rudely, alienate the population and disrupt traffic and commerce with aggressive driving techniques usually have poor community rapport.
- Reliance on air and artillery support. If a unit relies too heavily on air strikes, artillery and mortar fire, and other forms of non-organic support in most of its engagements, this may indicate lack of confidence and unwillingness to engage with the enemy or the local population. It also creates conditions that may lead to increased CIVCAS or collateral property damage, as the unit is employing area weapons that it does not control, rather than organic direct-fire weapons. This tendency can be assessed by comparing the size of units engaged in a given series of combat actions with how often they call on non-organic fires: if a unit consistently draws on indirect fire even when engaging much smaller enemy groups, it may have a confidence problem. Conversely, if the unit regularly gets into situations where its

small units encounter large enemy groups and have to be rescued by indirect fire, it may be over-reaching, or may be overmatched in its area of operations and require reinforcement.

- Pattern-setting and telegraphing moves to the enemy. Units that set patterns always moving on set routes, always leaving or entering bases from the same direction at the same time, selecting the same overwatch positions on patrol after patrol, or developing standard ambush positions or observation posts - tend to become more vulnerable to insurgent ambushes, IEDs and attacks. Likewise, if a unit has a tendency to accidentally telegraph its moves to the enemy (say, by always massing helicopters in the same way before a raid) it may be more vulnerable to being out-maneuvered by the insurgents. On the other hand, telegraphing moves to the population is often appropriate in Afghanistan: even the Taliban rarely move from one valley or village to another without seeking community permission, and coalition units can message local populations – "we are coming into your valley next month, you have ten days to expel the enemy from your villages or we will be forced to mount a clearance operation" - in order to force the enemy to move without fighting. This does not always work, but it is a technique that is familiar to Afghans as it is often used in their traditional forms of conflict, and may have a positive effect in some circumstances.
- Possession of the high ground at dawn. The Afghan campaign, in addition to being a counterinsurgency, a stabilization operation and a competition for governance, is also a classic mountain warfare campaign, especially in RC-North, RC-East and some parts of RCs-South, -West and -Capital. As such the basic tenets of mountain warfare tactics apply, including control of the high ground, maintenance of wide fields of observation from key terrain, dominance of peaks overlooking key routes, ability to bring plunging fire onto identified enemy positions and ability to move on the high ground at night. Units that consistently hold the high ground at dawn tend to demonstrate a mastery of this form of warfare, while units that are consistently overlooked by the enemy at first light tend to struggle in this environment.

#### **Enemy indicators**

- High-technology inserts. The Taliban are generally a low-tech guerrilla force, but they do possess and deploy some high-technology capabilities: satellite phones, accurized weapons, sniper optics, and (in some parts of the country) high-tech components for improvised explosive devices. Presence of these high-tech inserts in a given insurgent group may indicate that it has access to better funding or greater support from external sponsors, and such a unit is more likely to be a full-time main force Taliban column, rather than a local (Tier 2) guerrilla group.
- Insurgent medical health. The health of individual insurgent detainees is also an indicator of the nature of the insurgent organization in a given area. Local guerrillas

tend to suffer numerous health problems ranging from malnutrition through malaria, tuberculosis, leishmaniasis and other parasitic diseases, to diabetes, respiratory tract infections and other chronic health problems. Their health problems tend to track those of the local population in a given area. Main force units, on the other hand, often have a better general level of health and insurgents based in Pakistan or directly sponsored by external agencies may have received inoculations or other medical support – in both cases, the healthier an insurgent the more likely he is to have received external assistance.

- Presence of specialist teams and foreign advisers. Some Taliban main-force units work with specialist teams – snipers, heavy machine-gun and mortar teams, rocket teams, specialized reconnaissance teams, intelligence teams, media/propaganda teams, and so on. They also often include foreigners (i.e. of non-Afghan origin) and occasionally foreign advisors (usually Pakistani or central Asian in origin). The presence of these specialized teams, and especially of foreign advisers, in a given district may indicate that a main-force enemy column is working in the district.
- Insurgent village-of-origin. There is an extremely important difference between insurgents who originate from villages within the same district where they fight (local guerrillas) and insurgents who fight outside their district-of-origin. Local guerrillas are often part-time fighters, they frequently switch sides in the conflict based on local (tribal or economic) motivation, and more generally are part of the fabric of local society. If a security force unit is to stabilize a given district, it needs to defeat these local guerrillas but it must also emphasize reintegration, reconciliation, and winning over these groups, which after all represent key members of society the unit is trying to stabilize. Thus, attempts to destroy local guerrillas outright can backfire by alienating communities, creating blood feuds that perpetuate the conflict. On the other hand, insurgents who operate outside their district-of-origin, or even originate from outside the country, can be deemed "foreign fighters" in the eyes of the community. They often lack tribal ties or rapport with the community, and should be targeted with maximum lethality, as ruthlessly as legally permissible. As a foreign body within local society, these fighters can be killed and captured intensively (as long as targeting is accurate and avoids innocent civilians) without disrupting our relationship with the locals. Indeed, local communities may actually feel safer and may partner more closely with units that ruthlessly target foreignorigin insurgents, while seeking to reintegrate and reconcile with local guerrillas.
- First-to-fire ratio. The first-to-fire ratio is a key indicator of which side controls the initiation of firefights, and is a useful surrogate metric to determine which side possesses the tactical initiative. If our side fires first in most firefights, this likely indicates that we are ambushing the enemy (or mounting pre-planned attacks) more frequently than we are being ambushed. This in turn may indicate that our side has better situational awareness and access to intelligence on enemy movements than the insurgents, and it certainly indicates that we have the initiative and the enemy may

be reacting to us. Most importantly, the side that initiates the majority of firefights tends to control the loss rate, and this can be checked by mapping insurgent losses against which side fired first in the engagements where those losses were suffered – if the insurgents are losing most of their casualties in firefights they initiate themselves, then they are in control of their own loss rate and can simply stop picking fights if their losses become unsustainable, and re-start operations once they recover. If they are losing most of their casualties in engagements we initiate, then we control their loss rate and can force them below replenishment level and ultimately destroy the network in question.

- Price of black-market weapons and ammunition. Afghanistan has a substantial black market in weapons, ammunition, explosives and other military equipment. As in any other free market, the price of weaponry on this black market reflects supply (availability of weapons) and demand (the rate of arming or rearming among population groups and the insurgent requirements for weapons to support their operations). Thus price fluctuations over time especially in standard weapons such as Chinese or Romanian AKs, or in commodities such as 7.62mm short AK rounds can indicate changes in insurgent operational tempo, an increase in community demand (due to insecurity) or a drop in supply due to improved interdiction.
- Insurgent kill/capture versus surrender ratio. A larger number of defectors, deserters or surrenders on the part of an insurgent group may indicate a drop in that unit's morale. Conversely, unwillingness to surrender fighting until killed or captured on the part of insurgent fighters can indicate high motivation. Analysts can seek indications of an insurgent network's morale by comparing changes over time in the insurgent kill/capture rate with changes in the surrender/desertion rate. These ratios should also be considered in relation to the insurgent recruitment and retention rate if a unit's loss rate is high but it has no difficulty obtaining local recruits then it is likely to be experiencing a high degree of local support.
- Mid-level insurgent casualties. The insurgents' loss rate is also a useful indicator, especially in relation to losses in the middle tiers of the insurgent organization the level below the senior leadership group, comprising planners, operational facilitators, technical specialists, trainers, recruiters, financiers, and lower-level operational commanders. Killing senior leaders may not actually damage the insurgency particularly, especially if senior leaders who are killed are simply replaced by younger, hungrier, more radical and more operationally experienced leaders from the next generation. Likewise, the insurgents can (and do) expect to lose a significant number of foot-soldiers, and to replace them relatively easily with minimum disruption. On the other hand, killing or capturing the insurgent "middle management" tier can do significant damage to the organization, while leaving senior leaders intact and perhaps even convincing them over time that their campaign is futile, and without killing large numbers of lower-tier fighters and sympathizers who may be good candidates for reintegration. Thus the insurgent loss

rate at the middle level of the network is an especially important indicator of the network's health and resilience.

#### APPENDIX E. METRICS USED BY INSURGENTS<sup>50</sup>

#### Metric 1: Victory can be understood as the Perpetuity of Fighting.

The influential Saudi militant, the late Yusuf al-'Uyayree, elucidates this long-term perspective in his works Meanings of Victory and Loss in Jihaad and The Future of Iraq and the Arabian Peninsula. This understanding is a cultural pillar of the global jihadi trend, which, based on its interpretation of the sacred sources, sees itself as the true, victorious sect that will fight until the end of days. This idea of victory is also apparent in the Creed of the Global Islamic Media Front, a primary outlet of the global jihadi movement: We believe that the victorious sect will be the sect of learning and jihad. We believe that jihad will continue until the Day of Judgment, with every pious man or wrongdoer, in every time and place, with an imam or without an imam. It will continue with a single individual or more. No tyrant's injustice or naysayer's discouragement will halt it. We believe that jihad in God's way is the legitimate and sound way that will enable the Ummah to resume an Islamic life and establish a well-guided caliphate according to the program of the Prophet.

### Metric 2: Victory is Found in Obeying the Obligation to Fight Islam's Enemies, Not in the Outcome of Battle.

Anwar al-Awlaki – formerly associated with an Islamic center in Falls Church, Virginia, and a past chaplain at George Washington University—delivered a lecture on al-'Uyayree's works in which he explained this understanding in poignant terms. In the transcription of his lecture, titled "Constants on the Path of Jihad," al-Awlaki stated: Victory is not what we are accountable for; we are accountable for whether or not we are doing what Allah commands. We fight Jihad because it is hard [obligatory] on us; we are not fighting to win or loose [sic]. If we broaden our perspective, we will come to realize that whoever rides the peak of Islam (Jihad) [parentheses and emphasis in original] can never loose [sic] and will always win but not always win in physical victory. This definition has implications for jihadis at the collective and individual levels. At the collective level, adhering to this overt obedience to and therefore guidance by in mujahideen (those who believe they are fighting in God's path) embrace this obligation and absorb this guidance, tangible strategic success for the ummah—the global Muslim community—is believed to follow. The establishment of the state of Israel and regional regimes is generally viewed by jihadis as a byproduct of neglecting this obligation. At the individual level, a rational decision to exchange love for worldly comforts for the love of battle and to overcome Satan and those who hinder one from fighting represents more than simple obedience: it is a purifying, ennobling act. One hour of jihad in Allah's path, according to a famous hadith beloved by Abdullah Azzam, architect of the Afghan jihad, is

<sup>&</sup>lt;sup>50</sup> Jeffrey B. Cozzens, "Victory from the Prism of Jihadi Culture," Joint Forces Quarterly No. 52 (Winter 2009): 86-

better than 60 years of praying. As case studies of jihadis in the United Kingdom and elsewhere attest, some young Islamists also see jihad as a social rite of passage.

#### Metric 3: The Institutionalization of a Culture of Martyrdom Is a Victory.

According to exponents of global jihad such as Abu Ayman al-Hilali, martyrdom is the greatest victory a mujahid can have. Al-Hilali and others argue that martyrdom operations offer a direct route to Paradise, the most effective means to strike adversaries, and the loftiest form of witness. And as illustrated by West Point's Sinjar Records, a collection of nearly 700 foreign fighter biographies from Iraq, the idea that martyrdom is synonymous with victory for many jihadis goes well beyond theory. When al Qaeda in Iraq "bureaucrats" queried foreign fighters as to why they came to Iraq, or what duty they hoped to perform, 217 of the 389 who responded (56.3 percent) indicated a desire for martyrdom, whereas 166 projected their roles as "fighter" (or something similar).

# Metric 4: Victory Comes by Pinpointing Islam's Enemies through the Refining Process of Jihad, and Thus Maintaining Its Identity.

Sayf-ad-Din al-Ansari, another online jihadi strategist, argued this point explicitly in a 2002 essay on the 9/11 attacks: Our Islamic community has been subjected to a dangerous process of narcosis. As a result, it has lost the vigilance that comes from faith and fallen into a deep slumber. The most dangerous consequence of this is that most Muslims can no longer distinguish between their enemies and their friends. The fallout from choosing peace and normalization has caused a great confusion of ideas. The resultant situation poses a genuine threat to our very identity. [The 9/11 attacks] came to move this war from the shadows out into the open, to make the community aware of the enemy. It revealed the perils that surround us in a way that everyone can understand. The attacks succeeded in laying bare the enemy's soul and talk of a new crusade with all the historical baggage the phrase entails. It became clear to everyone that this is a campaign against Muslims more than a war against the mujahidin. Islam itself is the target. The raid showed just how fragile is the supposed coexistence of Muslims and Crusaders. Fighting, al-Ansari argues, is equivalent to maintaining the ummah's identity against internal and external threats; it is the ultimate means to enjoin the good and forbid the evil. As the ever-popular jihadi author Muhammad al-Maqdisi contends in The Religion of Abraham, it is simply not enough to renounce tyrants verbally.

# Metric 5: Establishing Pride, Brotherhood, and Unity in the Face of Threats to the Ummah Is a Form of Victory.

Abu Ubayd al-Qirshi, another popular militant "strategist" who wrote a pseudo-scholarly essay complete with notes, "The Impossible Becomes Possible," advances this point forcefully: With the New York and Washington raids, al-Qa'ida established a model of a proud Islamic mentality. This outlook does not view anything as impossible. Al-Qa'ida

embodies Islamic unity. Blood from all the countries of the Islamic community has mixed together in the jihad that al-Qa'ida leads with no distinction between Arab and non-Arab. In and of itself, this is a step on the road to Islamic unity and the destruction of the colonialist treaties that have torn the body of the Islamic community apart. [W]ith absolute trust in God, a willingness to die in God's path, patience, and generosity of spirit these qualities undoubtedly lead to victory. While generally a pragmatic author concerned more with "jihadi strategic studies" than theology, al-Qirshi's view of brotherhood and unity echoes the perspectives of many salafis, militant or otherwise: preserving the integrity and purity of Islam in the face of contemporary intra-Islamic strife (fitnah), syncretistic practices, and external threats is of paramount importance. None of these can be confronted apart from a unified and self sacrificial methodology (the latter of which al-Qirshi and al Qaeda believe to be associated with violence and martyrdom).

### Metric 6: Creating a Parity of Suffering with Islam's Enemies—Especially the Jews and Crusaders—Is a Victory.

According to Saudi cleric Nasr al-Fahd and al Qaeda spokesman Suleiman Abu Geith (among others), upholding the shari'a principle of "repayment in kind" (al-mu'amala bilmithl) not only justifies but also demands the murder of millions of al Qaeda's enemies to avenge the millions of Muslims killed at their hands. Al-Fahd — whose well-known fatawa (religious opinions) concerning the "legitimacy" of the Taliban regime and the destruction of the Buddha statues in Afghanistan were widely circulated online—published on May 21, 2003, a fatwa justifying the use of nuclear weapons (as well as other weapons of mass destruction) against the "enemies of Islam." Al-Fahd wrote: The attack against it by WMD [which al-Fahd explicitly defined as "nuclear, chemical, or biological"] is accepted, since Allah said: "If you are attacked you should attack your aggressor by identical force." Whoever looks at the American aggression against the Muslims and their lands in recent decades concludes that it is permissible. They have killed about ten million Muslims, and destroyed countless lands. If they would be bombed in a way that would kill ten millions of them and destroy their lands—it is obviously permitted, with no need for evidence. Terrorism-including that involving WMD-is seen by authors such as Abu Geith and al-Fahd as being among the most expedient methods for achieving the reciprocal suffering (and thus, victory) for which their reading of Islamic law calls.

#### Victory Is Seen in the Maladies Afflicting God's Enemies, Metric 7: Especially Economic Recession and Natural Disasters.

Al-'Uyayree writes that economic hardships among Allah's enemies are sure signs of His favor upon the mujahideen and harbingers of their impending victory. Furthermore, we see in the writings of other extremists that natural disasters such as Hurricane Katrina are believed to foreshadow the imminent collapse of the West and victory for the Islamic vanguard over the unbelievers.

#### The Presence of Miracles in Jihad Foretells of Victory for the Metric 8: Mujahideen.

Abdullah Azzam's book on miracles in the Afghan jihad, The Signs of Rahmaan in the Jihaad of the Afghan-a "most viewed" publication on the extremist-leaning Makhtabah.net online bookseller—illustrates this point, as does a mountain of online jihadi writings covering the "miraculous events" of the battle of Fallujah, and the supernatural in contemporary Afghanistan.

#### Metric 9: The Promotion of the Heroic Template Is Itself Victory.

The jihadi literature reminds us ad nauseam that victory does not depend on individual leaders; those who trust in men rather than Allah will eventually suffer moral, if not material, defeat. Instead, victory comes by emulating the "heroes" of fighting—those who leave everything behind to make their blood cheap for the ummah — and by enduring the temporary and refining trial of their absence. We are reminded that jihadi leaders themselves aspire to martyrdom when Allah wills it. As a testament to this notion, we see the wills, elegies, and eulogies of jihadis published and distributed on an almost industrial scale. Their message is consistent: Obey Allah as I did, avenge the ummah, and enter Paradise.

#### APPENDIX F. SELECTED EXTRACTS REGARDING WHOLE-OF-GOVERNMENT

### APPROACH FROM "NATIONAL SECURITY STRATEGY, MAY 2010"51

"To succeed, we must balance and integrate all elements of American power and update our national security capacity for the 21st century. We must maintain our military's conventional superiority, while enhancing its capacity to defeat asymmetric threats. Our diplomacy and development capabilities must be modernized, and our civilian expeditionary capacity strengthened, to support the full breadth of our priorities. Our intelligence and homeland security efforts must be integrated with our national security policies, and those of our allies and partners. And our ability to synchronize our actions while communicating effectively with foreign publics must be enhanced to sustain global support."

Successful engagement will depend upon the effective use and integration of different elements of American power. Our diplomacy and development capabilities must help prevent conflict, spur economic growth, strengthen weak and failing states, lift people out of poverty, combat climate change and epidemic disease, and strengthen institutions of democratic governance. Our military will continue strengthening its capacity to partner with foreign counterparts, train and assist security forces, and pursue military-to-military ties with a broad range of governments. We will continue to foster economic and financial transactions to advance our shared prosperity. And our intelligence and law enforcement agencies must cooperate effectively with foreign governments to anticipate events, respond to crises, and provide safety and security.

#### Strengthening National Capacity—A Whole-of-Government Approach

To succeed, we must update, balance, and integrate all of the tools of American power and work with our allies and partners to do the same. Our military must maintain its conventional superiority and, as long as nuclear weapons exist, our nuclear deterrent capability, while continuing to enhance its capacity to defeat asymmetric threats, preserve access to the global commons, and strengthen partners. We must invest in diplomacy and development capabilities and institutions in a way that complements and reinforces our global partners. Our intelligence capabilities must continuously evolve to identify and characterize conventional and asymmetric threats and provide timely insight. And we must integrate our approach to homeland security with our broader national security approach. We are improving the integration of skills and capabilities within our military and civilian institutions, so they complement each other and operate seamlessly. We are also improving

<sup>&</sup>lt;sup>51</sup> Emphasis added.

coordinated planning and policymaking and must build our capacity in key areas where we fall short. This requires close cooperation with Congress and a deliberate and inclusive interagency process, so that we achieve integration of our efforts to implement and monitor operations, policies, and strategies. To initiate this effort, the White House merged the staffs of the National Security Council and Homeland Security Council.

However, work remains to foster coordination across departments and agencies. Key steps include more effectively ensuring alignment of resources with our national security strategy, adapting the education and training of national security professionals to equip them to meet modern challenges, reviewing authorities and mechanisms to implement and coordinate assistance programs, and other policies and programs that strengthen coordination.

*Defense*: We are strengthening our military to ensure that it can prevail in today's wars; to prevent and deter threats against the United States, its interests, and our allies and partners; and prepare to defend the United States in a wide range of contingencies against state and non-state actors. We will continue to rebalance our military capabilities to excel at counterterrorism, counterinsurgency, stability operations, and meeting increasingly sophisticated security threats, while ensuring our force is ready to address the full range of *military operations*. This includes preparing for increasingly sophisticated deterring and defeating aggression in anti-access environments, and defending the United States and supporting civil authorities at home. The most valuable component of our national defense is the men and women who make up America's all-volunteer force. They have shown tremendous resilience, adaptability, and capacity for innovation, and we will provide our service members with the resources that they need to succeed and rededicate ourselves to providing support and care for wounded warriors, veterans, and military families. We must set the force on a path to sustainable deployment cycles and preserve and enhance the long-term viability of our force through successful recruitment, retention, and recognition of those who serve.

Diplomacy: Diplomacy is as fundamental to our national security as our defense capability. Our diplomats are the first line of engagement, listening to our partners, learning from them, building respect for one another, and seeking common ground. Diplomats, development experts, and others in the United

States Government must be able to work side by side to support a common agenda. New skills are needed to foster effective interaction to convene, connect, and mobilize not only other governments and international organizations, but also non-state actors such as corporations, foundations, nongovernmental organizations, universities, think tanks, and faith-based organizations, all of whom increasingly have a distinct role to play on both diplomatic and development issues. To accomplish these goals our diplomatic personnel and missions must be expanded at home and abroad to support the increasingly transnational nature of 21st century security challenges. And we must provide the

appropriate authorities and mechanisms to implement and coordinate assistance programs and grow the civilian expeditionary capacity required to assist governments on a diverse array of issues.

Economic: Our economic institutions are crucial components of our national capacity and our economic instruments are the bedrock of sustainable national growth, prosperity and influence. The Office of Management and Budget, Departments of the Treasury, State, Commerce, Energy, and Agriculture, United States Trade Representative, Federal Reserve Board, and other institutions help manage our currency, trade, foreign investment, deficit, inflation, productivity, and national competitiveness. Remaining a vibrant 21st century economic power also requires close cooperation between and among developed nations and emerging markets because of the interdependent nature of the global economy. America—like other nations—is dependent upon overseas markets to sell its exports and maintain access to scarce commodities and resources. Thus, finding overlapping mutual economic interests with other nations and maintaining those economic relationships are key elements of our national security strategy.

Development: Development is a strategic, economic, and moral imperative. We are focusing on assisting developing countries and their people to manage security threats, reap the benefits of global economic expansion, and set in place accountable and democratic institutions that serve basic human needs. Through an aggressive and affirmative development agenda and commensurate resources, we can strengthen the regional partners we need to help us stop conflicts and counter global criminal networks; build a stable, inclusive global economy with new sources of prosperity; advance democracy and human rights; and ultimately position ourselves to better address key global challenges by growing the ranks of prosperous, capable, and democratic states that can be our partners in the decades ahead. To do this, we are expanding our civilian development capability; engaging with international financial institutions that leverage our resources and advance our objectives; pursuing a development budget that more deliberately reflects our policies and our strategy, not sector earmarks; and ensuring that our policy instruments are aligned in support of development objectives.

Homeland Security: Homeland security traces its roots to traditional and historic functions of government and society, such as civil defense, emergency response, law enforcement, customs, border patrol, and immigration. In the aftermath of 9/11 and the foundation of the Department of Homeland Security, these functions have taken on new organization and urgency. Homeland security, therefore, strives to adapt these traditional functions to confront new threats and evolving hazards. It is not simply about government action alone, but rather about the collective strength of the entire country. Our approach relies on our shared efforts to identify and interdict threats; deny hostile actors the ability to operate within our borders; maintain effective control of our physical borders; safeguard lawful trade and travel into and out of the United States; disrupt and dismantle transnational terrorist, and criminal organizations; and ensure our national resilience in the face of the

threat and hazards. Taken together, these efforts must support a homeland that is safe and secure from terrorism and other hazards and in which American interests, aspirations, and way of life can thrive.

Intelligence: Our country's safety and prosperity depend on the quality of the intelligence we collect and the analysis we produce, our ability to evaluate and share this information in a timely manner, and our ability to counter intelligence threats. This is as true for the strategic intelligence that informs executive decisions as it is for intelligence support to homeland security, state, local, and tribal governments, our troops, and critical national missions. We are working to better integrate the Intelligence Community, while also enhancing the capabilities of our Intelligence Community members. We are strengthening our partnerships with foreign intelligence services and sustaining strong ties with our close allies. And we continue to invest in the men and women of the Intelligence Community.

Strategic Communications: Across all of our efforts, effective strategic communications are essential to sustaining global legitimacy and supporting our policy aims. Aligning our actions with our words is a shared responsibility that must be fostered by a culture of communication throughout government. We must also be more effective in our deliberate communication and engagement and do a better job understanding the attitudes, opinions, grievances, and concerns of peoples—not just elites—around the world. Doing so allows us to convey credible, consistent messages and to develop effective plans, while better understanding how our actions will be perceived. We must also use a broad range of methods for communicating with foreign publics, including new media.

The American People and the Private Sector: The ideas, values, energy, creativity, and resilience of our citizens are America's greatest resource. We will support the development of prepared, vigilant, and engaged communities and underscore that our citizens are the heart of a resilient country. And we must tap the ingenuity outside government through strategic partnerships with the private sector, nongovernmental organizations, foundations, and community-based organizations. Such partnerships are critical to U.S. success at home and abroad, and we will support them through enhanced opportunities for engagement, coordination, transparency, and information sharing.

# APPENDIX G. DEFINITIONS

Irregular Warfare (IW) Operations and Activities  (Joint Operating Concept (JOC) v 1.0 (Sept 2007))	
Term	Definition
Irregular Warfare	A violent struggle among state and non-state actors for legitimacy and influence over the relevant population(s). Irregular warfare favors indirect and asymmetric approaches, though it may employ the full range of military and other capacities, in order to erode an adversary's power, influence, and will. (Joint Publication (JP) 1-02; JP 1)
Insurgency	1. An organized movement aimed at the overthrow of a constituted government through use of subversion and armed conflict. (JP 1-02) 2. An organized, armed political struggle whose goal may be the seizure of power through revolutionary takeover and replacement of the existing government. However, insurgencies' goals may be more limited. Insurgencies generally follow a revolutionary doctrine and use armed force as an instrument of policy. (FM 100-20, 1990) 3. An organized movement aimed at the overthrow of an established government or societal structure, or the expulsion of a foreign military presence, through the use of subversion and armed conflict. (Proposed by U.S. Special Operations Command)  2. The organized use of subversion and violence by a group or movement that seeks to overthrow or force change of a governing authority. Insurgency can also refer to the group itself. (JP 3-24, 2009)
Counterinsurgency (COIN)	See Table 1. Definitions of COIN.
Unconventional Warfare (UW)	A broad spectrum of military and paramilitary operations, normally of long duration, predominantly conducted through, with, or by indigenous or surrogate forces who are organized, trained, equipped, supported, and directed in varying degrees by an external source. It includes, but is not limited to, guerrilla warfare, subversion, sabotage, intelligence activities, and unconventional assisted recovery. Also called UW. (JP 1-02; JP 3-05)
Terrorism	<ol> <li>The calculated use or threat of unlawful political violence against noncombatants, intended to coerce or intimidate governments or societies through fear. (Proposed)</li> <li>The calculated use of unlawful violence or threat of unlawful violence to inculcate fear; intended to coerce or to intimidate governments or societies in the pursuit of goals that are generally political, religious, or ideological. (JP 1-02; JP 3-07.2)</li> </ol>
Counterterrorism (CT)	Actions taken directly against terrorist networks and indirectly to influence and render global and regional environments inhospitable to terrorist networks. Also called CT. See also antiterrorism; combating terrorism; terrorism. (JP 3-26)
Foreign internal defense (FID)	Participation by civilian and military agencies of a government in any of the action programs taken by another government or other designated organization to free and protect its society from subversion, lawlessness, and insurgency. (JP 3-22)

# Irregular Warfare (IW) Operations and Activities

(Joint Operating Concept (JOC) v 1.0 (Sept 2007))

Term	Definition
	Stability Ops:
	1. An overarching term encompassing various military missions, tasks, and activities conducted outside the United States in coordination with other instruments of national power to maintain or reestablish a safe and secure environment, provide essential governmental services, emergency infrastructure reconstruction, and humanitarian relief. (JP 1-02; JP 3-0)  2. Military and civilian activities conducted across the spectrum from peace to conflict to establish or maintain order in states and regions. (DODD 3000.05, Nov 2005)
Stabilization, security, transition, and reconstruction operations (SSTRO)	3. Stability Operations is defined as an overarching term encompassing various military missions, tasks, and activities conducted outside the United States in coordination with other instruments of national power to maintain or reestablish a safe and secure environment, provide essential governmental services, emergency infrastructure reconstruction, and humanitarian relief. (DoDI 3000.05, Sep 2009)
	4. Leverage the coercive and constructive capabilities of the military force to establish a safe and secure environment; facilitate reconciliation among local or regional adversaries; establish political, legal, social, and economic institutions; and facilitate the transition of responsibility to a legitimate civilian authority. (FMI 3-07 Stability Operations, Oct 2008)
	Military Support to Security, Transition, and Reconstruction:
	Department of Defense activities that support U.S. Government plans for stabilization, security, reconstruction and transition operations, which lead to sustainable peace while advancing U.S. interests. (DODD 3000.05, 2005)
Psychological operations (PSYOP)	Planned operations to convey selected information and indicators to foreign audiences to influence their emotions, motives, objective reasoning, and ultimately the behavior of foreign governments, organizations, groups, and individuals. The purpose of psychological operations is to induce or reinforce foreign attitudes and behavior favorable to the originator's objectives. Also called PSYOP. (JP 3-13.2; JP 1-02)
Information operations (IO)	The integrated employment of the core capabilities of electronic warfare, computer network operations, psychological operations, military deception, and operations security, in concert with specified supporting and related capabilities, to influence, disrupt, corrupt or usurp adversarial human and automated decision making while protecting our own. Also called IO. See also computer network operations; electronic warfare; military deception; operations security; psychological operations. (JP 3-13; JP 1-02)

Stability Ops	
Definition	Source
Stability operations are a core U.S. military mission that the Department of Defense shall be prepared to conduct and support. They shall be given priority comparable to combat operations and be explicitly addressed and integrated across all DoD activities including doctrine, organizations, training, education, exercises, materiel, leadership, personnel, facilities, and planning.	DoDD 3000.05 (Nov 2005)
Stability Operations is defined as an overarching term encompassing various military missions, tasks, and activities conducted outside the United States in coordination with other instruments of national power to maintain or reestablish a safe and secure environment, provide essential governmental services, emergency infrastructure reconstruction, and humanitarian relief.	DoDI 3000.05 (Sep 2009)
An overarching term encompassing various military missions, tasks, and activities conducted outside the United States in coordination with other instruments of national power to maintain or reestablish a safe and secure environment, provide essential governmental services, emergency infrastructure reconstruction, and humanitarian relief.	JP 1-02; JP 3-0 (revised March 2010):
Leverage the coercive and constructive capabilities of the military force to establish a safe and secure environment; facilitate reconciliation among local or regional adversaries; establish political, legal, social, and economic institutions; and facilitate the transition of responsibility to a legitimate civilian authority.	FMI 3-07 Stability Operations (Oct 2008):

Foreign Internal Defense		
Definition	Source	
Participation by civilian and military agencies of a government in any of the action programs taken by another government or other designated organization to free and protect its society from subversion, lawlessness, insurgency, terrorism, and other threats to its security.	JP 1-02; JP 3-22 Foreign Internal Defense (July 2010)	
Participation by civilian and military agencies of a government in any of the action programs taken by another government or other designated organization to free and protect its society from subversion, lawlessness, and insurgency.	DoDD 3000.07 - Irregular Warfare (IW) (Dec 2008)	
Participation by civilian and military agencies of a government in any of the action programs taken by another government or other designated organization to free and protect its society from subversion, lawlessness, insurgency, terrorism, and other threats to its security.	JP 1-02; Air Force Doctrine Document (AFDD) 2-3.1 Foreign Internal Defense (Sep 2007)	
Classified.	FM 3-05.202 Special Force Foreign Internal Defense Operations (Feb 2007)	

Unconventional Warfare		
Definition	Source	
A broad spectrum of military and paramilitary operations, normally of long duration, predominantly conducted through, with, or by indigenous or surrogate forces who are organized, trained, equipped, supported, and directed in varying degrees by an external source. It includes, but is not limited to, guerrilla warfare, subversion, sabotage, intelligence activities, and unconventional assisted recovery. Also called UW.	JP 1-02; JP 3-05 (Dec 2003)	
Unconventional warfare is a broad spectrum of military and paramilitary operations, normally of long duration predominantly conducted through, with, or by indigenous or surrogate forces who are organized, trained, equipped, supported, and directed in varying degrees by an external source. It includes, but is not limited to, guerrilla warfare, subversion, sabotage, intelligence activities, and unconventional assisted recovery (JP 3-05). Within the U.S. military, conduct of unconventional warfare is a highly specialized special operations force mission. Special operations forces may conduct unconventional warfare as part of a separate operation or within a campaign.	FM 3-05 (Feb 2008)	
Operations conducted by, with, or through irregular forces in support of a resistance movement, an insurgency, or conventional military operations.	FM 3-05.201, Special Forces Unconventional Warfare; FM 3-05.130 (Sep 2008)	

Counterterrorism (CT)		
Definition	Source	
Actions taken directly against terrorist networks and indirectly to influence and render global and regional environments inhospitable to terrorist networks. Also called CT. (FM 3-24 references this definition.)	JP 1-02 (April 2001, amended 2010)	
<ul> <li>Actions, including antiterrorism and counterterrorism (CT), taken to oppose terrorism throughout the entire threat spectrum.</li> <li>Actions taken directly against terrorist networks and indirectly to influence and render global and regional environments inhospitable to terrorist networks.</li> <li>Objectives - thwart or defeat terrorist attacks against the U.S., our partner nations (PNs), and interests; attack and disrupt terrorist networks abroad so as to cause adversaries to be incapable or unwilling to attack the U.S. homeland, allies, or interests; deny terrorist networks WMD; establish conditions that allow PNs to govern their territory effectively and defeat terrorists; and deny a hospitable environment to violent extremists</li> </ul>	JP 3-26 (Nov 2009)	
Operations that include the offensive measures taken to prevent, deter, preempt, and respond to terrorism.	Air Force Doctrine Document (AFDD) 2-3 - Irregular Warfare (August 2007)	
Lead our nation's effort to combat terrorism at home and abroad by analyzing the threat, sharing that information with our partners, and integrating all instruments of national power to ensure unity of effort.	NCTC Strategic Intent 2009-2013	
The primary mission of the Office of the Coordinator for Counterterrorism (S/CT) is to forge partnerships with non-state actors, multilateral organizations, and foreign governments to advance the counterterrorism objectives and national security of the United States. Working with our U.S. Government counterterrorism team, S/CT takes a leading role in developing coordinated strategies to defeat terrorists abroad and in securing the cooperation of international partners.	Office of the Coordinator for Counterterrorism Department of State	

Intelligence	
Definition	Source
The product resulting from the collection, processing, integration, evaluation, analysis, and interpretation of available information concerning foreign nations, hostile or potentially hostile forces or elements, or areas of actual or potential operations. The term is also applied to the activity which results in the product and to the organizations engaged in such activity.	JP 1-02 (April 2001, amended 2010); AFDD 2-9
The product resulting from the collection, processing, integration, evaluation, analysis, and interpretation of available information concerning foreign nations, hostile or potentially hostile forces or elements, or areas of actual or potential operations. The term is also applied to the activity which results in the product and to the organizations engaged in such activity.	JP 2-0 Joint Intelligence (June 2007)
Intelligence is the product resulting from the collection, processing, integration, evaluation, analysis, and interpretation of available information concerning foreign nations, hostile or potentially hostile forces or elements, or areas of actual or potential operations. The term is also applied to the activity that results in the product and to the organizations engaged in such activity (JP 2-0). The Army generates intelligence through the intelligence warfighting function.	FM 2-0 Intelligence (March 2010)
The intelligence warfighting function is the related tasks and systems that facilitate understanding of the operational environment, enemy, terrain, and civil considerations. It includes tasks associated with intelligence, surveillance, and reconnaissance (ISR) operations, and is driven by the commander. (See chapter 7.) Intelligence is more than just collection. It is a continuous process that involves analyzing information from all sources and conducting operations to develop the situation. The intelligence warfighting function includes the following tasks: Support to force generation. Support to situational understanding; conduct ISR; provide intelligence support to targeting and information capabilities.	FM 3-0 Operations (February 2008)
COIN is an intelligence-driven endeavor. The function of intelligence in COIN is to facilitate understanding of the operational environment, with emphasis on the populace, host nation, and insurgents. Commanders require accurate intelligence about these three areas to best address the issues driving the insurgency. Both insurgents and counterinsurgents require an effective intelligence capability to be successful. Both attempt to create and maintain intelligence networks while trying to neutralize their opponent's intelligence capabilities.	FM 3-24 Counterinsurgency (Dec 2006)

Surveillance		
Definition	Source	
The systematic observation of aerospace, surface, or subsurface areas, places, persons, or things, by visual, aural, electronic, photographic, or other means.	JP 1-02 (April 2001, amended 2010)	
Surveillance is the systematic observation of aerospace [sic], surface or subsurface areas, places, persons, or things, by visual, aural, electronic, photographic, or other means." (JP 1-02) The Air Force perspective emphasizes that surveillance operations are sustained operations designed to gather information by a collector, or series of collectors, having timely response and persistent observation capabilities, a long dwell time and clear continuous collection.	AFDD 2-9 ISR (July 2007)	
Surveillance is the systematic observation of aerospace, surface, or subsurface areas, places, persons, or things by visual, aural, electronic, photographic, or other means (JP 3-0). Other means may include but are not limited to space-based systems and special CBRN, artillery, engineer, special operations forces, and air defense equipment. Surveillance involves observing an area to collect information.	FM 2-0 Intelligence (March 2010)	
Surveillance is the systematic observation of aerospace, surface, or subsurface areas, places, persons, o r things, by visual, aural, electronic, photographic, or other means (JP 1-02). Surveillance involves observing an area to collect information.	FM 3-0 Operations (February 2008)	

Reconnaissance		
Definition	Source	
Reconnaissance is a mission undertaken to obtain, by visual observation or other detection methods, information about the activities and resources of an enemy or potential enemy, or to secure data concerning the meteorological, hydrographic, or geographic characteristics of a particular area.	JP 1-02 (April 2001, amended 2010)	
<ul> <li>Special Reconnaissance. SOF may conduct SR into insurgent strongholds or sanctuaries. Activities within SR include environmental reconnaissance, armed reconnaissance, target and threat assessment, and post-strike reconnaissance</li> <li>Insurgent Reconnaissance and Surveillance. Insurgents have their own reconnaissance and surveillance networks. Because they usually blend well with the populace, insurgents can execute reconnaissance without easily being identified. They also have an early warning system composed of citizens who inform them of counterinsurgent movements. Identifying the techniques and weaknesses of enemy reconnaissance and surveillance enables commanders to detect signs of insurgent preparations and to surprise insurgents by neutralizing their early warning systems. Thus, sophisticated counter ISR efforts may be required.</li> </ul>	JP 3-24 COIN Operations (Oct 2009)	
Reconnaissance is a mission undertaken to obtain, by visual observation or other detection methods, information about the activities and resources of an enemy or potential enemy, or to secure data concerning the meteorological, hydrographic, or geographic characteristics of a particular area." (JP 1-02) The Air Force perspective emphasizes that reconnaissance operations are transitory in nature and generally designed to collect information for a specified time by a collector that does not dwell over the target or in the area.	AFDD 2-9 ISR (July 2007)	
Reconnaissance is a mission undertaken to obtain, by visual observation or other detection methods, information about the activities and resources of an enemy or adversary, or to secure data concerning the meteorological, hydrographic, or geographic characteristics of a particular area (JP 2-0). Other detection methods include signals, imagery, and measurement of signatures or other technical characteristics. This task includes performing chemical, biological, radiological, and nuclear (CBRN) reconnaissance. It also includes engineer reconnaissance (including infrastructure reconnaissance and environmental reconnaissance).	FM 2-0 (March 2010)	
Units performing reconnaissance collect information to confirm or deny current intelligence or predictions. This information may concern the terrain, weather, and population characteristics of a particular area as well the enemy. Reconnaissance normally precedes execution of the overall operation and extends throughout the area of operations. It begins as early as the situation, political direction, and rules of engagement permit. Reconnaissance can locate mobile enemy command and control assets—such as command posts, communications nodes, and satellite terminals—for neutralization, attack, or destruction. Reconnaissance can detect patterns of behavior exhibited by people in the objective area. Commanders at all echelons incorporate reconnaissance into their operations.	FM 3-0 (Feb 2008)	

## APPENDIX H. ACRONYMS

AAA American Anthropological Association

ABI Activity-based Intelligence

**ACTD** Advanced Concept Technology Demonstration

**AFDD** Air Force Doctrine Document

**AFPAK** Afghanistan/Pakistan AJP Allied Joint Document ANA Afghan National Army

ANP Afghan National Police

**ANSF** Afghan National Security Forces

API Application Program Interface

ASD Assistant Secretary of Defense

ASD(SO/LIC&IC) Assistant Secretary of Defense for Special Operations/Low-

Intensity Conflict and Interdependent Capabilities

**ASWORG** Antisubmarine Warfare Operations Research Group

**AWOL Absent Without Leave** BA **Battlespace Awareness** 

**BICES** Battlefield Information, Collection, and Exploitation System

CAP Combat Air Patrol

**CCDR** Combatant Commander

CDCs Community Development Councils

**CENTCOM United States Central Command** 

C-IED Counter Improvised Explosive Device

**CIVCAS** Civilian Casualties

**CJCS** Chairman of the Joint Chiefs of Staff

**CJTF** Combined Joint Task Force

COIN Counterinsurgency

COMINT Communications Intelligence

**CONOPS** Concept of Operations

CT Counterterrorism DARPA Defense Advanced Research Projects Agency

DCGS Distributed Common Ground Systems

DI2E Defense Intelligence Information Enterprise

DIA Defense Intelligence Agency

DNI Director of National Intelligence

DOCEX Document Exploitation

DoD Department of Defense

DoS Department of State

DSB Defense Science Board

ELINT Electromagnetic Intelligence

EO Electro-optical

EOF Escalation-of-fire

F3 Find, Fix, and Finish

FAO Foreign Area Officer

FID Foreign Internal Defense

FININT Financial Intelligence

FISINT Foreign Instrumentation Signals Intelligence

FM Field Manual

FMV Full Motion Video

GEOINT Geospatial Intelligence

GMTI Ground Moving Target Indicator

HSCB Human Social, Culture and Behavior Modeling Program

HTS Human Terrain System

HUMINT Human Intelligence

I&W Indications and Warnings

IC Intelligence Community

ICD Intelligence Community Directive

ICEWS Integrated Crisis Early Warning System

IEDs Improvised Explosive Device

IMINT Imagery Intelligence

**INFORMS** Institute for Operations Research and the Management Sciences

INT Intelligence

**IPB** Intelligence Preparation of the Battlefield

**IPT Integrated Product Team** 

IR Infrared

**ISAF** International Security Assistance Force

ISR Intelligence, Surveillance, and Reconnaissance

JOG Joint Operations Guidance

ΙP Joint Publication

IS Joint Staff

LiDAR Light Detection And Ranging

MASINT Measurement and Signature Intelligence

MC&G Mapping, Charting, and Geodesy

**MCO Major Combat Operations** 

MIP Military Intelligence Program

MOD Ministry of Defense

MOI Ministry of the Interior

NGA National Geospatial-Intelligence Agency

NGO Non-Governmental Organization

NIM National Intelligence Manager

NIP National Intelligence Program

**NRO** National Reconnaissance Office

NSA National Security Agency

NSC National Security Council

**ODNI** Office of the Director of National Intelligence

**OEF Operation Enduring Freedom** 

**OGC SWE** Open Geospatial Consortium's Sensor Web Enablement

**ONR** Office of Naval Research

OR Operations Research

**OSINT** Open Source Intelligence OUSD(I) Office of the Under Secretary of Defense for Intelligence

PCPAD Planning and direction; Collection; Processing and exploitation,

Analysis and production; Dissemination

PED Processing, Exploitation, Dissemination

PIR Priority Intelligence Requirement
PRT Provisional Reconstruction Team

R&D Research and Development

RC Regional Command

RF Radio Frequency

S&T Science and Technology

SAR Synthetic Aperture Radar

SIGINT Signals Intelligence

SO Stability Operations

SOF Special Operations Forces

SWaP Size, weight, and power

TCPED Tasking, Collection, Processing, Exploitation, and Dissemination

TOR Terms of Reference

TTP Tactics, Techniques, and Procedures

UAVs Unmanned Aerial Vehicle

UCDMO Unified Cross Domain Management Office

U.S. United States

USA United States Army

USAF United States Air Force

USAID United States Agency for International Development

USCENTCOM United States Central Command

USD(AT&L) Under Secretary of Defense for Acquisition, Technology, and

Logistics

USD(C) Under Secretary of Defense Comptroller

USD(I) Under Secretary of Defense for Intelligence

USD(P&R) Under Secretary of Defense for Personnel and Readiness

USD(P) Under Secretary of Defense for Policy

USG **United States Government** 

USMC United States Marine Corps

USN United States Navy

United States Special Operations Command USSOCOM

Unconventional Warfare UW

Verification, Validation, and Accreditation VV&A

Wide Area Persistent Surveillance WAPS

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